

LEVEL OF SERVICE REPORT																		
OCT. 2005 - SEPT. 2006																		
FY 05-06																		
	Operating	Scale Hours	Instances of Scale Closing	Total Lane Hours	Total closed hours due to	Total closed hours due to	Achieved Svc.	Position	Total Vacant	Total #		Total	Total #	Accuracy	Sur	Manual	OPS	Total
	Hours	scal. X oper	Closed	Cust. Svc.	other	Level	Number	Hours	Trans	Tares	Net Tons	Errors	Rate	Charges	tickets	notices	Revenue	
Oct	302	1,208	0	0	0	0.33	100.00%	1741, 1900 1749, 3498	552	24,220	823	115574.8	32	99.87%	3	1034	6	3,320,258.44
Nov	298	1,192	0	0	0	0	100.00%	1741, 1749 3498	504	24,711	487	138446.8	26	99.89%	0	1040	15	3,322,276.68
Dec	314	1,256	0	0	0	0	100.00%	1741, 1749 3498	304	25,445	342	136131.6	46	99.82%	1	1220	13	3,358,763.76
Jan																		
Feb																		
March																		
Apr																		
May																		
June																		
July																		
Aug																		
Sep																		
	914	3,656	0	0	0	0.33	100.00%		1,360	74,376	1,652	390153.2	104	99.86%	4	3,294	34	#####
		CURRENT	LAST															
		I	YEAR															
Hours		298	304															
C/S Hours		1,192	1216															
Service Level		100%	100%															
Tares		487	325															
Surcharge		0	26															
Ops Notices		15	102															
Transactions		24,711	24,645															