

MISSION

To improve the quality of life for all residents of Pinellas County by providing, coordinating and advocating for health care and essential human services for those most in need in our community.

VISION

- To convene, engage, and mobilize local social service agencies to articulate local priorities, craft mutual objectives and coordinate responses to meet customer needs.
- To promote, strengthen and support data collection and evaluation systems that allow for data-driven decision making and funding.
- To be recognized as a national best practice model in the delivery of health and human services.

VALUES

- **Compassion and respect for our co-workers and our clients** by providing services in a safe environment and in a dignified manner, and demonstrating a strong commitment to ethics and social responsibility.
- **Flexibility and adaptability** by being responsive to the ever-changing needs of the community and encouraging new and innovative solutions.
- **Diversity** by having a workforce comprised of individuals with various backgrounds, cultures, abilities and perspectives to make our organization stronger.
- **Professional Excellence** by offering a workplace environment where employees can thrive and reach their fullest potential.
- **Accountability** by taking full responsibility for our work and performance and providing transparency in our operations.
- **Open Communication** by encouraging free-flowing communication that is accurate, timely, truthful and constructive.