



Staff Report

File #: 15-662, **Version:** 1

Agenda Date: 3/29/2016

Subject:

Grant agreement with the Florida Agency for Health Care Administration for Community & Primary Care Services (per grant no. GFA049).

Recommended Action:

Approve the grant agreement for Community & Primary Care Services from the Florida Agency for Health Care Administration (AHCA).

The Community & Primary Care Services grant agreement (#GFA049) is in the amount of \$485,419.12 and shall begin upon execution by both Parties through June 30, 2016.

The Grant Application was approved as a delegated item on Sept. 30, 2015. The agency awarded the County the grant Oct. 23, 2015, and sent the agreement to the County for approval on Feb. 11, 2016.

Strategic Plan:

Ensure Public Health, Safety, and Welfare

2.2 Be a facilitator, convener and purchaser of services for those in need

Deliver First Class Services to the Public and our Customers

5.1 Maximize partner relationship and public outreach

5.2 Be responsible stewards of the public's resources

Summary:

The County, through this Community & Primary Care Services grant will increase access to behavioral health services and prevent unnecessary emergency room visits and inpatient hospitalizations. The AHCA grant will provide funding for on-site behavioral health services that are fully integrated with the primary care services offered by the Health Care for the Homeless (HCH) program. Funding is available to serve approximately fifty (50), uninsured, low-income, homeless clients per month.

The County will partner with the Florida Department of Health in Pinellas County, BayCare Behavioral Health and Directions for Living to provide services. BayCare will provide staff on-site at the Bayside Health Clinic and co-located with the Mobile Medical Unit (MMU) in community locations. Directions will provide additional therapists to serve longer-term needs; and the Florida Department of Health will provide an additional nurse to provide clinical care coverage in the evening and on weekends at Safe Harbor.

Background Information:

The County Administrator approved through delegated authority the department's grant application to AHCA for the Community & Primary Care Services grant on September 30, 2015. The agency

awarded the County the grant on October 23, 2015 and sent the grant agreement to the County on February 11, 2016 for approval. The agreement term is from the date of execution by both parties through June 30, 2016.

This program is designed to meet an immediate need for behavioral health/substance abuse stabilization and intervention through increased access to behavioral health and primary care services. The program will provide disease management, in the form of management of mental illness and substance abuse. In addition, this program will improve patient compliance and coordination with primary medical care, referrals, and connecting patients to other community resources.

Fiscal Impact:

The grant agreement is in the amount of \$485,419.12.

Grant funding has been approved for carryover in the Fiscal Year 2017 (FY17) AHCA budget. A renewal of the agreement will be processed for FY17.

Staff Member Responsible:

Lourdes Benedict, Director, Human Services

Partners:

Florida Department of Health in Pinellas County
BayCare Behavioral Health
Directions for Living

Attachments:

AHCA Grant Agreement #GFA049
Pinellas County BCC Proposal_ACHA RFA 001-15-16_FINAL 093015

**STATE OF FLORIDA
AGENCY FOR HEALTH CARE ADMINISTRATION
GRANT AGREEMENT**

THIS AGREEMENT is entered into between the State of Florida, **AGENCY FOR HEALTH CARE ADMINISTRATION**, hereinafter referred to as the "**Agency**," whose address is 2727 Mahan Drive, Tallahassee, Florida 32308, and **PINELLAS COUNTY BOARD OF COUNTY COMMISSIONERS**, hereinafter referred to as the "**Recipient**," whose address is c/o Office of Management and Budget, 14 S. Ft. Harrison Avenue, 5th Floor, Clearwater, FL 33756, a County Government Entity, to provide Community Primary Care Services.

I. THE RECIPIENT HEREBY AGREES:

A. General Provisions

1. To comply with the criteria and final date, as specified herein, by which such criteria must be met for completion of this Agreement. The Recipient shall not be eligible for reimbursement for work performed prior to the execution date of this Agreement.
2. To perform as an independent Recipient and not as an agent, representative or employee of the Agency.
3. To recognize that the State of Florida, by virtue of its sovereignty, is not required to pay any taxes on the services provided under the terms of this Agreement.

B. Federal/State Laws and Regulations

1. If this Agreement contains Federal Funds, the Recipient shall comply with the provisions of Federal law and regulations including, but not limited to Chapter 2 of the Code of Federal Regulations and any other final or interim rules, and other applicable regulations.
2. No Federal Funds received in connection with this Agreement may be used by the Recipient, or agent acting for the Recipient, or sub recipient to influence legislation or appropriations pending before the Congress or any State legislature. If this Agreement contains Federal funding in excess of **\$100,000.00**, the Recipient must, prior to Agreement execution, complete the Certification Regarding Lobbying form, **Attachment E**. If a Disclosure of Lobbying Activities form is required, it may be obtained from the Grant Manager. All disclosure forms as required by the Certification Regarding Lobbying form must be completed and returned to the Grant Manager, prior to payment under this Agreement.
3. Pursuant to 2 CFR, Part 376, the Recipient must, upon Agreement execution, complete the Certification Regarding Debarment, Suspension, Ineligibility, and Voluntary Exclusion Agreements/Subcontracts, **Attachment D**.
4. If this Agreement contains State assistance, the Recipient shall comply with the provisions set forth in Section 215.971, Florida Statutes. To provide quantifiable units of deliverables, including reports, findings, and drafts, in writing and/or in an electronic format agreeable to both Parties, as specified in **Attachment A**, Scope of Services, to be received and accepted by the Grant Manager prior to payment.

5. The Recipient shall comply with the provisions of Sections 11.062 and 216.347, Florida Statutes, which prohibit the expenditure of agreement funds for the purpose of lobbying the Legislature, judicial branch, or a State agency.
6. The Recipient shall submit bills for any travel expenses in accordance with Section 112.061, Florida Statutes. The Agency may establish rates lower than the maximum provided in Section 112.061, Florida Statutes.
7. The Recipient shall comply with all applicable Federal and State laws and regulations.

C. Patents, Royalties, Copyrights, Right To Data and Sponsorship Statement

1. The Recipient, without exception, shall indemnify and hold harmless the Agency and its employees from liability of any nature or kind, including cost and expenses for or on account of any copyrighted, patented, or unattended invention, process, or article manufactured or supplied by the successful applicant. The Recipient has no liability when such claim is solely and exclusively due to the combination, operation or use of any article supplied hereunder with equipment or data not supplied by the Recipient or is based solely and exclusively upon the Agency's alteration of the article.
2. The Agency will provide prompt written notification of a claim of copyright or patent infringement and shall afford the Recipient full opportunity to defend the action and control the defense. Further, if such a claim is made or is pending, the successful applicant may, at its option and expense procure for the Agency the right to continue the use of, replace or modify the article to render it non-infringing (if none of the alternatives is reasonably available, the Agency agrees to return the article on request to the successful applicant and receive reimbursement, if any, as may be determined by a court of competent jurisdiction).
3. If the Recipient brings to the performance of the resulting Agreement a pre-existing patent, patent-pending and/or copyright, the Recipient shall retain all rights and entitlements to that pre-existing patent, patent-pending and/or copyright, unless this Agreement provides otherwise.
4. If the Recipient uses any design, device, or materials covered by letter, patent, or copyright, it is mutually agreed and understood without exception that the proposed prices shall include all royalties or cost arising from the use of such design, device, or materials in any way involved in the work. Prior to the initiation of services under this Agreement, the Recipient shall disclose, in writing, all intellectual properties relevant to the performance of this Agreement which the Recipient knows, or should know, could give rise to a patent or copyright. The Recipient shall retain all rights and entitlements to any pre-existing intellectual property which is so disclosed. Failure to disclose will indicate that no such property exists. The Agency will then have the right to all patents and copyrights which arise as a result of performance under this Agreement as provided in this section.
5. If any discovery or invention arises or is developed in the course of, or as a result of, work or services performed under this Agreement, or in any way connected herewith, the Recipient shall refer the discovery or invention to the Agency for a determination whether patent protection will be sought in the name of the State of

Florida. Any and all patent rights accruing under or in connection with the performance of this Agreement are hereby reserved to the State of Florida. All materials to which the Agency is to have patent rights or copyrights shall be marked and dated by the Recipient in such a manner as to preserve and protect the legal rights of the Agency.

6. Recipients must seek prior approval from the Agency before distributing any form of advertisement/sponsorship materials regarding this agreement to the public. The recipient shall submit for review and approval to the Agency any written materials, including web-based materials and web site content, through funds from this grant at least ten (10) days, prior to the targeted dissemination date.
7. Where activities supported by this Agreement produce original writing, sound recordings, pictorial reproductions, drawings or other graphic representation and works of any similar nature, the Agency has the right to use, duplicate and disclose such materials in whole or in part, in any manner, for any purpose whatsoever and to have others acting on behalf of the Agency to do so. If the materials so developed are subject to copyright, trademark, or patent, legal title and every right, interest, claim, or demand of any kind in and to any patent, trademark or copyright, or application for the same, shall vest in the State of Florida, Department of State for the exclusive use and benefit of the State. Pursuant to Section 286.021, Florida Statutes, no person, firm, corporation, including parties to this Agreement shall be entitled to use the copyright, patent, or trademark without the prior written consent of the Florida Department of State.
8. The Agency will have unlimited rights to use, disclose, or duplicate, for any purpose whatsoever, all information and data developed, derived, documented, or furnished by the Recipient.
9. Pursuant to Section 286.25, Florida Statutes, all non-governmental Recipients must assure that all notices, information pamphlets, press releases, advertisements, descriptions of the sponsorship of the program, research reports, and similar public notices prepared and released by the Recipient shall include the statement: **"Sponsored by the Pinellas County Board of County Commissioners and the State of Florida, Agency for Health Care Administration."** If the sponsorship reference is in written material, the words, "State of Florida, Agency for Health Care Administration" shall appear in the same size letters or type as the name of the organization.
10. All rights and title to works for hire under this Agreement, whether patentable or copyrightable or not, shall belong to the Agency and shall be subject to the terms and conditions of this Agreement.
11. The computer programs, materials and other information furnished by the Agency to the Recipient hereunder shall be and remain the sole and exclusive property of the Agency, free from any claim or right of retention by or on behalf of the Recipient. The services and products listed in this Agreement shall become the property of the Agency upon the successful applicant's performance and delivery thereof. The Recipient hereby acknowledges that said computer programs, materials and other information provided by the Agency to the Recipient hereunder, together with the products delivered and services performed by the Recipient hereunder, shall be and remain confidential and proprietary in nature to the extent provided by Chapter 119, Florida Statutes, and

that the Recipient shall not disclose, publish or use same for any purpose other than the purposes provided in this Agreement; however, upon the Recipient first demonstrating to the Agency's satisfaction that such information, in part or in whole, (1) was already known to the Recipient prior to its receipt from the Agency; (2) became known to the Recipient from a source other than the Agency; or (3) has been disclosed by the Agency to third parties without restriction, the Recipient shall be free to use and disclose same without restriction. Upon completion of the Recipient's performance or otherwise cancellation or termination of this Agreement, the Recipient shall surrender and deliver to the Agency, freely and voluntarily, all of the above-described information remaining in the Recipient's possession.

