



### UNIFIED PERSONNEL BOARD POLICY #10

#### **Discipline Policy**

County employment policy is designed to give each employee a full opportunity for work success. Discipline is a necessary part of a supervisor's role to remedy performance or behavioral problems.

There are several steps a supervisor should take to help ensure success and reduce the need for discipline. An effective selection procedure that matches the knowledge, skills, abilities, and behaviors of candidates with those needed to be successful in the position is a first step. Employees also need a meaningful orientation and appropriate on-the-job training. A positive approach accompanied by feedback through periodic performance discussions and reviews helps point employees towards success.

The Unified Personnel System strives to have a consistent, progressive, and fair system of employee discipline. Often the first step towards correcting performance or behavioral issues will be coaching. Coaching is communicating with an employee, listening to find out what the problem is, removing obstacles that are not under the employee's control, and offering encouragement and support. Supervisors should focus on communicating an expectation of change and improvement in a non-threatening way while, at the same time, maintaining the seriousness of the situation.

If coaching fails to effectively resolve performance or behavioral issues, counseling can be an effective next step. In counseling, the supervisor provides specifics concerning the problem, discusses them with the employee and seeks mutually agreed upon solutions.

Coaching and counseling are the expected methods for supervisors to confront an employee about a problem in the areas of work performance, conduct, safety, or attendance. The objective is to help the employee recognize that a problem exists and to develop effective solutions to it. Supervisors should keep notes on what was discussed in coaching or counseling sessions. Effective coaching and counseling will frequently resolve the situation.

When an employee fails to respond to counseling, or a single incident or behavior occurs which is serious enough to warrant a formal step of discipline, the supervisor has several options, depending on the seriousness of the problem. These options, or steps, of progressive discipline, in increasing order of severity, are:

- (1) Verbal Warning
- (2) Written Warning
- (3) Suspension\*
- (4) Pay Reduction\*
- (5) Demotion\*
- (6) Dismissal

*\*Considered same level of discipline*

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Disciplinary actions taken must be applied consistently, must be appropriate for the offense and must be timely. Details of the discipline process are contained in Personnel Rule 6. Discipline.