

# Our Vision

To achieve an organizational community where all people thrive, partnerships flourish and performance excels.

# Our Mission

As a trusted solutions partner, enhance and support the unique missions of our customers by providing expertise and outstanding customer service, promoting health and well-being, and cultivating a diverse, inclusive and engaged workforce.

# Guiding Principles

## CUSTOMER FOCUSED

We partner with our customers to provide outstanding and timely service that supports their strategic goals.

## RESPECTFUL

We listen and respond to each individual with courtesy and empathy.

## CREDIBLE

We earn the trust of those we serve by demonstrating confidentiality, integrity, and accountability and by providing expertise obtained through continuous learning.

## INNOVATIVE

We value diverse perspectives, encourage curiosity and challenge the status quo to achieve creative and effective solutions.

## INCLUSIVE

We collaborate across all teams to make decisions and take action in pursuit of the best-shared outcomes.

## POSITIVE

We choose to be optimistic and upbeat while looking to the future with excitement and focusing on possibilities.



**C**ultivate  
Workforce



**A**tract  
Candidates



**R**elationship  
Building



**E**volve  
Technology



**S**erve  
Customers