12. The Recipient warrants that all materials produced hereunder will be of original development by the Recipient and will be specifically developed for the fulfillment of this Agreement and will not knowingly infringe upon or violate any patent, copyright, trade secret or other property right of any third party, and the Recipient shall indemnify and hold the Agency harmless from and against any loss, cost, liability or expense arising out of any breach or claimed breach of this warranty.
13. The terms and conditions specified in this section shall also apply to any sub-agreement made under this Agreement. The Recipient shall be responsible for informing the sub recipient of the provisions of this section and obtaining disclosures.

D. Equipment & Vehicles

1. Reimbursement for the purchase of any vehicles and/or equipment is subject to specific approval from the Agency. The Agency is not responsible for reimbursement of any equipment and/or vehicle purchases made without prior approval of the Agency under the terms and conditions of this Agreement and **Exhibit 1**, Budget.
2. The recipient in writing shall affirm its commitment to using any equipment and/or vehicle purchased through grant funds solely for the purposes of the grant and in accordance with its scope of work throughout the duration of this Agreement.
3. Vehicle and/or equipment purchases made for the purposes of this Agreement remain the property of the Agency. As such, the Recipient is responsible for the following:
 - a. Completing and submitting **Exhibit 5**, Equipment/Vehicle Attestation, is required during the lifespan of the vehicle and/or equipment. The due date for this form must match the invoice schedule of this Agreement, see **Attachment A**, Scope of Services. After this Agreement expires the form will be submitted on a yearly basis due on or before **July 31st**, of each calendar year for ten (10) years from purchase.
 - b. Implementation of adequate maintenance procedures to keep the vehicle and/or equipment in good operating condition. Unless otherwise specified, standard maintenance schedules and procedures provided by the manufacturer(s) are to be followed.
 - c. The Recipient is responsible for any loss, damage, or theft of, and any loss, damage, or injury caused by the use of the vehicle and/or equipment

purchase with State funds and held in the Recipient's possession for use in the Agreement with the Agency.

4. Upon satisfactory completion of this Agreement, the Recipient may choose to retain the vehicle and/or equipment only after written attestation that its continued use is in accordance with the purposes of the grant. Vehicles and/or equipment are subject to monitoring and yearly review by the Agency throughout its depreciative life valued at ten (10) years.
5. The Recipient must purchase the vehicle and/or equipment for any purposes outside of the scope of the agreement. Vehicles may be purchased by the Recipient for its fair market value as of the date of the title transfer.

E. Audits and Records

1. To maintain books, records, and documents (including electronic storage media) pertinent to performance under this Agreement in accordance with generally accepted accounting procedures and practices which sufficiently and properly reflect all revenues and expenditures of funds provided by the Agency under this Agreement.
2. In addition to the requirements of the preceding paragraph, the Recipient shall comply with the applicable provisions contained in **Attachment B**, Special Audit Requirements, attached hereto and incorporated herein by reference.
3. To assure that these records shall be subject at all reasonable times to inspection, review, or audit by state personnel and other personnel duly authorized by the Agency, as well as by federal personnel.
4. To maintain and file with the Agency such progress, fiscal and inventory reports as specified in **Attachment A**, Scope of Services, and other reports as the Agency may require within the period of this Agreement. In addition, access to relevant computer data and applications which generated such reports should be made available upon request.
5. To comply with public record laws as outlined in Section 119.0701, Florida Statutes.
6. To provide a financial and compliance audit to the Agency as specified in **Attachment B**, Special Audit Requirements and to ensure that all related party transactions are disclosed to the Agency Grant Manager.
7. To include these aforementioned audit and record keeping requirements in all approved sub-agreements and assignments.

F. Retention of Records

1. To retain all financial records, supporting documents, statistical records, and any other documents (including electronic storage media) pertinent to performance under this Agreement for a period of six (6) years after termination of this Agreement, or if an audit has been initiated and audit findings have not been resolved at the end of six (6) years, the records shall be retained until resolution of the audit findings.
2. The rights of access in this section must not be limited to the required retention period but shall last as long as the records are retained.

3. In accordance with Section 20.055, Florida Statutes, the Recipient and shall cooperate with the Office of the Inspector General in any investigation, audit, inspection, review or hearing; and shall grant access to any records, data or other information the Office of the Inspector General deems necessary to carry out its official duties.

G. Public Records Requests

In addition to the requirements of Section 287.058, Florida Statutes and other agreement requirements provided by law, the Recipient shall comply with Section 119.0701, Florida Statutes, if applicable, as follows:

- a. The Recipient shall keep and maintain public records that ordinarily and necessarily would be required in order to perform services under this Agreement;
- b. The Recipient shall provide the public with access to public records on the same terms and conditions that the Agency would provide the records and at a cost that does not exceed the cost provided in s. 119.0701, F.S., or as otherwise provided by law;
- c. The Recipient shall ensure that public records that are exempt or confidential and exempt from public records disclosure requirements are not disclosed except as authorized by law;
- d. The Recipient shall meet all requirements for retaining public records and transfer, at no cost, to the Agency all public records in possession of the Recipient upon termination of this Agreement and destroy any duplicate public records that are exempt or confidential and exempt from public records disclosure requirements. All records stored electronically must be provided to the Agency in a format that is compatible with the information technology systems of the Agency; and
- e. If the Recipient does not comply with a public records request, the Agency shall enforce the Agreement provisions in accordance with this Agreement.

H. Background Screening

1. The Recipient shall ensure that all Recipient employees including managing employees that have direct access to Medicaid recipient or provider personally identifiable information (PII), protected health information (PHI), or financial information have a County, State, and Federal criminal background screening comparable to a level 2 background screening as described in Section 435.04, Florida Statutes (F.S.) completed with results prior to employment.
2. Per Section 435.04(1)(a), F.S., level 2 screening standards include, but need not be limited to, fingerprinting for statewide criminal history records checks through the Department of Law Enforcement, and national criminal history records checks through the Federal Bureau of Investigation, and may include local criminal records checks through local law enforcement agencies.
3. If the Recipient employee or managing employee was employed prior to the execution of the resulting Agreement, the Recipient shall ensure that the County, State, and Federal criminal background screening comparable to a level 2

background screening is completed with results prior to the employee accessing Medicaid recipient or provider PII, PHI, or financial information.

4. Any Recipient employee or managing employee with background results that are unacceptable to the State as described in Section 435.04, F.S., or related to the criminal use of PII as described in Section 817, F.S., or has been subject to criminal penalties for the misuse of PHI under 42 USC 1320d-5, or has been subject to criminal penalties for the offenses described in Section 812.0195, F.S., Section 815, F.S., Section 815.04, F.S., or Section 815.06, F.S., shall be denied employment or be immediately dismissed from performing services under the resulting Agreement by the Recipient unless an exemption is granted.
5. Direct access is defined as having, or expected to have, duties that involve access to personally identifiable information, protected health information, or financial information by any means including, but not limited to, network shared drives, email, telephone, mail, computer systems, and electronic or printed reports.
6. The Recipient shall ensure that all Recipient employees including managing employees that have direct access to Medicaid recipient or provider PII or PHI have a county, state, and federal criminal background screening comparable to a level 2 background screening completed with results every five (5) years.
7. The Recipient shall develop and submit policies and procedures related to this criminal background screening requirement to the Agency for review and approval within thirty (30) calendar days of Agreement execution. The Recipient's policies and procedures shall include a procedure to grant an exemption from disqualification for disqualifying offenses revealed by the background screening, as described in Section 435.07, F.S.
8. The Recipient shall keep a record of all background screening records to be available for Agency review upon request.
9. Failure to comply with background screening requirements shall subject the Recipient to liquidated damages as described in Table 2, Performance Standards and Liquidated Damages.

I. Reporting of Violations

Any determination by the Recipient that any aspect of health care practice by any provider that might have short-term or long-term detrimental consequences to the health of the recipients shall be reported in writing to the Agency within twenty-four (24) hours of identification. The Recipient shall also immediately report:

- a. All instances of suspected physical or mental abuse of either adults or children, to the Agency Grant Manager and to the DCF hotline; and
- b. All instances of suspected provider and/or recipient fraud to the Agency Grant Manager and Medicaid Program Integrity Unit at 1-866-966-7226 or: https://apps.ahca.myflorida.com/InspectorGeneral/fraud_complaintform.aspx.

J. Monitoring

1. To provide reports as specified in **Attachment A**, Scope of Services. These reports will be used for monitoring progress or performance of the Agreement as specified in **Attachment A**, Scope of Services.
2. To permit persons duly authorized by the Agency to inspect any records, papers, documents, facilities, goods and services of the Recipient which are relevant to this Agreement.

