# 2018 Citizen Values Survey Results

## Quality of Life in Pinellas
- **74%** of our Citizens think our quality of life is better or just as good as five years ago.
- **88%** of our Citizens think our quality of life will be better or just as good five years from now.

## County Recommendation
9 in 10 resident respondents indicated that they would recommend Pinellas County as a place to live and retire. Approximately 8 in 10 would recommend Pinellas County as a place to work and raise children.

### Doing Things to Meet Our Customers’ Expectations

- **Live** (92%)
- **Work** (77%)
- **Raise Children** (82%)
- **Retire** (92%)

### Trust & Confidence
Pinellas County Citizen trust and confidence ratings outperformed the national average as captured by Gallup polling.
- 93% indicate trust in Pinellas County government versus 70% of Gallup Poll respondents rating their local governments

We are delivering services that increasingly meet our customers’ expectations. This is a reflection of our commitment to providing superior public service and courteous public contact, as well as maximizing public engagement.