

LEVEL OF SERVICE REPORT														
OCT. 2005 - SEPT. 2006														
FY 05-06														
	Operating	Scale Hours	Instances of Scale Closing	Total Lane Hours	Total closed hours due to	Total closed hours due to	Achieved Svc.	Position	Total Vacant	Total #		Total	Total #	Accuracy
	Hours	scal. X oper		Closed	Cust. Svc.	other	Level	Number	Hours	Trans	Tares	Net Tons	Errors	Rate
Oct	302	1,208	0	0	0	0.33	100.00%	1741, 1900 1749, 3498	552	24,220	823	115574.76	32	99.87%
Nov														
Dec														
Jan														
Feb														
March														
Apr														
May														
June														
July														
Aug														
Sep														
	302	1,208	0	0	0	0.33	100.00%		552	24,220	823	115574.76	32	99.87%
		CURREN I	LAST YEAR											
Hours		302	302											
C/S Hours		1,208	1208											
Service Level		100%	100%											
Tares		823	483											
Surcharge		3	25											
Ops Notices		6	330											
Transactions		24,220	27,815											