K. Indemnification

The Recipient shall save and hold harmless and indemnify the State of Florida and the Agency against any and all liability, claims, suits, judgments, damages or costs of whatsoever kind and nature resulting from the use, service, operation or performance of work under the terms of this Agreement, resulting from any act, or failure to act, by the Recipient, its sub-recipient, or any of the employees, agents or representatives of the Recipient or sub-recipient.

L. Insurance

1. To the extent required by law, the Recipient shall be self-insured against, or will secure and maintain during the life of this Agreement, Workers' Compensation Insurance for all its employees connected with the work of this project and, in case any work of this Agreement is subcontracted, the Recipient shall require the sub-recipient similarly to provide Workers' Compensation Insurance for all of the latter's employees unless such employees engaged in work under this Agreement are covered by the Recipient's self insurance program. Such self insurance or insurance coverage shall comply with the Florida Workers' Compensation law. In the event hazardous work is being performed by the Recipient under this Agreement and any class of employees performing the hazardous work is not protected under Workers' Compensation statutes, the Recipient shall provide, and cause each sub-recipient to provide, adequate insurance satisfactory to the Agency, for the protection of its employees not otherwise protected.
2. The Recipient shall secure and maintain Commercial General Liability insurance including bodily injury, property damage, personal & advertising injury and products and completed operations. This insurance will provide coverage for all claims that may arise from the services and/or operations completed under this Agreement, whether such services and/or operations are by the Recipient or anyone directly employed by it. Such insurance shall include the State of Florida as an Additional Named Insured for the entire length of the Agreement and hold the State of Florida harmless from subrogation. The Recipient shall set the limits of liability necessary to provide reasonable financial protections to the Recipient and the State of Florida under this Agreement.
3. All insurance policies shall be with insurers licensed or eligible to transact business in the State of Florida. The Recipient's current insurance policy(ies) shall contain a provision that the insurance will not be canceled for any reason except after thirty (30) calendar days written notice. The Recipient shall provide thirty (30) calendar days written notice of cancellation to the Agency's Grant Manager.

M. Assignments and Subcontracts

To neither assign the responsibility of this Agreement to another party nor subcontract for any of the work contemplated under this Agreement without prior written approval of the Agency. No such approval by the Agency of any assignment or subcontract shall be deemed in any event or in any manner to provide for the incurrence of any obligation of the Agency in addition to the total dollar amount agreed upon in this Agreement. All such assignments or subcontracts shall be subject to the conditions of this Agreement and to any conditions of approval that the Agency shall deem necessary.

N. Return of Funds

To return to the Agency any overpayments due to unearned funds or funds disallowed pursuant to the terms of this Agreement that were disbursed to the Recipient by the Agency. The Recipient shall return any overpayment to the Agency within forty (40) calendar days after either discovery by the Recipient, its independent auditor, or notification by the Agency, of the overpayment.

O. Purchasing

1. P.R.I.D.E.

It is expressly understood and agreed that any articles which are the subject of, or required to carry out this Agreement shall be purchased from the corporation identified under Chapter 946, Florida Statutes, if available, in the same manner and under the same procedures set forth in Section 946.515(2), and (4), Florida Statutes; and, for purposes of this Agreement, the person, firm or other business entity carrying out the provisions of this Agreement shall be deemed to be substituted for this Agency insofar as dealings with such corporation are concerned.

The "Corporation identified" is PRISON REHABILITATIVE INDUSTRIES AND DIVERSIFIED ENTERPRISES, INC. (P.R.I.D.E.) which may be contacted at:

P.R.I.D.E.
12425 28th Street North, Suite 300
St. Petersburg, FL 33716
E-Mail: info@pride-enterprises.org
(727) 556-3300
Toll Free: 1-800-643-8459
Fax: (727) 570-3366

2. RESPECT of Florida

It is expressly understood and agreed that any articles that are the subject of, or required to carry out, this Agreement shall be purchased from a nonprofit agency for the blind or for the severely handicapped that is qualified pursuant to Chapter 413, Florida Statutes, in the same manner and under the same procedures set forth in Section 413.036(1) and (2), Florida Statutes; and, for purposes of this Agreement, the person, firm, or other business entity carrying out the provisions of this Agreement shall be deemed to be substituted for this Agency insofar as dealings with such qualified nonprofit agency are concerned.

The "nonprofit agency" identified is RESPECT of Florida which may be contacted at:

RESPECT of Florida
2475 Apalachee Parkway, Suite 205
Tallahassee, Florida 32301-4946
(850) 487-1471
Website: www.respectofflorida.org

3. Procurement of Products or Materials with Recycled Content

It is expressly understood and agreed that any products which are required to carry out this Agreement shall be procured in accordance with the provisions of Section 403.7065, Florida Statutes.

P. MyFloridaMarketPlace Recipient Registration and Transaction Fee

1. The Recipient is exempt under Rule 60A-1.030(3)(d)(11), Florida Administrative Code, from being required to register in MyFloridaMarketPlace for this Agreement. Therefore the Recipient is exempted from paying the transaction fee per 60A-1.032(1)(i) of the Florida Administrative Code.

Q. Civil Rights Requirements/Recipient Assurance

The Recipient assures that it will comply with:

1. Title VI of the Civil Rights Act of 1964, as amended, 42 U.S.C. 2000d et seq., which prohibits discrimination on the basis of race, color, or national origin.
2. Section 504 of the Rehabilitation Act of 1973, as amended, 29 U.S.C. 794, which prohibits discrimination on the basis of handicap.
3. Title IX of the Education Amendments of 1972, as amended, 20 U.S.C. 1681 et seq., which prohibits discrimination on the basis of sex.
4. The Age Discrimination Act of 1975, as amended, 42 U.S.C. 6101 et seq., which prohibits discrimination on the basis of age.
5. Section 654 of the Omnibus Budget Reconciliation Act of 1981, as amended, 42 U.S.C. 9849, which prohibits discrimination on the basis of race, creed, color, national origin, sex, handicap, political affiliation or beliefs.
6. The Americans with Disabilities Act of 1990, P.L. 101-336, which prohibits discrimination on the basis of disability and requires reasonable accommodation for persons with disabilities.
7. All regulations, guidelines, and standards as are now or may be lawfully adopted under the above statutes.

The Recipient agrees that compliance with this assurance constitutes a condition of continued receipt of or benefit from funds provided through this Agreement, and that it is binding upon the Recipient, its successors, transferees, and assignees for the period during which services are provided. The Recipient further assures that all recipient, sub-recipient, subgrantees, or others with whom it arranges to provide services or benefits to participants or employees in connection with any of its programs and activities are not discriminating against those participants or employees in violation of the above statutes, regulations, guidelines, and standards.

R. Discrimination

An entity or affiliate who has been placed on the discriminatory recipient list may not submit a bid, proposal, or reply on an agreement to provide any goods or services to a public entity; may not submit a bid, proposal, or reply on an agreement with a public entity for the construction or repair of a public building or public work; may not submit bids, proposals, or replies on leases of real property to a public entity; may not be awarded or perform work as a recipient, supplier, sub-recipient, or consultant under an agreement with any public entity; and may not transact business with any public entity. The Florida Department of Management Services is responsible for maintaining the discriminatory recipient list and intends to post the list on its website. Questions regarding the discriminatory recipient list may be directed to the Florida Department of Management Services, Office of Supplier Diversity at (850) 487-0915.

S. Final Invoice

The Recipient must submit the final invoice for payment to the Agency no more than **fifteen (15)** calendar days after the Agreement ends or is terminated. If the Recipient fails to do so, all right to payment is forfeited and the Agency will not honor any requests submitted after the aforesaid time period. Any payment due under the terms of this Agreement may be withheld until all reports due from the Recipient and necessary adjustments thereto have been approved by the Agency.

T. Public Entity Crime

A person or affiliate who has been placed on the convicted recipient list following a conviction for a public entity crime may not be awarded or perform work as a recipient, supplier, sub-recipient, or consultant under an agreement with any public entity, and may not transact business with any public entity in excess of the threshold amount provided in Section 287.017, Florida Statutes, for category two, for a period of thirty-six (36) months from the date of being placed on the convicted recipient list.

U. Health Insurance Portability and Accountability Act

To comply with the Department of Health and Human Services Privacy Regulations in the Code of Federal Regulations, Title 45, Sections 160 and 164, regarding disclosure of protected health information as specified in **Attachment C**, Business Associate Agreement.

V. Confidentiality of Information

Not to use or disclose any confidential information, including social security numbers that may be supplied under this Agreement pursuant to law, and also including the identity or identifying information concerning a Medicaid recipient or services under this Agreement for any purpose not in conformity with state and federal laws, except upon written consent of the Recipient, or his/her guardian.

W. Employment

To comply with Section 274A (e) of the Immigration and Nationality Act. The Agency will consider the employment by any recipient of unauthorized aliens a violation of this Act. If the Recipient knowingly employs unauthorized aliens, such violation shall be cause for unilateral cancellation of this Agreement. The Recipient shall be responsible for including this provision in all subcontracts with private organizations issued as a result of this Agreement.

X. Work Authorization Program

The Immigration Reform and Control Act of 1986 prohibits employers from knowingly hiring illegal workers. The Recipient shall only employ individuals who may legally work in the United States (U.S.) – either U.S. citizens or foreign citizens who are authorized to work in the U.S. The Recipient shall use the U.S. Department of Homeland Security's E-Verify Employment Eligibility Verification system, <https://e-verify.uscis.gov/emp>, to verify the employment eligibility of all new employees hired by the Recipient during the term of this Agreement and shall also include a requirement in its subcontracts that the sub-recipient utilize the E-Verify system to verify the employment eligibility of all new employees hired by the sub-recipient performing work or providing services pursuant to this Agreement.

Y. Order of Precedence

In the event of conflicts among contract documents that are part of this Agreement, resolution shall be made as follows:

1. Federally Funded Agreements

Services provided and federally funded under this Agreement shall be provided in accordance with the terms of this Agreement and the Recipient's Centers for Medicare and Medicaid Services (CMS) approved application. The order of precedence shall be as follows: (a) this Agreement, including all attachments and any subsequent amendments; and (b) the Recipient's CMS approved application.

