

# UtiliTalk

Pinellas County Utilities  
Customer Newsletter

Volume 22, Issue 2 • Apr/May 2008

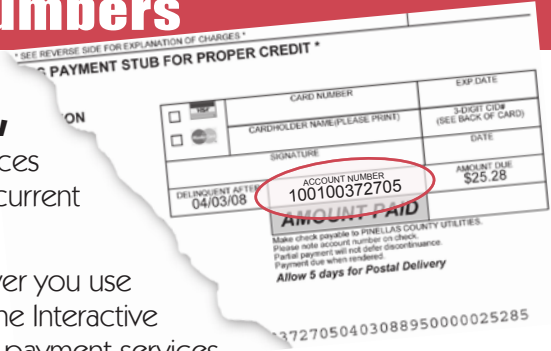
[www.pinellascounty.org/utilities](http://www.pinellascounty.org/utilities)

## Pinellas County Utilities Customer Service

### New Utility Account Numbers

Pinellas County Utilities (PCU) is using a new billing system. You have been assigned a **new 12-digit utility account number** that replaces the old 9-digit number and appears on your current utility bill.

Use your NEW utility account number whenever you use PCU's payment services through the Web or the Interactive Voice Response (IVR) system. Also, if you use payment services through your personal checking account, you should change the reference information to reflect your new utility account number.



### Recycling Made Easy

Got questions on recycling? We've got answers!

Visit [www.pinellascounty.org/recycle](http://www.pinellascounty.org/recycle).



Find out what recycling programs are available in your neighborhood.



A to Z Guide for Recycling & Disposal now includes over 250 items!



— NEW FEATURE — Provides answers to 59 frequently asked questions.



2008 Pinellas County Recycling Directory has 24 pages of valuable information.

727-464-4000

*Doing for you what you never thought possible!*