



# UtiliTalk

Pinellas County Utilities  
Customer Newsletter

[www.pinellascounty.org/utilities](http://www.pinellascounty.org/utilities)

## Galvanized Pipe REPLACEMENT

### *Coming To A Neighborhood Near You*

Some customers of Pinellas County Utilities (PCU) will see brief periods of construction activity within their neighborhoods during the next eighteen months as part of a water pipe replacement project. Tampa Bay Water, the regional water supplier for all local governments in our area, has begun the delivery of new blends of highly-treated surface water, desalinated water, and ground water into the regional system. As a result, we have implemented an accelerated galvanized pipe replacement program. Although we have replaced a significant portion of the galvanized and unlined pipe in the last 10 years, approximately 140 miles of pipe still exists within the PCU system. In addition, system upgrades will be provided as needed to enhance fire protection capabilities.

All efforts are being made to minimize the impact to our customers and citizens. As part of a public awareness campaign, we will be mailing "Construction Notices" to customers within the affected areas (customers directly affected will receive doorhanger notices 2-3 weeks prior to construction on their street), conducting public construction meetings, providing on-site customer service representation, providing dedicated "Hotline" phone assistance, and maintaining an updated link to construction information on the PCU website, [www.pinellascounty.org/utilities](http://www.pinellascounty.org/utilities). We thank you in advance for your understanding and patience.

**FINDOut More**

For general information on Pinellas County's  
Galvanized Pipe Replacement Program

>>>> **727-464-4000**

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*Thank You Pinellas!*