2. State Funded Projects

Services provided and State funded under this Agreement shall be provided in accordance with the terms of this Agreement; its associated Request for Application (RFA), including all addenda and the Recipient's response including information provided through negotiations. In the event of any conflict between any provision of this Agreement or its associated RFA, including all addenda, the order of precedence shall be as follows: (a) this Agreement, all its attachments and any subsequent amendments; (b) the associated RFA, including all addenda; and (c) the Recipient's response to the RFA including information provided through negotiations.

II. THE AGENCY HEREBY AGREES:

A. Agreement Amount

To pay for agreement services according to the conditions of **Attachment A**, Scope of Services, in an amount not to exceed **\$485,419.12**, subject to the availability of funds. The State of Florida's performance and obligation to pay under this Agreement is contingent upon an annual appropriation by the Legislature.

B. Agreement Term

This Agreement shall begin upon execution by both Parties and end on **June 30, 2016**, inclusive.

In accordance with Section 287.057(13), Florida Statutes, this Agreement may be renewed for a period that may not exceed three (3) years or the term of the original Agreement, whichever period is longer. Renewal of the Agreement shall be in

writing and subject to the same terms and conditions set forth in the initial agreement. A renewal Agreement may not include any compensation for costs associated with the renewal. Renewals are contingent upon satisfactory performance evaluations by the Agency, are subject to the availability of funds, and optional to the Agency.

1. Agreement Term for State Appropriated Funds (if applicable)

For Agreements approved through State Legislature and appropriated from the State's General Revenue funds the availability for Agreement renewal is contingent upon the determination of the Legislature to appropriate and approve these funds for the next fiscal year. The Agency oversees the award, administration and distribution of current funds and is not responsible for determining the amount or availability of future funds.

If funds are appropriated to the Agency for Agreement renewal, the Agency's decision whether to approve or deny renewal will be based upon performance evaluation of the program(s) of the recipient. Renewal of the Agreement shall be in writing and subject to the same terms and conditions set forth in the initial Agreement.

C. Agreement Payment

Section 215.422, Florida Statutes, provides that agencies have five (5) business days to inspect and approve goods and services, unless bid specifications, Agreement or Purchase Order specifies otherwise. With the exception of payments to health care providers for hospital, medical, or other health care services, if payment is not available within forty (40) calendar days, measured from the latter of the date the invoice is received or the goods or services are received, inspected and approved, a separate interest penalty set by the Comptroller pursuant to Section 55.03, Florida Statutes, will be due and payable in addition to the invoice amount. To obtain the applicable interest rate, please contact the Agency's Fiscal Section at (850) 412-3901, or utilize the Department of Financial Services website at www.myfloridacfo.com/aadir/interest.htm. Payments to health care providers for hospital, medical or other health care services, shall be made not more than thirty-five (35) calendar days from the date eligibility for payment is determined, and the daily interest rate is .0003333%. Invoices returned to a Recipient due to preparation errors will result in a payment delay. Invoice payment requirements do not start until a properly completed invoice is provided to the Agency. A Recipient Ombudsman, whose duties include acting as an advocate for Recipients who may be experiencing problems in obtaining timely payment(s) from a state agency, may be contacted at (850) 413-5516 or by calling the State Comptroller's Hotline, 1-800-848-3792.

III. THE RECIPIENT AND AGENCY HEREBY MUTUALLY AGREE:

A. Termination

1. Termination at Will

This Agreement may be terminated by the Agency upon no less than thirty (30) calendar days written notice, without cause, unless a lesser time is mutually agreed upon by both Parties. Said notice shall be delivered by certified mail, return receipt requested, or in person with proof of delivery.

2. Termination Due To Lack of Funds

In the event funds to finance this Agreement become unavailable, the Agency may terminate the Agreement upon no less than twenty-four (24) hours' written notice to the Recipient. Said notice shall be delivered by certified mail, return receipt requested, or in person with proof of delivery. The Agency will be the final authority as to the availability of funds. The Recipient shall be compensated for all work performed up to the time notice of termination is received.

3. Termination for Breach

Unless the Recipient's breach is waived by the Agency in writing, the Agency may, by written notice to the Recipient, terminate this Agreement upon no less than twenty-four (24) hours' written notice. Said notice shall be delivered by certified mail, return receipt requested, or in person with proof of delivery. If applicable, the Agency may employ the default provisions in Florida Administrative Code Rule 60A-1.006(3).

Waiver of breach of any provisions of this Agreement shall not be deemed to be a waiver of any other breach and shall not be construed to be a modification of the terms of this Agreement. The provisions herein do not limit the Agency's right to remedies at law or to damages.

B. Grant Managers

1. The Agency's Grant Manager's contact information is as follows:

Cruz Conrad
Agency for Health Care Administration
2727 Mahan Drive, MS #16
Tallahassee FL, 32308
(850) 412-3743

2. The Recipient's Grant Manager's contact information is as follows:

Daisy Rodriguez
Pinellas County Board of County Commissioners
Human Services Dept.
440 Court Street, 2nd Floor
Clear Water, FL 33756
(727) 464-4206

3. All matters shall be directed to the Grant Managers for appropriate action or disposition. A change in Grant Manager by either Party shall be reduced to writing through an amendment or minor modification to this Agreement by the Agency.

C. Renegotiation or Modification

1. Modifications of provisions of this Agreement shall only be valid when they have been reduced to writing and duly signed during the term of the Agreement. The Parties agree to renegotiate this Agreement if federal and/or state revisions of any applicable laws, or regulations make changes in this Agreement necessary.

2. The rate of payment and the total dollar amount may be adjusted retroactively to reflect price level increases and changes in the rate of payment when these have been established through the appropriations process and subsequently identified in the Agency's operating budget.

D. Name, Mailing and Street Address of Payee

1. The name (Recipient name as shown on Page 1 of this Agreement) and mailing address of the official payee to whom the payment shall be made:

**Pinellas County Board of County Commissioners
Human Services Dept.
440 Court Street, 2nd Floor
Clear Water, FL 33756**

2. The name of the contact person and street address where financial and administrative records are maintained:

**Clark Scott
Pinellas County Board of County Commissioners
Human Services Dept.
440 Court Street, 2nd Floor
Clear Water, FL 33756**

E. All Terms and Conditions

This Agreement and its attachments as referenced herein contain all the terms and conditions agreed upon by the Parties.

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IN WITNESS THEREOF, the Parties hereto have caused this fifty-four (54) page Agreement, which includes any referenced attachments, to be executed by their undersigned officials as duly authorized. This Agreement is not valid until signed and dated by both Parties.

PINELLAS COUNTY BOARD OF COUNTY COMMISSIONERS

SIGNED BY: _____

NAME: Charlie Justice

TITLE: Chairman

DATE: _____

STATE OF FLORIDA, AGENCY FOR HEALTH CARE ADMINISTRATION

SIGNED BY: _____

NAME: Molly McKinstry

TITLE: Deputy Secretary for Health Quality Assurance

DATE: _____

FEDERAL ID NUMBER (or SS Number for an individual): **59-6000800**

RECIPIENT FISCAL YEAR ENDING DATE: **9/30**

List of Attachments included as part of this Agreement:

Specify Type	Letter/ Number	Description
Attachment	A	Scope of Services (29 Pages)
Attachment	B	Special Audit Requirements (5 Pages)
Attachment	C	Business Associate Agreement (4 Pages)

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ATTACHMENT A SCOPE OF SERVICES

A. Service(s) to be Provided

Pursuant to Chapter 2015-232, Laws of Florida, Specific Appropriation 187A, funding is being provided in order to increase access to primary care services in the State of Florida and to reduce and prevent unnecessary emergency room visits and inpatient hospitalizations. The Recipient shall increase access to primary care services in Florida and reduce and prevent unnecessary emergency room visits and inpatient hospitalizations by improving overall health and decreasing the number of medical problems escalated to emergency status. Services under this Agreement shall be provided in a manner consistent with and described in AHCA RFA 001-15/16, Community and Primary Care Services Grant.

B. Manner of Service(s) Provision

1. The Recipient, a Federally Qualified Health Center in Pinellas County, Florida; shall provide coordinated behavioral health care services to clients/residents of Pinellas County, Florida, who are part of the medically underserved population. For the purpose of this grant, eligible participants include underinsured, uninsured or homeless individuals. The Health Center shall be operable at least five (5) days a week, and services provided shall be based on the needs of the client, which include, but are not limited to, substance abuse services, behavior health screenings and referrals for treatment, limited specialty care services, and counseling and health education services.

2. Services to be Provided by the Recipient

In order to achieve the goals of AHCA RFA 001-15/16, Community and Primary Care Services Grant, the following tasks shall be performed by the Recipient:

- a. The Recipient shall provide coordinated behavioral health care services to members of the target population, as specified in the Recipient's original application and the Scope of Services.

- 1) The Recipient shall maintain a real property or facility for service delivery in Pinellas County, Florida, located so clients can easily access services.

