

## ULearnIT Featured Resource

### Resolving Workplace Conflict

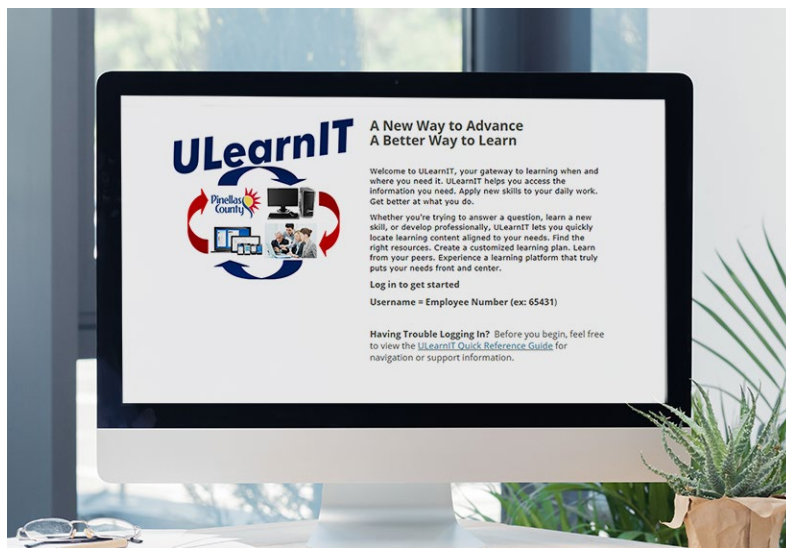
A conflict free life is the stuff of dreams. But the world doesn't work that way, and for all of us, workplace conflict is sadly an inevitability. Personality and organizational conflicts arise from myriad different sources and take many different forms. As a result, resolving conflict is a necessary skill, and business professionals need a plan for addressing it and managing conflict situations.

In this course, you'll learn to recognize the sources and signs of conflict. You'll also learn conflict management strategies and processes for conflict resolution. Additionally, you'll explore methods for handling difficult people and keeping the process of conflict management on track when difficulties arise.

25 minutes

### [Link to the Featured Resource](#)

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