Quick Guide

Not sure if you completed your biometric screening and health survey in 2018? Follow these 3 easy steps.

STEP 1 – Log in

Option 1: UHC - Log in to the UnitedHealthcare website at myuhc.com, then select the Rally link.

OR

Option 2: RALLY - Log in to the Rally website at werally.com.

What if I forgot my password?
A. Click Forgot Password, OR
B. Log in through UHC instead (see above)

www.pinellascounty.org/hr/rally
STEP 2 – Biometric Screening

• A biometric screening is a short health exam and lab work.
• **Required info:** Height, weight, blood pressure, total cholesterol. **Requested info:** HDL, LDL, fasting glucose, triglycerides, waist circumference, and dates of your most recent vaccinations.
• Get a biometric screening at your in-network physician’s office or go to a [convenience care clinic](#).
• To **verify completion**, log in to Rally and follow the screenshots:

NEW: *The biometric screening is called a health screening in Rally.*

a) In Rally, select **Rewards tab** and **Current Plan**.

b) Scroll down to see if **Health Screening** is listed as **Available** (not done) or **Completed** (done). If the screening is completed, you’ll see a 2018 date and a checkmark. See examples:

*Why isn’t my biometric screening showing up in Rally?*  
It can take up to 90 days for biometric screenings to show up in Rally, depending on when the claim is submitted by the doctor or lab to UnitedHealthcare. For more information, contact Wellness at [wellness@pinellascounty.org](mailto:wellness@pinellascounty.org) or call 464-4049.
The health survey is an online questionnaire in Rally that provides a private personal health checkup. You will need to enter your biometric screening numbers such as total cholesterol and blood pressure.

To verify that you completed the survey:

a) In Rally, select **Rewards tab** and **Current Plan**.

Example: Survey done

b) Scroll down to the **Completed** section.

c) Verify that **Rally Health Survey** has a 2018 completion date and a checkmark.

Questions?

- See the [Biometric Screening and Health Survey FAQs](#)
- See the [Rally Help Guide](#)
- Rally Help Desk: support@werally.com | (877) 818-5826
- UnitedHealthcare: Advocate4Me@uhc.com | (888) 478-4752
- Employee Wellness: wellness@pinellascounty.org | (727) 464-4049