- a) The service delivery location(s) shall be as noted below:

- a. Primary Mobile Medical Unit Locations:

Pinellas Safe Harbor Homeless Shelter
14840 49th Street North
Clearwater, FL 33762

Bayside Health Clinic
14808 49th Street North
Clearwater, FL 33762

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b. Auxiliary Mobile Medical Unit Locations:

Pinellas Hope
5726 126th Avenue North
Clearwater, FL 33760

St. Vincent de Paul Soup Kitchen
1340 Pierce Street
Clearwater, FL 33765

St. Vincent de Paul Center of Hope
401 15th St. North
Saint Petersburg, FL 33705

Salvation Army ARC
5885 66th St. North
Saint Petersburg, FL 33713

Salvation Army One Stop
1400 4th Street South
St. Petersburg, FL 33701

Homeless Empowerment Program (HEP)
1051 Holt Ave.
Clearwater, FL 33755

- 2) Services shall be provided to clients during the business hours of 8:30 a.m. to 8:00 p.m. Eastern Standard Time (EST) Monday through Thursday, 8:30 a.m. to 5:00 p.m. (EST) on Friday, and 8:30 a.m. to 12:00 p.m. (EST) on Saturday at the Pinellas Safe Harbor Homeless Shelter site, from the Execution of this Agreement through Spring 2016; 8:30 a.m. to 8:00 p.m. (EST) Monday through Thursday, 8:30 a.m. to 5:00 p.m. (EST) on Friday, and 8:30 a.m. to 12:00 p.m. (EST) on Saturday at the Bayside Health Clinic site, from Spring 2016 through June 30, 2016; with additional behavioral health services available during morning, afternoon, night and weekend hours at the remaining Mobile Medical Unit service delivery sites, in accordance with the Recipient's Monthly Mobile Medical Unit Calendar.
- 3) The Recipient will be responsible for any upkeep, security, repairs and maintenance to any established service delivery location; beyond the services provided for in **Exhibit 1**, Budget.
- 4) The Recipient is responsible for compliance with facility standards required by local fire and health authorities, federal requirements, and applicable Florida Statutes and Administrative Rules.
- 5) The Recipient shall notify the Agency Grant Manager of any anticipated changes in service delivery hours and locations for the Mobile Medical Unit prior to providing these services. An amendment must be executed to document this approved change.

- 6) The Recipient shall subcontract appropriate staffing for providing behavioral health care services to include one (1) Registered Nurse, one (1) Case Manager, one (1) Program Manager, two (2) Masters level Practitioners, one (1) Licensed Mental Health Clinician, one (1) Therapist, and one (1) Mobile Van Driver/Screeners.
 - a) Staff must maintain a clear and active Florida license, and/or certification where applicable, for the term of this Agreement; and must practice within the constraints of Florida Statutes, rules, and protocols of their respective profession.
 - b) The Recipient shall be responsible for all aspects of staff recruitment.
 - c) The Recipient shall be responsible for assuring that subcontracted providers maintain current medical liability insurance that covers the procedures being performed under this Agreement.
 - d) The Recipient shall be responsible for all aspects of staff training, including any applicable costs for continuing education, licensure, or certification fees.
 - e) Staffing changes are at the discretion of the Recipient. The Recipient will provide the Agency's Grant Manager with notification no later than ten (10) calendar days after staffing changes.
- 7) The Recipient will provide coordinate behavioral health care services to a minimum of twenty-five (25) eligible unduplicated clients during the first month of services, and to a minimum of fifty (50) eligible unduplicated clients per month for the remaining duration of this Agreement.
 - a) Coordinated behavioral health care services include, but are not limited to, behavioral health screenings, basic health education and counseling, and substance abuse treatment and counseling. Referrals for further services outside of the usual scope of behavioral health care services will be provided based on the needs of the patient.
 - b) The Recipient shall provide services in a manner consistent with current medical standards and practices, including referral of clients requiring specialized services outside of the usual scope of behavioral care services, to specialty providers and community partners if necessary.
 - c) The Recipient shall provide an information technology infrastructure for supporting performance of coordinate behavioral care services to include computers, software, and internet services as noted in the Recipient's original application. Patient information and appointments will be monitored utilizing an Electronic Health Record (EHR) system.
 - d) The Recipient shall maintain all client health records in accordance with Florida law and will ensure it meets all Federal regulations regarding standards for privacy and individually identifiable health information as identified in the Health Insurance Portability and Accountability Act (HIPAA) of 1996. The Agency will impose upon the Recipient liquidated damages,

per incident per occurrence, depending upon the severity, if the Recipient inappropriately releases Protected Health Information.

- e) The Recipient shall not perform a change in services without the Agency's prior written approval of the changes and their costs. An amendment must be executed to document this approved change.

C. Deliverables

The Recipient shall submit the deliverables outlined in Table 1, Deliverable Schedule, in accordance with the timeframes outlined, in support of completion of the activities described above.

TABLE 1 – DELIVERABLE SCHEDULE				
Deliverable		Deliverable Supporting Documentation		Amount
1.	Program Implementation	Lease and utility documentation.	No later than the thirtieth (30th) day of the month following deliverable completion.	Reimbursement will be made only for expenses directly related to the project in accordance with the approved budget described in Exhibit 1 , Budget and not to exceed \$485,419.12 for the term of this Agreement.
		Signed and executed hiring contract for retention of contracted program staff, specifying the hiring date, contracted hourly rate, and the duties that will be performed.		
		Summary of Program and Training information provided to contracted staff.		
		Project timesheet in accordance with the Scope of Services, check or payroll summary for assigned staff inclusive of fringes—as identified in Exhibit 1 , Budget, associated with training and any applicable services rendered to clients during the program implementation period.		
		Invoice and proof of payment documentation for new equipment.		
2.	The Recipient shall provide coordinate behavioral health care services to a <u>minimum of twenty-five (25) eligible unduplicated clients during the first month of services, and to a minimum of fifty (50) eligible unduplicated clients per month.</u>	Program timesheets for staff and payroll summary, in accordance with the Scope of Services.	No later than the thirtieth (30th) day of each month.	
		Copy of the Monthly Mobile Medical Unit Calendar for the upcoming month—up until the month of June.		
		Summary of services completed during the previous month accompanied by patient sign-in sheets and logs (initials only) with appointment times signed-off by patient (initials only) and provider rendering the service.		
		Receipts and/or invoices for applicable program supplies, services, and equipment described in Exhibit 1 , Budget, supporting transactions and showing payment.		
		Documentation of travel mileage expended in accordance with the Scope of Services.		

		Exhibit 4 , Voucher for Reimbursement of Traveling Expenses log accompanied by patient sign in sheets (initials only) with appointment times signed-off by patient (initials only), provider rendering the service, and staff in charge of issuing vouchers.		
		Copy of phone usage/call logs for telephone services, identified in Exhibit 1 , Budget.		

D. Reporting

Monthly Status Report

At a minimum, the Recipient shall provide a detailed Monthly Status Report describing their progress, barriers encountered and delays that may affect or have affected the project. The report shall include a listing of services provided for the month as well as details of services (as outlined in Section B., Manner of Service(s) Provision, Item 2., Services to be Provided by the Recipient). The Agency reserves the right to modify the Monthly Status Report requirements.

Monthly Status Reports are considered supporting documentation for the services being provided and are not considered deliverables for purpose of payment. These reports shall be true and valid and truthfully represent agreement activities. If an error is found in the status report, the Agency will allow five (5) business days for a correction to be made.

1. The Recipient will complete and submit the Monthly Status Questionnaire included as **Exhibit 2**.

E. Monitoring

The Agency's Grant Manager shall monitor the monthly delivery of deliverables through the review of Monthly Status Reports and details of services being provided throughout this Agreement. The Agency reserves the right to use other means of monitoring as deemed necessary by the Agency.

F. Method of Payment

1. This is a cost reimbursement agreement in accordance with **Exhibit 1**, Budget. The Agency will pay the Recipient in arrears on a monthly basis, for the satisfactory completion and acceptance of deliverables in accordance with the deliverable schedule specified in Section C., Deliverables, Table 1, Deliverable Schedule. Payment shall not be made to the Recipient until the required deliverables have been submitted and subsequently approved in writing by the Agency.

2. Invoicing

The Agency shall reimburse for allowable expenditures incurred pursuant to the terms of the Grant Funding Agreement for a total dollar amount not to exceed the awarded amount subject to the availability of funds.

Payment shall be made upon the receipt, review, and approval of deliverables and properly completed invoices. Invoices shall be received within thirty (30) calendar days

following the end of the month for which reimbursement is being requested. Invoices must be supported with appropriate documentation and reports.

The Recipient shall submit a properly completed invoice to the Agency's Grant Manager no later than the thirtieth (30th) calendar day of the month following the reporting month.

The invoice shall include at a minimum:

- a. A detailed listing of the items the Recipient is seeking reimbursement for, in accordance with **Exhibit 1**, Budget.
- b. Documentation detailing deliverables completed and/or services rendered covered by the invoice;
- c. The time period in which deliverables were completed and/or services were rendered;
- d. The Recipient's unique identifying invoice number;
- e. Invoice date;
- f. The Recipient's payment remittance address;
- g. The Agency's Grant Funding Agreement number (GFA049);
- h. The Recipient's Federal employer Identification (FEID) Number;
- i. Copies of all receipts and invoices from suppliers showing proof of purchase along with **Exhibit 3**, Reimbursement Request. Items related to this project must be clearly noted and identifiable on the receipt or invoice;
- j. As applicable, the Voucher for Reimbursement of Traveling Expenses included in **Exhibit 4**, - State Travel Guidelines For Sub-Grantees, shall be included; and
- k. Other supporting documentation as requested by the Agency.

3. Late Invoicing

Unless written approval is obtained from the Agency, and at the discretion of the Agency, correct invoices with documentation received forty-six (46) to sixty (60) days after the Agency's acceptance of the deliverable(s) will be paid at ninety percent (90%) of the amount of the invoice. Correct invoices with documentation received sixty-one (61) to ninety (90) days after the Agency's acceptance of the deliverable(s) will be paid at seventy-five percent (75%) of the invoice. Invoices received ninety-one (91) days or more after the Agency's acceptance of the deliverable(s) will **not** be paid.

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G. Performance Standards and Liquidated Damages

The Agency reserves the right to impose liquidated damages upon the Recipient for failure to comply with the performance standard requirements set forth below.

