

**PINELLAS COUNTY RECLAIMED WATER
ORDINANCE
CODE 82 AMENDMENT II
F.A.Q.**

1. *What is the Ordinance all about?*

Answer: This ordinance allows for the limitation of reclaimed water service delivery during the timeframes of April 1 to June 30 and October 1 to November 30 to 3 days of the week. The applicable three days for each property will be based upon the last number of their address with all addresses ending in 1,3,5,7,9 (house numbers), or a mix of addresses, or for which an address can not be determined, such as common areas associated with residential subdivisions, able to irrigate on Wednesday, Friday and Sunday. All even number addresses ending in 0,2,4,6,8 (house numbers) can irrigate on Tuesday, Thursday, Saturday. Overhead irrigation is prohibited between the hours of 10:00 a.m. to 4:00 p.m. on designated irrigation days and is prohibited at all times on Monday.

2. *Why do we need this Ordinance?*

Answer: Reclaimed water is a valuable limited water resource that helps reduce the use of regional drinking water supplies that are used for irrigation purposes. At certain times of the year we experience significantly reduced rainfall amounts and related demands by our customers on the reclaimed water systems. By limiting the use of reclaimed water to three days a week, each customer can be assured that they will be provided with enough reclaimed water to maintain a healthy landscape and lawn.

3. *How would I know which three days I can irrigate?*

Answer: House number addresses ending in 1,3,5,7,9, or a mix of addresses, or areas such as common areas associated with residential subdivisions, can irrigate on Wednesday, Friday and Sunday. Addresses ending in 0,2,4,6,8 can irrigate on Tuesday, Thursday and Saturday

4. *Why am I not allowed to irrigate between 10:00 a.m. and 4:00 p.m.?*

Answer: Irrigating during daylight hours is the least effective way to provide turf grasses and landscaping sufficient water due to significantly increased evaporation rates caused by direct sunlight and increased temperatures.

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5. *Did Utilities allow too many people to connect to their systems?*

Answer: No. The County's two regional reclaimed water systems were carefully planned, designed and built to allow for a designated number of customers based on available reclaimed water supplies. Irrigation application rates that were utilized in the planning and design of the systems, was based on specific irrigation requirements as determined by the University of Florida Institute of Food and Agricultural Sciences. During certain times of the year, some customers use 4 to 6 times the amount of reclaimed water that is needed to maintain a healthy lawn and landscape.

6. *Is the County going to enforce these restrictions and how much are the fines?*

Answer: Yes. The County will implement an aggressive public information campaign allowing customers to become aware of the new restrictions prior to implementing fines for non-compliance. Three violations within a year could result in termination of reclaimed water service to the violator.

7. *Where can you report a violation?*

Answer: You can call Utilities Customer Service phone line at 464-4000, or you can go to the County website: custrv@pinellascounty.org

8. *I still have questions, who can help me?*

Answer: You can call Utilities Customer Service phone line at 464-4000, or you can go to the County website: custrv@pinellascounty.org