

## Pinellas County Human Resources Employee Relations

The Pinellas County Human Resources Department supports a workplace environment that provides the highest standard of quality service, reflects our diverse community, and values personal growth, fairness and cooperation. We set the standard for organizational cultures by empowering our employees to anticipate and exceed their customers' needs. Employee Relations is the division of HR that serves as the first point of contact for employees and supervisors who have questions or need assistance with work related matters.

## What can Employee Relations provide guidance on?

- Coaching and career development
- Employee counseling
- Performance appraisals
- Conflict resolution
- Discipline process
- Grievance process
- Policy interpretation and procedure

## What other resources are available to County Employees?

- Employee Advocate Program: The Employee Advocate Program assists employees in dispute resolution
- Employees' Advisory Council: The Classified Service employees are represented by an Employees' Advisory Council (EAC). The EAC meets monthly and serves in an advisory capacity to the Personnel Board and the Director of Human Resources concerning personnel matters, policies, rules and regulations affecting Pinellas County Employees
- Employee Assistance Program (EAP): Employees may be assisted in finding ways to deal with personal problems, which, by affecting their lives, have in turn affected their job performance. The EAP is part of your group health benefits regardless of which health plan you are enrolled in.

## Where can I find out more about employee relations and the resources that are available to County employees?

• Call: 727-464-3506

Email: employee.relations@pinellascounty.org

• Online: <u>www.pinellascounty.org/hr/support</u>

• Stop by: Employee Relations, Human Resources, 400 S Fort Harrison, 4th Floor, Clearwater

