

Table of Contents

1. Executive Summary	
Introduction.....	1
Executive Summary.....	3
Balanced Scorecard Handout.....	5
2. Organizational Analysis.....	OA-1
3. Effective Government	
Strategic Plan.....	EG-1
Business Plan.....	EG-25
4. Economic Development, Redevelopment & Housing	
Strategic Plan.....	EDRH-1
Business Plan.....	EDRH-30
5. Environment Open Space Recreation & Culture	
Strategic Plan.....	EOSRC-1
Business Plan.....	EOSRC-19
6. Health & Human Services	
Strategic Plan.....	HHS-1
Business Plan.....	HHS-17
7. Public Safety	
Strategic Plan.....	PS-1
Business Plan.....	PS-13
8. Transportation, Utilities, & Stormwater	
Strategic Plan.....	TUS-1
Business Plan.....	TUS-21
9. Appendix	
Performance Measure Details.....	A-1