TABLE 2 - Performance Standards and Liquidated Damages	
Performance Standard Requirement	Liquidated Damages To Be Imposed
The Recipient must submit Deliverables to the Agency, no later than the Due Date(s) specified in Section C., Deliverables, Table 1, Deliverable Schedule.	\$100.00 per day for each calendar day beyond the due date until provided to the Agency.
The Recipient shall submit hiring and staffing documentation to the Agency no later than the thirtieth (30th) of each month.	\$100.00 per day for each calendar day beyond the due date until provided to the Agency.
When applicable, the Recipient shall submit educational material used in workshops and one-on-one sessions to the Agency no later than the thirtieth (30th) of each month.	\$100.00 per day for each calendar day beyond the due date until provided to the Agency.
The Recipient shall submit receipts of sale or paid invoices for office supplies and equipment to the Agency no later than the thirtieth (30th) of each month.	\$100.00 per day for each calendar day beyond the due date until provided to the Agency.
Failure to complete initial and renewal background screenings within required timeframes.	\$250.00 per occurrence.
The Recipient shall comply with public records laws, in accordance with Section 119.07, Florida Statutes.	\$5,000.00 for each incident in which the Recipient does not comply with a public records request.

The Agency's Grant Manager will monitor the Recipient's performance in accordance with the monitoring requirements of this Agreement and may determine the level of sanction based upon an evaluation of the severity of the deficiency. Failure by the Recipient to meet the established minimum performance standards may result in the Agency, in its sole discretion, finding the Recipient to be out of compliance, and all remedies provided in this Agreement and under law, shall become available to the Agency.

If it is determined that the Recipient used grant funds to render services to patients that are not uninsured or underinsured—i.e., whose insurer does not cover these services, the Agency reserves the right to recoup funds from the Recipient.

1. General Liquidated Damages

- a. The Agency may impose up to a one percent (1%) reduction of the total, monthly invoice amount for each incident in which the Recipient has failed to meet a deadline as specified in this Agreement, not to exceed five percent (5%) per month.
- b. The Agency will impose upon the Recipient liquidated damages of five hundred dollars (**\$500.00**) to five thousand dollars (**\$5,000.00**), per incident per occurrence, depending upon the severity, if the Recipient inappropriately releases Protected

Health Information. In addition, federal penalties may apply in accordance with the Health Insurance Portability and Accountability Act of 1996.

2. Corrective Action Plan (CAP)

- a. If the Agency determines that the Recipient is out of compliance with any of the provisions of this Agreement, the Agency may require the Recipient to submit a Corrective Action Plan (CAP) within a specified timeframe. The CAP shall provide an opportunity for the Recipient to resolve deficiencies without the Agency invoking more serious remedies, up to and including Agreement termination.
- b. In the event the Agency identifies a violation of this Agreement, or other non-compliance with this Agreement, the Agency shall notify the Recipient of the occurrence in writing. The Agency shall provide the Recipient with a timeframe for corrections to be made.
- c. The Recipient shall respond by providing a CAP to the Agency within the timeframe specified by the Agency.
- d. The Recipient shall implement the CAP only after Agency approval.
- e. The Agency may require changes or a complete rewrite of the CAP and provide a specific deadline.
- f. If the Recipient does not meet the standards established in the CAP within the agreed upon timeframe, the Recipient shall be in violation of the provisions of this Agreement and shall be subject to liquidated damages.
- g. Except where otherwise specified, liquidated damages of **\$100.00** per day may be imposed on the Recipient for each calendar day that the approved CAP is not implemented to the satisfaction of the Agency.
- h. The Agency may impose liquidated damages as identified above, when the Recipient has failed to meet the performance requirements of this Agreement. If the Agency finds the Recipient is in violation of the provisions of this Agreement, the Agency, at its discretion, may impose liquidated damages. Liquidated damages may be applied to all required components of this Agreement. The Agency reserves the right to determine the level of sanction based upon its evaluation of the severity of the problem, error or violation. The Agency will not accept a CAP for the Recipient's failure to meet the performance requirements listed in this paragraph.

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H. Special Provision(s)

1. Monitoring by Recipient

The Recipient shall ensure that each employee or subcontractor who performs activities related to the services associated with this Agreement, will report to the Agency areas of concern relative to the operation of any entity covered by this Agreement. To report concerns, the Recipient employee or subcontractor may contact the Agency Complaint Hotline by calling 1-888-419-3456 or by completing the online complaint form found at <http://apps.ahca.myflorida.com/hcfc>. Reports which represent individuals receiving services are at risk for, or have suffered serious harm, impairment or death shall be reported to the Agency immediately and no later than twenty-four (24) hours after the observation is made. Reports that reflect noncompliance that does not rise to the level of concern noted above shall be reported to the Agency within ten (10) calendar days of the observation.

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ATTACHMENT A

EXHIBIT 1 – BUDGET

Composite Region IV Line Item Budget including Grant Request and Agency Portion

For the purpose of this Agreement the rates per hour listed in the following budget are the average reimbursement rates per hour. A payroll report (or equivalent) showing actual gross and employer paid benefits for FICA and retirement is required for each staff position, if applicable. The Agency will reimburse the Recipient according to the following budget for the actual costs paid by the Recipient.

Budget	
Expense Category	Amount
A. Travel	
Local Travel	
Travel	\$5,340.00
Subtotal local travel	\$5,340.00
A. Subtotal Travel	\$5,340.00
B. Equipment	
Laptop Computer Bundle	\$10,000.00
Cell Phone	\$1,000.00
B. Subtotal Equipment (see below for details)	\$11,000.00
C. Supplies/Other Expense	
Supplies	
Office Supplies	\$2,280.00
Services/Other	
Interpretive Services	\$840.00
Cellular Air Time	\$3,600.00
Transportation	\$2,000.00
C. Subtotal Supplies/Other Expense (see below for details)	\$8,720.00
D. Contractual	
BayCare Health System	
Mobile Van	
Mobile Van Driver/Screeners	\$3,848.00
Mobile Van Usage	\$6,500.00
Travel	\$1,742.00
Licensed Mental Health Clinician	\$89,128.00
Masters Level Practitioners (2)	\$138,652.80
Program Manager	\$39,923.52
Directions for Living	
Therapist	\$58,676.80
Case Manager	\$45,635.20
Florida Department of Health	
Nurse	\$76,259.80

D. Subtotal Contractual	\$460,359.12
E. Total Direct Costs	
E. Subtotal Direct Costs	\$485,419.12
F. GRAND TOTAL	\$485,419.12

Budget Narrative

Travel

Travel - Travel expenses are paid in accordance with Chapter 112.061, F.S. & DOH Travel regulations. Travel expenditures will be incurred through local map travel mileage reimbursement needed for behavior health specialists to proactively meet the clients at the locations identified by the health center. 200 miles per month x \$0.445/mile x 12 months for each of the 5 FTE.

Equipment

Laptop Computer Bundle – Includes purchase of computer, electronic health records software, Wi-Fi, antivirus, etc. 5 FTE x \$2,000 per unit.

Cell Phone – 5 FTE x \$60/month x 12 months.

Supplies/ Other Expenses

Office Supplies – include pens/pencils, copy/printer paper, folders/notebooks, staples/binder and paper clips, ink, labels, etc.

Interpretive Services – Pinellas County health program clients often speak many languages. At times, we have a need to assist a client whose only language is one other than English. As an organization who works diligently to provide services to all clients regardless of culture, race, ethnicity, these services may be helpful to assist clients and communicate with staff. The County has a contract for services at the rate of \$50/hour for a minimum of two hours or \$1.50/min for a minimum of 30 minutes by phone.

Cellular Air Time – Cell phones are distributed to staff personnel who are assigned to the grant program. Each contracted organization has a cell phone/personal use policy in place. As a publicly funded program, phone records related to use of this equipment are subject to public records laws.

Transportation – Transportation funds have been designated to reduce barriers for clients reaching the services needed. Bus passes are distributed according to Pinellas County Health Program Policy. Long term transportation needs are processed through the Pinellas County Suncoast Transportation Authority's Transportation Disadvantaged Program. Bus passes are distributed to clients in need of transportation to/from medical visits. In order to receive a bus pass, individuals must be health program clients. All Health Care for the Homeless patients/clients are eligible grant patients.

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Contractuals

Behavior Health Staff

BayCare Health System

Licensed Mental Health Clinician – The Licensed Clinician provides solution focused behavioral health treatment through the use of individual, group and family counseling. The Clinician provides clinical impression and assessment, and performs crisis support and services as needed. The Clinician functions as Licensed Practitioner of the Healing Arts as applicable, and oversees clinical staff as assigned. This position request is for 2,080 hours with a contracted hourly rate of \$42.85/hour.

Masters Level Practitioner – The Master's Level Practitioner provides specialized services in a variety of settings. Responsibilities include outreach, screening and assessment, case management, intervention, counseling, and crisis response. On-call crisis intervention and transport of clients may be required as applicable for specialized programs. The Master's Level Practitioner is supervised by an LPHA. This position request is for 2,080 hours with a contracted hourly rate of \$33.33/hour.

Program Manager – Oversees the provision of services, conducts In-Service and community presentations, responds to program service related emergencies and provides crisis intervention, develops policies and procedures for assigned programs in accordance with all relevant regulations, ensures team members transporting individuals served meet driving criteria, ensures assigned program service areas are in compliance with established Infection Control Policy and Procedures and submits documentation, participates in addressing areas that do not meet standard, provides timely and documented corrective action as needed for compliance and patient experience, volunteers to serve on at least two task forces with impact service delivery, monitors medical records of individuals assigned to team members, communicates pertinent program service information to Director or appropriate personnel, ensures team members use efficient caseload management practice, facilitates program strategic planning, program planning and development, ensures assigned areas are ready for site visits, visits service sites, reviews clinical records and speaks with persons served, family or significant others and staff in order to evaluate key aspects of service delivery, ensures customer satisfaction surveys are distributed in assigned areas, oversees peer review process in assigned program service area, oversees site visit corrective action plans, implementation and monitoring, assures accurate and timely completion of required outcome measures and schedules remedial training with Outcomes Department as warranted, and oversees vehicles assigned to program service areas. This position request is for 624 hours with a contracted hourly rate of \$63.98/hour.

Mobile Van – Utilized to provide space for counseling at designated sites.

