

## CHIEF PARK RANGER 2

Job Code	Pay Grade
14774	CL17

### Nature of Work

This is administrative supervisory, direct public contact work, protecting public property by properly interpreting and enforcing rules and regulations in the operation of multiple county parks, preserves, managed lands, beach accesses, boat ramps, boat storage areas, recreation trail, and a marina. Work includes supervising Park Rangers, overseeing the general maintenance of park buildings and amenities, and responding to patron inquiries. Employees in this class report to an Operations Manager within the Parks & Conservation Resources (PCR) Department.

### Minimum Qualifications

- 5 years experience in general maintenance, landscaping, park operations or related direct public contact work with 1 year of supervisory training or experience; or
- AA/AS Degree in Natural Resources, Park Administration, Leisure Studies, Forestry, Botany, or related field and three years of related experience that includes 1 year of supervisory training or experience; or
- An equivalent combination of education, training, and/or experience.

### Appointing Authority May Also Require

- A Florida Driver's License or Florida Commercial Driver's License and endorsement, if any.
- Assignment to work a variety of work schedules including compulsory work periods in special, emergency, and/or disaster situations.
- Employee must possess and maintain a valid certification as a Parking Enforcement Specialist, as outlined in Chapter 316, Florida Statutes.
- Employee must possess and maintain valid certificates indicating successful completion of First Aid, Cardiopulmonary Resuscitation (CPR), and Automated External Defibrillator (AED).
- Other highly desirable knowledge, skills, abilities, and credentials relevant to a position.

### Illustrative Tasks (These are examples and are not all inclusive.)

- Administers and supervises the operation and maintenance of multiple park facilities including boat dock areas, fishing, bathing and swimming areas, building and grounds maintenance and security patrolling.
- Supervises the training of Park Rangers, conducts hiring interviews, approves payroll, completes performance evaluations and disciplinary actions, and reviews Park Ranger's daily logs.
- Supervises and conducts park and playground safety and maintenance inspections.
- Responds to questions from the public, advises of recreational opportunities, and explains regulations.
- Investigates disturbances or suspicious circumstances and, when necessary, enforces rules and regulations through appropriate intervention.
- Issues citations to park patrons for violations of park rules or regulations, and appears in court as an expert witness when required.
- Provides general landscape maintenance.
- Patrols parks, boat ramps, beach accesses, campgrounds, and trails, using assigned vehicles or bicycles. Foot patrol may be necessary in areas otherwise inaccessible, or when closer scrutiny is necessary; directs and controls traffic, makes traffic counts and surveys, gives first-aid, and protects park property.
- Completes monthly reports, citations, fee collection paperwork, and work orders.
- Responds to questions from the public and gives information concerning park facilities, historical sites, rules, regulations and other related matters.
- Performs weekly safety inspections, prepares safety inspection reports and performs various maintenance duties.
- Assists in requisitioning materials and supplies for multiple park operations and maintenance.
- Performs related work as assigned or required.

## CHIEF PARK RANGER 2 (continued)

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### Knowledge, Skills, and Abilities

- Knowledge of principles, practices and techniques of park management.
- Knowledge of maintenance requirements typical to park facilities and equipment.
- Knowledge of indigenous animal, fish and plant life.
- Knowledge of and skill in first-aid practices and park safety precautions.
- Knowledge of computer systems.
- Skill in explaining, and the ability to tactfully enforce park rules and regulations.
- Ability to operate a personal computer and other automated systems to enter and retrieve information, monitor work performed, and to communicate information in reports, etc.
- Ability to tactfully deliver accurate and understandable information to the public in response to inquiries or complaints.
- Ability to train and supervise park rangers.
- Ability to give tours or make public presentations regarding natural or historic areas.
- Ability to diplomatically control large groups of visitors, and provide for the welfare and safety of visitors.
- Ability to establish and maintain effective working relationships with the general public, customers, law enforcement agencies, superiors, fellow employees, and others.

For official use only

Revised	EEOC Code	Overtime Code
3/15	Protective Services	Classified