

Water Security:

Taking the Necessary Precautions

The September 11th attack on America sent our nation into shock and mourning. Our thoughts and support are with the families and rescuers that made the supreme sacrifice. Among the many challenges we have recently faced, this event has made us take a closer look at the way we conduct our lives and the way we do business.

Pinellas County Utilities (PCU) holds the safety and health of our residents and visitors in the highest regard. It is our number one priority. We have increased the security at all of our facilities in an effort to heighten our awareness and protection of the essential services we provide to you and your families: water, wastewater, and solid waste. Although we have not received any specific threats of any kind to our water supply or other systems, we are actively working with the Federal Bureau of Investigations (FBI) and the United States Environmental Protection Agency (USEPA) to ensure we take appropriate safeguards. As an added measure of safety, we are not providing specific explanations of what protective measures have been taken. We do consider the safety of our utility systems a serious matter and a high priority.

We would like to urge all of our customers, residents and visitors alike, to report any suspicious acts or possible tampering to our systems to Pinellas County Utilities or the local law enforcement agency IMMEDIATELY. You may call PCU at **727/464-4714** to report any questionable activities.

Pinellas County Utilities Introduces

CONNECTIONS

Pinellas County Utilities produces a television show for YOU. The show is called **CONNECTIONS** and it airs on Pinellas 18. The half hour show format is designed to give our customers, as well as the citizens of Pinellas County, a better insight into the operations of their utilities -- Pinellas County Utilities. Watch for **CONNECTIONS** on Time Warner and Verizon's Channel 18. We hope you like what you see...let us know! Send your comments and suggestions to:

Pinellas County Utilities
Communications Solutions, 4th floor
14 S. Fort Harrison Avenue
Clearwater, FL 33756

