Pinellas County Business Technology Services

Aligning resources to what is most important to our Customers' Business

BTS Board Meeting

Martin Rose, CIO

October 16, 2014

eGIS/EAM Strategic Direction

- Timmons CityWorks Enterprise Asset Management (EAM) RFP

- CityWorks Software GIS Based Structure

- Current eGIS Steering Committee Mission and Structure

- County Wide eGIS/EAM Opportunities

- New eGIS/EAM Policy Board

Audio Visual Support

- The New Audio Visual Model
    - Video Conferencing (System and Desktop)
    - Smart TV's
    - Smart Phones
    - Unified Communications
    - Media Systems
- Courts and Audio Visual Systems
- New PSCO 911, EOC and BCC Audio Visual Systems
- Enterprise Support Model
    - Core Competency
    - Centralized
    - Capital Investment Funding Model

Pinellas County
BUSINESS
TECHNOLOGY
SERVICES

Pinellas.gov Domain

- pinellascounty.org and co.pinellas.fl.us
  - Current Portal
  - Inbound and Outbound email
- Other county websites
- pinellas.gov
  - Normally reserved for the federal government and states
  - miamidade.gov is the <u>only</u> county use in Florida
- Why change?
  - Improved Branding
  - Enhanced Security
  - Public Use (one shorter address)
  - Prestige
- Cost (i.e. documents, business cards, etc…)

Pinellas County
BUSINESS
TECHNOLOGY
SERVICES

Oracle Licensing and Support

- Oracle Licensing Model
- Oracle License Management Service Discrepancy
- Current Oracle Support
  - Cost
  - Usage
  - Internal Staff
  - Need
- 3rd Party Oracle Software Support
  - Cost
  - Market Share
  - Opportunity

Pinellas County
BUSINESS
TECHNOLOGY
SERVICES