

Emergency Management Functions

- **Develop, Assess, Test & Update the County's disaster preparedness plans – countywide and internally.**
- **Maintain & Operate County's Emergency Operations Center (EOC).**
- **Review & approve 350+ health care facility disaster plans**
- **Manage County-wide response to and recovery from natural & technological disasters.**
- **Warn & direct general public during emergencies.**
- **Develop & deliver public information & education programs about disaster preparedness.**

Overview of Reductions

- **2 positions eliminated, one professional & one administrative**
- **Operations budget for dept reduced to \$65,000**
- **No Machinery & Equipment replacement budgeted**
- **22% decrease from 2009 budget**
- **49% decrease in 3 years**

Key Programs & Service Levels

➤ Planning Functions

- Preparedness, Response, Recovery & Mitigation - working all concurrently

➤ Health Care Plan Reviews

- 35 health care facility plan reviews per month (average)
- Average of 39 day turn around

Key Programs & Service Levels

➤ EOC (24/7) Operational Readiness

- 80+ computers, 15+ computer applications, satellite and other equipment
- EOC Readiness averages 99%

➤ Special Needs

- Process average of 140 registrations (10 hrs) per month
- During emergencies hundreds received that require immediate processing
- Assist fire districts in managing the program
- Coordinate support for Special Needs Shelters

Impacts to the Public

➤ Health Care Plan Reviews

- Hours to drop off/pick up plans reduced from any time during work hours to 4 hour window (11am – 2pm) daily
- Turn around time now approaching mandated 60 days
- Plans no longer returned via postal service – facilities required to physically retrieve

➤ Phone Calls may take longer to answer during periods of high activity because they have to roll to professional staff

Operational Changes

➤ Professional staff:

- **Required to cover Administrative position:**
 - 1.5 hrs daily and during illness or vacation leave
 - Assist with phone coverage
- **Additional duties assigned from eliminated position**
- **Non-participation in some meetings, projects, etc.**

Unintended Consequences

- **Reduced emergency operations capabilities due to reductions in:**
 - **Staff**
 - **Fuel capacities**
 - **Heavy equipment**
- **Not yet able to fully assess impacts of current year staff reductions in terms of ability to respond**
 - **No doubt we have less trained/experienced staff**
 - **Citizen's Info Center staff has dropped by 40 operators**
- **Additional RIF's will require a second year of assessment & adjustment**

Challenges & Lessons Learned

➤ Challenges

- Time and organizational stability to complete assessments of emergency operations impacts
- Second Employee Survey update after the annual update
- EOC & other emergency staff changes require need for training

➤ Lessons Learned

- Need to add a small percentage to 'estimated contract prices' when asking for quotes as much as 12 months early