

Animal Services Department

- ◉ **Enforce the Animal Control Code**
- ◉ **Coordinate rabies control programs**
- ◉ **Coordinate disaster preparedness and recovery efforts for animals**
- ◉ **Investigate animal bites**
- ◉ **Operate pet licensing program**
- ◉ **Promote animal adoptions**
- ◉ **Operate targeted spay and neuter program**
- ◉ **Support pet education programs**
- ◉ **Administer kennel and pet dealer inspection program**

Overview of Reductions

- **FY10 personnel reductions (13 - from 66 to 53)**
 - 8 field enforcement officers (ACO I) (23 to 15)
 - 2 field officer supervisors (ACO II) (5 to 3)
 - 1 kennel staff supervisor (2 to 1)
 - 1 customer support supervisor (2 to 1)
 - 1 veterinary technician (4 to 3)
- **FY10 Operating and capital reductions**
 - Vehicles were turned in
 - \$221K in cuts for FY10 (Add \$139K more for 97%)
 - Outreach cuts offset by \$20K grant for Animobile
 - Current Director will be retiring end of May

Key Programs & Service Levels

- **Field Enforcement**

- Fewer road officers
- Not responding to anonymous complaints
- Sundays standby only

- **Dangerous animal investigations**

- No dedicated investigator

- **Bite quarantines and investigations**

- Rotated among ACOII

Key Programs & Service Levels

- **Nuisance wildlife pick-up (raccoons)**
 - No Saturday pick-up
 - One dedicated officer and truck Mon-Fri
- **Shelter operation**
 - Current-Closed to public on Thursday and Sunday
 - Current - Close at 1 PM on Saturday (was 4 PM)
 - As of June 2010, open for all services Monday to Friday 9 to 5; and for pet reclaims only on Saturday 9 to noon
- **Outreach**
 - Partially funded by license plate grant
 - Fewer trips to field
 - Cannot attend all functions

Impacts to the Public

- **Decreased shelter hours of operation**
 - **Impounds down 24%**
 - **Euthanasia down 25% (Adoptions unchanged)**
 - **Reclaims down 23%**
 - **Licenses down 41%**
- **Fewer outreach visits (longer wait lists)**
- **Longer wait times for service at Shelter**
- **Fewer telephone operators (sometimes unacceptable wait times)**

Operational Changes

- **Reduced hours of operations**
 - Road
 - Shelter
- **Running higher priority calls only**
 - Contacts down 32%
 - Citations down 20%
- **Fewer surgeries – down 9%**
- **Rotating officers in bite and dangerous investigations**

Unintended Consequences

- **Loss of continuity in bite and dangerous animal investigations**

Challenges & Lessons Learned

- **Challenges**

- **Continued difficulty balancing field and phone staff**
- **Keeping track of bites and dangerous dogs**

- **Lessons Learned**

- **Need dedicated investigators for bite and dangerous animal investigations**