

September 2007

Re: Reclaimed Water Availability

Dear Reclaimed Water Customer:

On April 10, 2007 we implemented an alternating zone availability of reclaimed water in an effort to restore a normal operating level in our reclaimed water storage pond at the W.E. Dunn Water Reclamation facility. The alternating zone management strategy has been very successful, enabling us to restore the levels in the storage pond, while providing sufficient amounts of reclaimed water at adequate pressure to meet customer irrigation needs.

Seasonal rains have begun recently and we are able to return the reclaimed water system to normal operation; therefore, the reclaimed water system will be active and available six days per week, Tuesday through Sunday. We are going to continue to turn the system off all day on Monday (midnight Sunday to midnight Monday) to enable us to restore levels in the storage pond after each weekend when irrigation demands on the system are typically very high.

We suggest that you leave your irrigation system timers at their current settings. By doing so, you will continue to irrigate every other day of the week, as you have been since April. This strategy may also enable us to avoid having to return to the alternating zone availability whenever we experience extended dry periods during the year. The key to having sufficient reclaimed water for each of our customers when needed to maintain a healthy lawn is to avoid having all of our customers utilizing reclaimed water on the same days at the same time of day.

Enclosed is a brochure providing valuable information to help you avoid over watering your yard; thereby receiving the maximum benefit from the reclaimed water you receive.

Please remember:

- Over watering can damage your lawn;
- State water management district rules restrict or prohibit watering lawns between the hours of 10:00 a.m. and 4:00 p.m. when evaporation effects are the greatest;
- For more information, call 727-464-4000, press "0" and tell the representative, "**I want a Healthy lawn**".

We were able to successfully meet the operational challenges of our reclaimed water system during the recent extended dry period due to your patience, understanding and cooperation during a critical time of the year. We sincerely appreciate your efforts.

Sincerely,

Todd Tanberg, P.E., Director
Alternate Water Sources