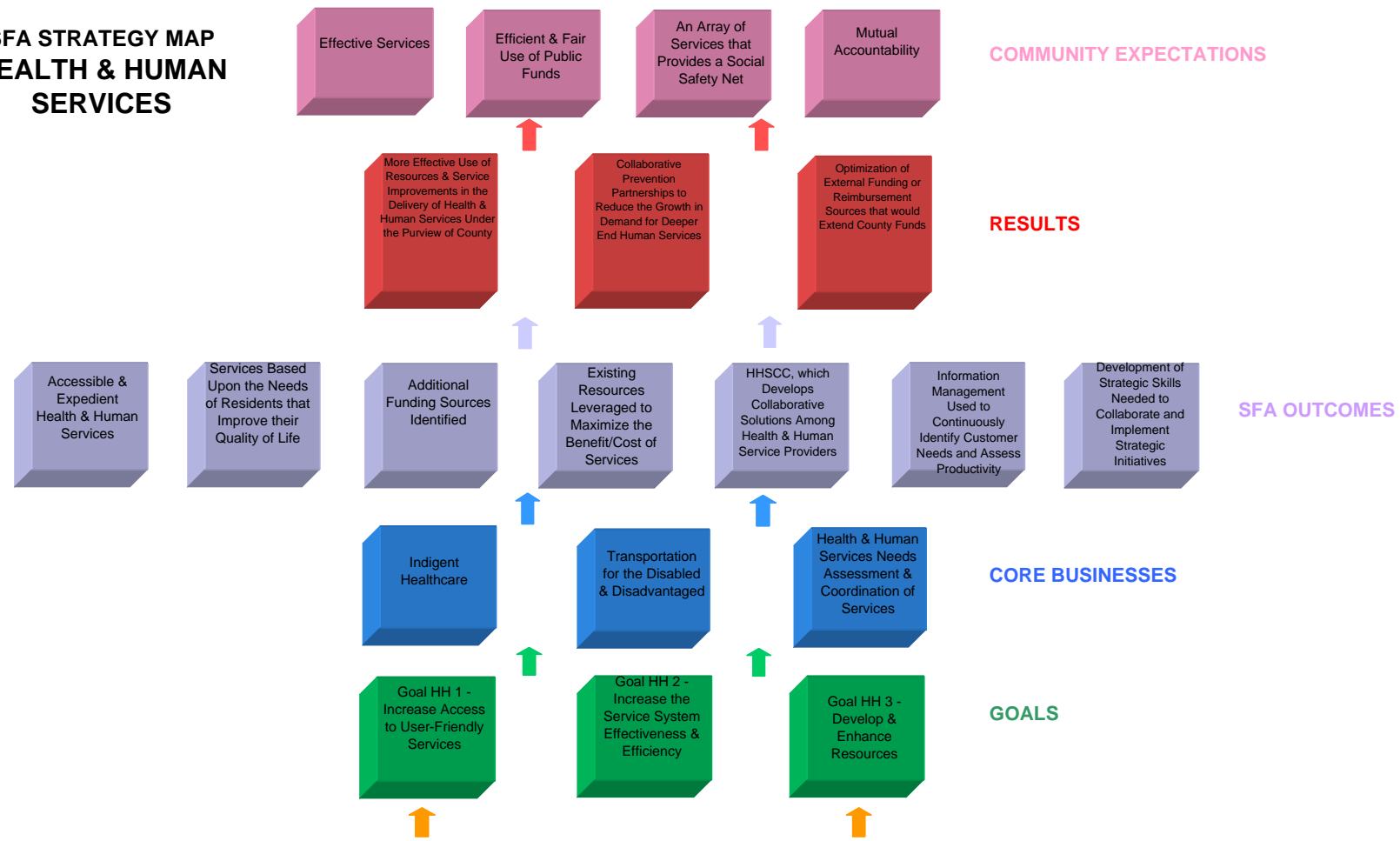


SFA STRATEGY MAP HEALTH & HUMAN SERVICES



HH 1.0 - Establish one-stop centers at key locations throughout the County.

HH 1.1 - The HHSCC will evaluate the effectiveness of using outsourced staff in one-stop centers for direct services at key locations throughout the County to increase accessibility to health and human services.

HH 1.2 - The HHSCC will evaluate the effectiveness of streamlining and consolidating the eligibility process for indirect services in order to expedite the delivery of health and human services.

HH 2.0 - Continue and expand mobile services.

HH 2.1 - Continue to leverage resources for the MMU and explore opportunities to leverage resources for the HHSCC.

HH 2.2 - Expand community access to mobile services.

HH 2.3 - Enhance awareness of the mobile programs.

HH 2.4 - Improve efficiency of service delivery.

HH 3.0 - Establish a Health & Human Services Coordinating Council (HHSCC).

HH 3.1 - Establish a policy board to provide policy and funding guidance to the Council.

HH 3.2 - Hire the Executive Director, Planner and Administrative Assistant to provide technical guidance to the HHSCC.

HH 3.3 - Establish an Administrative Forum comprised of chief administrators of all health and human service planning and funding entities operating within the County, to provide institutional systems guidance to the HHSCC.

HH-3.4 Establish outcome focused public management networks, comprised of Leadership Networks and Operations Networks, in four major service areas: Housing, Homelessness, Emergency Preparedness and Recovery, and Health/Behavioral Health to provide services guidance to the HHSCC and develop and implement systematic and efficient approaches to service delivery designed around consumer needs.

HH-3.5 The HHSCC staff will develop a data system for continual needs assessment and a website for transparency.

HH-3.6 Document community wide investments in each major service area.

HH-3.7 Update or develop business plans for each focus area that delineate needed resources and methods to obtain those resources.

HH-3.8 Develop policy options papers on targeted funding based on business plans.

HH 6.0 - Increase Case Management Capacity.

HH 6.1 - Establish a system navigation/discharge planning program to remove barriers to services for the homeless or at-risk of becoming homeless population.

HH 6.2 - Increase access to healthcare for uninsured and under-insured adults.

HH 6.3 - Maintain and expand County-wide Homeless Street Outreach programs to increase access to services for hard-to-reach homeless citizens living on the streets.

HH 7.0 - Develop an implementation plan to address the priorities identified in the Florida Mental Health Institute (FMHI) Needs Assessment Study.

HH 8.0 - Develop an implementation plan to address the priorities identified in the Homeless Initiative Study and the 10-Year Plan to End Homelessness.

HH 13.0 - Conduct an analysis of transportation needs in coordination with PSTA and HHSCC.

HH-13.1 Conduct an analysis of transportation needs.

HH-13.2 HHSCC will create a transportation task team to coordinate with PSTA to cost unmet transportation needs and identify and additional services or changes in policy that would facilitate the use of public transportation.

HH-13.3 HHSCC will develop and implement a plan to address the priorities identified by the transportation task team.

HH-14.0 Leverage existing resources with those of other funding sources, in particular Medicaid reimbursement.

HH-14.1 Meet with AHCA to pursue contract for retroactive reimbursement from Medicaid for Human Services clients who are receiving Pinellas County Human Services medical insurance and have been approved for SSI.

HH-14.2 Evaluate and prioritize secondary options if the first approach is unsuccessful.

HH-14.3 Build a Health and Human Services Campus in Clearwater or other mid-County location, consisting of Pinellas County Human Services and Veterans Services, the Health Dept. and the Community Health

STRATEGIES