

Building Trust

Purpose

Trust is critical to the success of any business and is crucial for your success as a manager. Trust is a two-way street: You need to be able to trust your workers and your workers must be able to feel they can trust you. Trust is not built overnight. It takes time and work. Building trust requires that you work on improving the quality of your communication with your staff.

This course will introduce participants to concepts on how to acquire and keep the trust of your colleagues and your workers.

Length

3.5 hours

Intended Audience

Everyone in the UPS and Consortium members

Learning Path(s)

[Evolving Leader](#)

Facilitator(s)

UPS, Human Resources

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If you do not have OPUS access, please register through your learning contact.

Open To

All UPS employees and Consortium members

Objectives

- Determine when trust does not exist
- Discover the benefits of trust
- Building trust to improve communication
- Identify challenges to creating trust

When & Where

Wed., Sept. 25, 2019 8:30-11:30
Communications Studio B