

# We're Looking Out For You



Pinellas County Consumer Protection  
www.pinellascounty.org/consumer  
(727) 464-6200



A recall is when a product is removed from the market or a correction is made to the product because it is either defective or potentially harmful.

1. A recall is an action taken by a manufacturer, or the government, to protect the public from products that may cause health or safety problems.
2. Recalls are for the safety of everyone, from children to adults. Recalls are issued on consumer products, motor vehicles, boats, food, medicine, cosmetics, and environmental products.
3. Once a product is in widespread use, unforeseen problems can sometimes lead to a recall. Often, consumer complaints or reported injuries is what initiates a recall.
4. Don't be fooled, just because a product has been around for a long time doesn't mean that it's safe. Over time and with the advancement of technology, the quality and safety of products have improved.
5. Before you buy a product, especially used or secondhand, be sure to check if a recall has been issued for that item.
6. Exercise additional caution, if you are buying a product for a child, such as toys, clothing, cribs, or car seats.
7. Be sure abide the warning, if a recall is issued. You may be instructed to stop using the product, or return the item for replacement or repair.
8. If you not the original owner of a vehicle, you may want to contact the manufacturer and let them know you are now the current owner. The manufacturer will place your car's VIN, your name and home address into a database for all future notices/correspondence.
9. More than one recall can be issued for the same product, such as a vehicle.
10. To obtain the latest recall information, report a dangerous product, or sign up to receive new recalls and safety information electronically visit [www.recalls.gov](http://www.recalls.gov).