Mobile Van Driver/Screeners – Operates and maintains vehicles, carts, hydraulic lifts and forklifts according to protocols, and loads and transports supplies, correspondence, equipment and food for delivery throughout the healthcare system, performs other duties as assigned. This position request is for 1.0 FTE with a contracted hourly rate of \$18.50/hour for 208 hours.

Mobile Van Usage – The \$25/day rate is the rate charged by BayCare Behavioral Health for use of the vehicle and includes monthly maintenance and cleaning services. Rate is calculated based on 260 business days.

Travel – The van will travel to and from various service locations. Reimbursement will be based upon the state map mileage rate of \$0.445/mile for 3,915 miles.

Directions for Living

Therapist – This is a professional clinical position providing therapy to adults, children, and families/guardians with family-related issues. Work involves the application of psychotherapeutic theories and practices. This position request is for 2,080 hours with a contracted hourly rate of \$28.21/hour.

Case Manager – Duties include assessing, linking, coordinating, and monitoring services from mental health, physical health, social, educational, entitlement, and vocational rehabilitation to help children, families and adults live work, and participate fully in their community. Additionally requires the collaborative coordination and development of a culturally specific individualized services plan in partnership with the individual, which reflects strengths and self – identified goals. This position request is for 2,080 hours with a contracted hourly rate of \$21.94/hour.

Medical Staff

Florida Department of Health

Nurse – Uses the nursing process, utilizes nursing skills of interview, observation and assessment to determine the medical, social and psychological needs of client/family/community and provides interventions as needed. Plans for ongoing assessment of risk factors and service needs as prioritized by the client being served. Provides case management to established or referred clients in need of nursing intervention. Makes appropriate referrals and evaluates the effectiveness of this intervention. Provides direct services to clients including: immunization, administration of ordered medications, pregnancy testing, tuberculosis testing and other testing or services which fall within the nursing practice. Offers a broad range of effective

family planning methods and services in the most efficient and effective manner. Counsels clients/family/community in basic health promotion and risk behaviors, including but not limited to: communicable disease control, maternal and child health, family planning, nutrition, growth and development, safety and anticipatory guidance. Advises and counsels client on health promotion, STD & HIV risk reduction, and care and management of disease. Assists nursing supervisor with clinic management, monitoring clinic flow and caseload, and communicating with immediate supervisor or center manager regarding significant or critical issues that could affect the division, department, or client services. Performs nursing leadership functions in absence of Nursing Supervisor to facilitate client services. Professionally competent to perform in any multiple clinics (triage, Immunization, WH/STD, Pediatric and Primary Care or Maternity). *Demonstrates willingness to cross train and increase competency in clinics as needed. Communicates, collaborates, and assists other professionals and para-professionals in other units within the agency (Examples: health fairs, immunization outreaches, disaster support) Respond promptly to emergency situations and Band-Aid announcements; provide nursing support, documentation of incident, and other support as needed. Completes assignments and functions independently, seeks assistance from supervisor as needed. Follows Pinellas County Health Department and Department of Health policies and procedures, including standing orders. Performs within the guidelines Florida Department of Health in Pinellas County and standards of the Florida Nurse Practice Act. Meets productivity expectations for this position. Informs supervisors of significant or critical issues that may affect the division or department. Assists examiners as needed. Assists in review of electronic laboratory results and provides follow-up and case management following Florida Department of Health in Pinellas County Local Policy. Documents all observations and actions accurately utilizing the electronic record, and the Florida Shots Registry. Complies with Smart objectives related to position. Provides Nurse Issuance of Medications following DOH policy and guidelines, and Florida Department of Health Pinellas County policy. This position request is for 2,080 hours with a contracted hourly rate of \$36.66/hour.

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**ATTACHMENT A
EXHIBIT 2
MONTHLY STATUS QUESTIONNAIRE**

Community and Primary Care Services Grant Monthly Summary

Recipient Organization Name: _____ Report Date: _____

Please briefly document your progress on the following dimensions as applicable.

Increase access to primary care services:

Number Served: _____

Reduce and prevent unnecessary emergency room visits:

Number served: _____

Reduce and prevent unnecessary inpatient hospitalizations:

Number served: _____

**ATTACHMENT A
EXHIBIT 3
REIMBURSEMENT REQUEST**

Grant Program for Community Primary Care Services

SUMMARY STATEMENT OF TOTAL PROJECT COSTS

SUMMARY STATEMENT OF TOTAL PROJECT COSTS	
Recipient Name	County:
Address:	Telephone:
Project Number:	Date of Claim:
Claim Period:	Claim Number:
Salary, Wages & Benefits	\$ -
Contractual Services	\$ -
Expenses	\$ -
Travel <i>Include Exhibit 4: State Travel Reimbursement Form</i>	\$ -
Operating Capital Outlay (OCO)	\$ -
Indirect Costs if applicable	\$ -
Rate: 21.00%	
Total Expenditure Amount	\$ -

I hereby certify that the above costs are true and valid costs incurred in accordance with the project agreement.

Signed by Project Director _____ Date approved _____
 Typed name *Insert name here*

Internal AHCA use only

This attached claim was reviewed and approved. All support documentation is included and all amounts claimed are allowed items in the grant budget.

Signed by Grant Manager _____ Date approved _____
Printed name

DETAIL OF SALARIES AND BENEFITS

Name and Title of Employees	Hours Worked on Project	Total Hours Worked on timesheet	Gross Pay Period Salary	*Hourly Rate (if applicable)	FICA for the Pay Period (if applicable)	Retirement for the Pay Period (if applicable)	Salary Charged to project	Wages charged to the project	Benefits Charged to Project	Total Salary and Benefits Charged to the Project
					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00
					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00
					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00
					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00
					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00
					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00
					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00
					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00
					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00
					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00
					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00
					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00
					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00
					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00
					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00
					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00
					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00
					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00
					\$0.00		\$0.00	\$0.00	\$0.00	\$0.00
SUBTOTALS			\$0.00		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
			Total Charged to Project:							\$0.00

* If wages (hourly rate) is used for a staff, there should be no entry in the 'Gross Pay Period Salary' cell.

DETAIL OF CONTRACTUAL SERVICES

Vendor	Description of Item	Date Paid	Check Number	Amount
			Page Total	-

DETAIL OF EXPENSES

Vendor	Description of Item	Date Paid	Check Number	Amount
			Page Total	-

DETAIL OF TRAVEL

Vendor	Description of Item	Date Paid	Check Number	Amount
			Page Total	-

DETAIL OF EQUIPMENT PURCHASE

Vendor	Description of Item	Date Paid	Check Number	Amount
			Page Total	-

**ATTACHMENT A
EXHIBIT 4**

STATE TRAVEL GUIDELINES FOR SUB-GRANTEES

Each traveler is responsible for traveling by the most economical means and by a usually traveled route. A person who travels by an indirect route for personal convenience shall bear any extra costs. Travel expenses must be reasonable and necessary expenses.

A. TRAVEL REFERENCES

- Section 112.061, Florida Statutes;
- Chapter 69I-42, Florida Administrative Code; and
- The Department of Financial Services' Reference Guide for State Expenditures.

B. TRAVEL REIMBURSEMENT FORM

The Voucher for Reimbursement of Traveling Expenses, AHCA form 2090-0021, is available in an Excel format and obtained from the AHCA Project Manager. Hand written travel reimbursement forms are not acceptable for reimbursement.

Complete the reimbursement form, print and sign the form. The traveler's supervisor must approve the reimbursement form. Attach all original back-up documentation to the printed reimbursement request. Submit the signed and approved travel reimbursement packet with the monthly claim package. Submit only paid traveler reimbursements with the monthly claim package.

The AHCA Project Manager must approve all conference, convention or other overnight travel costs before travel occurs. Without prior approval, the cost may not be eligible for reimbursement.

C. TYPES OF TRAVEL COSTS ELIGIBLE FOR REIMBURSEMENT

1. Airline costs

- The purchase of non-refundable economy class tickets is normally the lowest cost.
- Baggage fees should be justified if checking more than one bag.
- Submit airline tickets and boarding passes with the reimbursement package.
- Non-reimbursable fees:
 - ✓ Travel agent or 3rd party booking fees.
 - ✓ Preferred seating fees or boarding upgrade fees.

2. Hotel costs

- Travelers must be on continuous travel of twenty-four (24) hours or more away from the traveler's official headquarters and more than fifty (50) miles away from the traveler's headquarters or residence (whichever is less) in order for hotel costs to be reimbursed.
- Room rates exceeding **\$150.00** per night is not reimbursable unless authorized by the AHCA Project Manager.

- All rooms must be of a reasonable rate for the area. Staying at the training location is not always reasonable when there is an equivalent hotel nearby.
- Hotel receipts must show the payment amount and show a zero balance due.
- It is best practice to pay any non-reimbursable charges (i.e. room service, phone and movie charges) separately from hotel charges. Ineligible charges should not show on the hotel receipt submitted for reimbursement.

3. Parking

- Valet parking is only allowed when self-parking is not available.
- Parking receipts should have the vendor, date, time, and parking fees.

4. Mileage – Map

- Map mileage is considered the miles between the city of origin to the destination city. (This is not ACTUAL mileage).
- All travel must be via a usually traveled route.
- The reimbursable mileage rate is **0.445** cents per mile.
- Use of the official Florida Department of Transportation (FDOT) Highway Mileage Viewer is required for map mileage for available cities.

FDOT website: <http://fdotewp1.dot.state.fl.us/CityToCityMileage/viewer.aspx>

- If FDOT Highway Mileage Viewer does not contain the cities you traveled between, then MapQuest mileage should be used. Remember to enter the city of origin to the destination city. Do not enter the actual starting and destination addresses.

The MapQuest <http://www.mapquest.com/>

5. Mileage – Vicinity

- Vicinity mileage is mileage within cities.
- Calculate vicinity mileage by taking the actual mileage and subtracting map mileage claimed.
- Claim only vicinity mileage if travel occurs within one city for the day.

6. Registration Fee

- Attach a copy of the completed registration form and a paid receipt to the travel reimbursement.
- Submit the agenda with a schedule of events for any seminar, conference or convention.

