PARK RANGER

Nature of Work
This is direct public contact work in the operation and security of an assigned park, park facility, or campground, by properly interpreting and enforcing rules and regulations, with emphasis on weekend, holiday, and night shift duty. Employees in this class assist the public by providing information, directions, guidance and first-aid. Duties may involve taking campsite reservations, collecting, and accounting for fees; routine driving and maintenance of vehicles, use of radio communications, enforcing rules and regulations per Chapter 90, Pinellas County Ordinances, and issuing citations for park ordinance violations per Chapter 122, Pinellas County Ordinances.

Minimum Qualifications Requirements
• 1 year experience in general security work, law enforcement or related field; or
• An equivalent combination of education, training, and/or experience.

Appointing Authority May Also Require
• Florida Driver's License or Florida Commercial Driver’s License and endorsement, if any.
• Assignment to work a variety of work schedules including compulsory work periods in special, emergency, and/or disaster situations.
• Certification as a Parking Enforcement Specialist, as outlined in Chapter 316, Florida Statutes, to be obtained at first available opportunity.
• Must obtain within 6 months of hire valid certificates indicating successful completion of First Aid, Cardiopulmonary Resuscitation (CPR), and Automated External Defibrillator (AED).
• Other highly desirable knowledge, skills, abilities and credentials relevant to a position.

Illustrative Tasks (These are examples and are not all inclusive.)
• Patrols parks, boat ramps, beach accesses, campgrounds, and trails in assigned areas, using assigned vehicles or bicycles. Foot patrol may be necessary in areas otherwise inaccessible, or when closer scrutiny is necessary; directs and controls vehicular traffic, makes traffic counts and surveys, and protects park property.
• Provides general landscape maintenance as assigned.
• Gives first-aid as required.
• Explains Park and Recreation Department policies, makes campsite reservations, collects fees and prepares cash reports.
• Investigates disturbances or suspicious circumstances and, when necessary, enforces rules and regulations through appropriate intervention.
• Writes and issues citations to park patrons for violating park rules or regulations and appears in court as an expert witness when required.
• Maintains continual communications with appropriate Park Supervisor and law enforcement agencies.
• Responds to questions from the public and gives information concerning park and recreation facilities, historical sites, rules, regulations and other related matters.
• Monitors appearance, cleanliness, and sanitary condition of all park and recreation facilities; requests appropriate supplies when necessary.
• Coordinates volunteer personnel activities as needed.
• Performs related work as assigned or required.
Knowledge, Skills, and Abilities

- Knowledge of the principles and procedures necessary for public facilities operation, maintenance and security.
- Knowledge of methods and techniques relevant to applying first-aid, and ability to respond to and handle emergencies of all kinds.
- Knowledge of landscape maintenance practices.
- Skill in operating a two-way radio system.
- Skill in learning and explaining rules and regulations, and the ability to tactfully enforce park and campground rules and regulations.
- Ability to establish and maintain effective working relationships with the general public, law enforcement agencies, park supervision, and fellow employees.
- Ability to apply basic computer applications.
- Ability to keep accurate activity logs and incident reports.
- Ability to learn park history, logistics, and indigenous animal, fish and plant life.
- Ability to give tours or make public presentations regarding natural or historic areas.