

LEVEL OF SERVICE REPORT														
OCT. 2005 - SEPT. 2006														
FY 05-06														
	Operating	Scale Hours	Instances of Scale Closing	Total Lane Hours	Total closed hours due to	Total closed hours due to	Achieved Svc.	Position	Total Vacant	Total #		Total	Total #	Accuracy
	Hours	scal. X oper	Closed	Cust. Svc.	other	Level	Number	Hours	Trans	Tares	Net Tons	Errors	Rate	
Oct	302	1,208	0	0	0	0.33	100.00%	1741, 1900	552	24,220	823	115574.8	32	99.87%
Nov	298	1,192	0	0	0	0	100.00%	1749, 3498	504	24,711	487	138446.8	26	99.89%
Dec								3498						
Jan														
Feb														
March														
Apr														
May														
June														
July														
Aug														
Sep														
	600	2,400	0	0	0	0.33	100.00%		1,056	48,931	1,310	254021.5	58	99.88%
		<b>CURRENT</b>	<b>LAST</b>											
		<b>I</b>	<b>YEAR</b>											
Hours		298	304											
C/S Hours		1,192	1216											
Service Level		100%	100%											
Tares		487	325											
Surcharge		0	26											
Ops Notices		15	102											
Transactions		24,711	24,645											

