



Benefits Resources & Prescription Discounts

Use Your Benefits to Stay Well During COVID-19

COVID-19 Testing

- The Families First Coronavirus Response Act states that all COVID-19 testing is 100% covered, with no cost to enrollees in Pinellas County's health plans.
- Visit <https://covid19.pinellascounty.org/testing> to find a test site.
- Take your UnitedHealthcare (UHC) ID card with you.
- UHC covers the cost of medically necessary COVID-19 testing when ordered by a physician or health care professional for purposes of diagnosis or treatment.
- UHC covers the COVID-19 antibody test as long as it is an FDA-authorized test ordered by a physician or health care professional. Please note that antibody tests should not be used to diagnose someone as being currently sick with COVID-19.

COVID-19 Treatment

- The Appointing Authorities have agreed to opt into UnitedHealthcare's COVID-19 treatment coverage.
- All COVID-19 treatment will be covered at 100% for enrollees in Pinellas County's health plans from February 4 through October 22, 2020.

Nurseline

- Nurseline can be used as a first line of assessment 24/7 at no cost for employees and enrolled dependents.
- You can speak with a UnitedHealthcare nurse by calling (888) 478-4752, logging in at myuhc.com, or using the UnitedHealthcare App.

Virtual Visits

Virtual visits are a consultation with a doctor by phone or video 24/7. If needed, the doctor can prescribe testing or medication. If your visit is related to COVID-19, your virtual visit provider may reimburse you according to your plan benefits.

Teladoc: Use the UnitedHealthcare app or website at myuhc.com, visit the Teladoc website at www.teladoc.com or call (800) 835-2362.

Doctor on Demand: Visit www.doctorondemand.com or call (800) 997-6196.

Amwell: Visit www.amwell.com or call toll-free (844) SEE-DOCS (733-3627).

Please note that a virtual visit (telemedicine) to a doctor who is not part of the organizations listed above will be charged at the normal rate and not eligible for reimbursement.

Employee Assistance Program (EAP)

- EAP provides 24/7 emotional support for you and your family members whether or not you are enrolled in the Pinellas County benefit plan.
- Call Optum at (866) 248-4096.
- Visit liveandworkwell.com (guest access code: Pinellas) to search for resources; for example, type “coping” in the search bar.

Prescription Discounts

You are encouraged to use cost-saving options for prescriptions such as those listed below:

- [Express Scripts price comparison](#)
- [GoodRx prescription discount card](#)
- [GoodRx drug price comparison](#)
- [NeedyMeds prescription discount card](#)
- [NeedyMeds drug price comparison](#)
- [Publix discounted and free prescriptions](#)
- [Walmart discounted prescriptions](#)

Deferred Compensation/457 Plan

- If you have been financially impacted by the pandemic, you may be eligible to use funds in your deferred compensation account. Pinellas County has opted in to the CARES Act provision that allows for a new type of distribution called a Coronavirus-Related Distribution.
- See [Deferred Compensation/457 Plan & Coronavirus FAQs](#).

Wellness Coaching

- If you are a member of the County’s health plan, [Wellness Coaching](#) allows you to work one-on-one with a coach to help with managing stress or other topics including sleep, nutrition, and exercise.
- Completion of a Wellness Coaching program qualifies you for a wellness incentive of \$50 or 12,500 points.

Employees Not on the Group Health Plan

- For employees who declined or opted out of Pinellas County’s health plan, please check with your health plan’s recommendations as needed.
- You are still eligible for EAP benefits (see page 1).

CARES Act and Expanded Flexible Spending Account (FSA) Coverage

Per the Coronavirus Aid, Relief and Economic Security Act (CARES Act):

- Over-the-counter drugs and medicines can be reimbursed through an FSA without a doctor's prescription (effective 3/27/20).
- Menstrual care products are considered a qualified medical expense eligible for reimbursement through an FSA (effective 1/1/20).