Benefits Resources & Prescription Discounts

Use Your Benefits to Stay Well During COVID-19

COVID-19 Medical Coverage

- **Testing**: The Families First Coronavirus Response Act states that all COVID-19 testing is 100% covered, with no cost to enrollees in Pinellas County’s health plans.
- **Treatment**: (NEW) The Appointing Authorities have agreed to opt into UnitedHealthcare’s COVID-19 treatment coverage, which means that all COVID-19 treatment will be covered at 100% for enrollees in Pinellas County’s health plans from February 4 through May 31, 2020.

**Nurseline**

This can be used as a first line of assessment 24/7 at no cost for employees and enrolled dependents. You can speak with a UnitedHealthcare nurse by calling (888) 478-4752, logging in at myuhc.com, or using the UnitedHealthcare App.

**Virtual Visits**

(NEW) During the COVID-19 pandemic, virtual visit copays are waived for all visits to Teladoc, Doctor on Demand and Amwell (see below) whether or not the visit is related to COVID-19 illness. Talk with a doctor by phone or video 24/7 at no cost to you during COVID-19 event. If needed, the doctor can prescribe testing or medication. The doctor will code the treatments and submit the claims properly to ensure there is no cost to you.

- **Teladoc**: Use the UnitedHealthcare app or website at myuhc.com, visit the Teladoc website at www.teladoc.com or call (800) 835-2362.
- **Doctor on Demand**: Visit www.doctorondemand.com or call (800) 997-6196.
- **Amwell**: Visit www.amwell.com or call toll-free (844) SEE-DOCS (733-3627).

**Employee Assistance Program (EAP)**

EAP provides 24/7 emotional support for you and your family members whether or not you are enrolled in the Pinellas County benefit plan. Call Optum at (866) 248-4096. Visit liveandworkwell.com (guest access code: Pinellas) to search for resources; for example, type “coping” in the search bar.

**Prescription Refills**

Express Scripts has waived early refill limits on 30-day prescription maintenance medications. If a pharmacy has issues, ask them to contact the Express Scripts help desk at (800) 922-1557.

**Prescription Discounts**

You are encouraged to use cost-saving options for prescriptions such as those listed below:

- [Express Scripts price comparison](#)
- [GoodRx prescription discount card](#)
- [GoodRx drug price comparison](#)
- [NeedyMeds prescription discount card](#)
- [NeedyMeds drug price comparison](#)
- [Publix discounted and free prescriptions](#)
- [Walmart discounted prescriptions](#)
**Virtual Dental Care**

(NEW) Virtual dental care is available 24/7 at no additional cost to Cigna Dental customers through May 31, 2020. You can use your dentist or The TeleDentists for a video call. See [Cigna Dental Virtual Care](#).

**Wellness Coaching**

If you are a member of the County’s health plan, Wellness Coaching allows you to work one-on-one with a coach to help with managing stress or other topics including sleep, nutrition, and exercise. Completion of a Wellness Coaching program qualifies you for a wellness incentive of $50 or 12,500 points.

**Employees Not on the Group Health Plan**

For employees who declined or opted out of Pinellas County’s health plan, please check with your health plan’s recommendations as needed. You are still eligible for EAP benefits (see page 1).