

ULearnIT Featured Resource

Do We Have a Failure to Communicate?

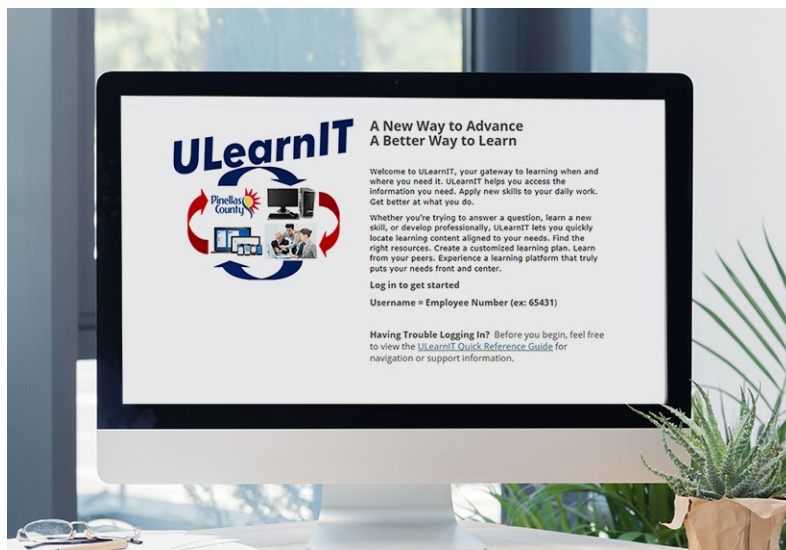
Communicating effectively can be challenging when having difficult conversations. Because these challenges typically involve emotions such as hurt, anger or confusion, it's not uncommon for people to avoid one another or shut down, preventing what could be a productive exchange at many levels.

In this course, you'll examine some common communication challenges and how you can successfully navigate them. By showing patience, perseverance and accountability, you can effectively deal with tough conversations, communicate your message, and reach mutual understanding and agreement.

26 minutes

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