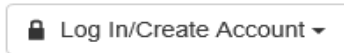


How to Reset Password

1. On the top left corner of the Pinellas County Reservation homepage select the “**Log in/Create Account**” Tab



2. Next-Enter your email address and select the “**Forgot Password**” link

A screenshot of a login form. At the top, there are two buttons: "Log In/Create Account" and "Catalog". Below them are two input fields: "Email/Username" containing "johnbsmith@me.net" and "Password" containing "Password". Below the password field is a blue button labeled "Log In" and a link labeled "Forgot Password?".

3. Enter the email address that is associated with your account

A screenshot of a "Forgot Password" form. The title "Forgot Password" is at the top. Below it is a message: "Please enter your email address, a new password will be emailed to you." There is an input field labeled "Email" containing "johnbsmith@me.net" and a "Submit" button below it.

4. Click “**Submit**” and we will email you a link to reset your password
5. Once you received the email **follow the link** to reset your password

To change your password now, [click here.](#)

6. Enter your **desired password** into the fields

A screenshot of a password reset form. It has an "Email" field with "johnbsmith@me.net". Below it are two password fields: "New Password" and "Confirm Password", both containing "Password". A "Submit" button is at the bottom.

Note: Your password must be at least 8 characters long

Note: Your password must contain the following:

- lower case letters
- upper case letters
- numbers
- special characters

7. Click **Submit**

A screenshot of a form with an "Email" field containing "johnbsmith@me.net".

New Password

Confirm Password