



Hurricane Irma Benefits Information

Employee questions regarding benefits eligibility, coverage or claims should be directed to the insurance carriers for the most prompt responses. Call the numbers on the back of your ID cards, also shown below:

Benefits Partners Contact Information

Medical

United Healthcare
(888) 478-4752
www.myuhc.com

Prescription Drug

Express Scripts
(866) 544-9221
www.expressscripts.com

EAP and Mental Health

ComPsych GuidanceResources
(866) 615-3047
www.guidanceresources.com

Vision

Davis Vision
(800) 999-5431
www.davisvision.com

Dental

Cigna
(800) 244-6224
www.mycigna.com

Life Insurance / FMLA / Disability

Standard Insurance
(855) 290-9479
www.standard.com

Flexible Spending Account (FSA)

WageWorks
(877) 924-3967
www.wageworks.com

Health Savings Account (HSA)

Optum Bank
(800) 791-9361
www.optumbank.com

Retirees

United Healthcare Medicare
Advantage
(800) 457-8506
www.uhcretiree.com

Express Scripts Prescription Drug “Refill Too Soon” Provision

Don't forget to refill any prescriptions you may need. Express Scripts has implemented *Emergency Refill Too Soon Procedures* for Florida which will apply from **Sept 6, 2017 through October 4, 2017**. This means that if even if you aren't due for a refill, you may get at least a 30-day supply of prescription medications (not including controlled substances), as long as you have authorized refills remaining. Pharmacists may contact the Express Scripts Help Desk if assistance is needed.

ComPsych GuidanceResources Employee Assistance Program (EAP)

ComPsych provides regular updates on Hurricane Irma, including available resources and assistance at www.guidanceresources.com. ComPsych provides resources to people in times of distress, as they recently did in Houston, and will do the same in same in Florida if necessary for Hurricane Irma.

Pinellas County Benefits

The Pinellas County Employee Benefits Team will respond to any other questions as quickly as possible during regular business operations:

Phone: (727) 464-4570
Fax: (727) 464-5291
Email: employee.benefits@pinellascounty.org