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State News Desk: (850) 921-0217
FEMA News Desk: (202) 322-6282

Hurricane Hermine

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This attached Fact sheet will be distributed DR 4280 4283 FL media outlets in 30 minutes

Fact Sheet

Florida Hurricane Survivors' Checklist

If you are a disaster survivor who's putting your life back together after hurricanes Hermine or Matthew, here's a checklist of things to keep in mind to help you in your recovery:

- ✓ **Call my insurance agent (flood, homeowners):**
File claims for insured losses with your insurance agent.

- ✓ **Register with FEMA for uninsured and underinsured losses:**
There are **four ways to apply**:
 - Online at disasterassistance.gov
 - On the [FEMA Mobile App](#)
 - Visit a Disaster Recovery Center located in one of the designated counties (fema.gov/disaster-recovery-centers).
 - Call **800-621-3362** between 7 a.m. and 10 p.m. Applicants who use 711 or Video Relay Service may also call **800-621-3362**. People who are deaf, hard of hearing or have a speech disability and use a TTY may call **800-462-7585**. Multilingual operators are available (press 2 for Spanish).

✓ **Receive a FEMA Inspection:**

If an inspector has not called and it has been more than 10 days, call FEMA again at **800- 621-3362**.

✓ **Read my FEMA determination letter carefully:**

If the letter states that you are ineligible for FEMA assistance, it will explain why. Read it all the way through. There may be more than one reason. You may be able to easily provide missing information. Call FEMA for help. Ask to have your case reconsidered.

✓ **Use my FEMA grant wisely:**

Determination letters state how much money you are awarded for each specified purpose. If you spend the money for other things, you could be required to pay it back.

✓ **Save your disaster-related receipts:**

Keep receipts and notes for all the ways you spend FEMA grant money. Since FEMA has the right to audit the way grant money is spent, you may need to provide this information.

✓ **Visit a Disaster Recovery Center:**

Help is available to survivors at a center, ranging from State, FEMA and SBA experts to representatives of various charitable organizations that can help fill the gaps in disaster assistance.

✓ **Visit a FEMA Hazard Mitigation display at a home improvement store:** Rebuilding experts can explain how you can rebuild safer and stronger and will provide brochures and samples.

✓ **Stay in touch with FEMA:**

If your address or phone number changes after you register, call FEMA with your new information. If you don't, FEMA will be unable to contact you. If you have any questions about your recovery, call us at **800-621-3362**.

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