7. Rental Car

- Class B, Compact cars should be rented. Any upgrades requiring increasing cost must be adequately justified to be reimbursable (i.e. carpooling with other travelers).
- The State of Florida will only reimburse for the cost of the car and applicable taxes.
- Itemized receipt required.

8. Rental Car Fuel

- All receipts must show date, time, vendor, location, gallons, cost per gallon, and total fuel costs.
- Fuel is only reimbursable for rental cars.

9. Shuttle or Taxi

- Use shuttles or taxis when other more reasonable transportation options are unavailable.
- Tips for taxi services are ineligible for reimbursement.

10. Tolls

- Receipts are required and online Transponder Reports (date, time, location, and amount) are sufficient for a receipt.

D. INSTRUCTIONS FOR COMPLETING TRAVEL REIMBURSEMENT FORM

All travelers are required to complete page 1 of the travel form. Instructions for the 1st page reimbursement fields are below:

1. **Payee:** Enter the legal name of the traveler.
2. **Address:** For non-employees, enter their work address.
3. **Personal Identifier Number:** Not required.
4. **Headquarters:** Enter city or town for traveler's normal office location.
5. **City of Residence:** Enter traveler's city of residence.
6. **Mark One:** Non-AHCA employees check the non-employee box.
7. **Special Shift Hours:** If the traveler works a shift other than a normal 8 to 5 workday, enter their shift.
8. **Date:** List the date for each day of travel beginning with the date of departure, each day away and date of return.
9. **Travel Performed from Point of Origin to Destination:** Enter the name of city or town of origin and final destination that day.
 - List each day's location.
 - List on separate lines each city visited during the day's travel in order to calculate Map Mileage between the cities. (i.e. Line 1 shows Tallahassee to Jacksonville, Line 2 shows Jacksonville to Orlando, Line 3 shows Orlando to Tallahassee.)
10. **Purpose or Reason (Name of Conference):** Enter the purpose of each trip in this column. Do not abbreviate.
11. **Hour of Departure and Return:** Indicate the actual hour of departure when the trip begins and indicate the actual hour of return on the line for the date the trip ends.
 - For vicinity travel in the headquarters area, indicate departure and return time for each day of travel.

- Departure and return times are always required, even if mileage is the only thing claimed.
12. **Per Diem or Actual Lodging Expenses:** Enter each day's hotel cost and taxes on the appropriate day of travel.
 13. **Map Mileage Claimed:** All mileage shall be from the city of origin to the destination city. Map mileage should align with the travel date on the left of the worksheet. Enter map mileage on the row for the date mileage was driven.
 14. **Vicinity Mileage Claimed:** Enter mileage consisting of miles driven within the cities traveled.
 15. **Incidental Expenses, Amount and Type fields:**
 - Enter all allowed travel costs other than Hotel or mileage in these fields.
 - List each receipt on a separate line. (i.e. 5 toll charges will be listed on 5 lines.)
 - The date related to incidental expenses will not align with the travel date on the left of the worksheet.
 16. **Benefit to State:** Required if the travel was for a conference, convention, or other overnight travel. The field must clearly identify the travel is allowed and authorized under the grant (i.e. Provide dentistry assistance in Miami serving under-served patients while dentist position is vacant.).
 17. **Totals:** No entry needed for these fields. All total columns contain calculations and extend to the summary total for the entire form.
 18. **Payee's Signature and Title:** The traveler must sign and enter their title. Ensure the title is legible.
 19. **Preparer's Name and Phone Number:** Not required.
 20. **Date Prepared:** Enter the date form was prepared.
 21. **Supervisor's Signature, Title, and Printed Supervisors Name:** Supervisors or managers who have direct knowledge that the travel costs are valid should approve the travel reimbursement. It is best practice to enter the supervisor's name and title before the reimbursement form is printed. If these fields are handwritten, ensure the name and titles are clear and easy to read.
 22. **All sections below signatures:** Not required.

Only State employees are required to complete page two of the travel form if any of the sections are applicable. State employees are to complete these fields as directed in their agency's travel manual.

1. **Travel by Common Carrier or State Vehicle:** Completed when using an agency vehicle for the trip or when common carrier costs are paid directly by the agency. Direct payment, for common carrier costs by an agency, is unusual (i.e. Rental car paid using a purchase order).
2. **State of Florida Purchasing Card (Pcard) Section:** Completed if the traveler used a state issued Pcard during the trip. List Pcard expenses in this section; do not list Pcard expenses on page one of the reimbursement form.

E. TRAVEL SUBMISSION AND DOCUMENTATION REQUIREMENTS

1. Complete separate travel reimbursement forms for each out-of-town/overnight trip and include all reimbursable costs associated with the trip.
2. Complete single day trips at least monthly.
3. Complete (type) all travel information on the travel reimbursement form.
4. Attach the following supporting documentation:
 - Receipts for all expenses for reimbursement;
 - Airline tickets and boarding passes when applicable;
 - Agenda for any seminar, conference or convention when applicable;
 - Email from AHCA Project Manager authorizing conference, convention or other overnight travel when applicable; and
 - Any other documents that supports or clarifies travel reimbursement.

F. COMPLETED TRAVEL REIMBURSEMENT EXAMPLE

Travel Reimbursement example completed with travel details below:

12/7

- Departed from Tallahassee and drove traveler's personal car to Gainesville.
- Stayed 3 days in hotel while conducting training.
- Flew to Miami directly from Gainesville after training concluded.

12/10

- Parked personal car at Gainesville airport.
- Checked one bag each way of the flight.
- Rented a car at Miami airport for 1 day.
- Paid tolls between the airport and the hotel.

12/11

- Conducted Miami training.

12/12

- Flew back to Gainesville.
- Retrieved car from Gainesville Airport parking.
- Returned from Gainesville to Tallahassee in personal car.

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TRAVEL PERFORMED BY COMMON CARRIER OR STATE VEHICLE						
THIS SECTION REQUIRED TO BE COMPLETED ONLY WHEN COMMON CARRIER IS BILLED DIRECTLY TO THE STATE AGENCY						
DATE	Ticket Number or State Vehicle Number	From	To	Amount	Name of Common Carrier or State Agency Owning Vehicle	
STATE OF FLORIDA PURCHASING CARD CHARGES						
THIS SECTION REQUIRED TO BE COMPLETED ONLY WHEN TRAVEL RELATED EXPENSES ARE PAID BY USING THE STATE OF FLORIDA PURCHASING CARD						
DATE	Merchant/Vendor		Description of Item Acquired			Amount of Charge
THIS SECTION REQUIRED TO BE COMPLETED ONLY WHEN NON-REIMBURSABLE ITEMS WERE PURCHASED USING THE STATE OF FLORIDA PURCHASING CARD						
DATE	Merchant/Vendor		Description of Item Acquired			Amount of Charge
Total (This amount must appear on the line "Less Non-Reimbursable Items Included on Purchasing Card" on the reverse side of this form)						\$0.00
GENERAL INSTRUCTIONS						
Class A travel -	Continuous travel of 24 hours or more away from official headquarters.				Breakfast - when travel begins before 6 a.m. and extends beyond 8 a.m.	
Class B travel -	Continuous travel of less than 24 hours which involves overnight absences from official headquarters.				Lunch - when travel begins before 12 noon and extends beyond 2 p.m.	
Class C travel -	Travel for short or day trips where the traveler is not away from his official headquarters overnight.				Dinner - when travel begins before 6 p.m. and extends beyond 8 p.m.	
NOTE: No allowance shall be made for meals when travel is confined to the city or town of official headquarters or immediate vicinity except assignments of official business outside the traveler's regular place of employment if travel expenses are approved and such special approval is noted on the travel voucher. Rate of Per Diem and Meals shall be those prescribed by Section 112.061, Florida Statutes.						
Non-reimbursable items may not be charges on the State of Florida Purchasing Card. Inadvertent non-reimbursable charges are to be deducted from the travel reimbursement claimed on the reverse side of this form on the line "Less Non-reimbursable Items Included on Purchasing Card" and the above "Non-reimbursable Items" section of "State of Florida Purchasing Card Charges" section above must be completed. Per Diem shall be completed at one-fourth of authorized rate for each quarter or fraction thereof. Travel over a period of 24 hours or more will be calculated on the basis of 6-hour cycles, beginning at midnight; less than 24-hours travel will be calculated on the basis of 6-hour cycles beginning at the hour of departure from official headquarters. Hour of departure and hour of return should be shown for all travel. When claiming per diem, the meal allowance columns should not be used. Claims for actual lodging at single occupancy rate plus meal allowances should be put in the "Per Diem or Actual Lodging Expense" column and include the appropriate meal allowances in the "Meals for Class A&B Travel" column. Claims for meals allowance involving travel that did not require the traveler to be away from headquarters overnight should be included in the "Class C Meals" column. Vicinity travel must appear in the separate column. When travel is by common carrier and billed directly to the traveler, the amount and description should be included in the "Other Expenses" column. A copy of the ticket or invoice should be attached to this form. If travel is by common carrier and billed directly to the State agency, then the "Travel Performed by Common Carrier or State Vehicle" section above should be completed. If travel is by common carrier and the carrier is paid by the use of the State of Florida Purchasing Card, then the "State of Florida Purchasing Card Charges" section above should be completed. The name of the common carrier should be inserted in the "Map Mileage Claimed" column in these instances. Justification must be provided for use of a non-contract airline (or one offering equal or lesser rates than the contract airline) or rental car (or one having lower net rate) when contract carriers are available. Additionally, justification must be provided for use of a rental car larger than a Class "B" Car. If travel is performed by the use of a State-owned vehicle, the word "State" should be inserted in the "Map Mileage Claimed" column on the reverse side of this form, and the above section designated as "Travel Performed by Common Carrier or State Vehicle" should be completed. If lodging is paid by the use of the State of Florida Purchasing Card, the words "Purchasing Card" should be inserted in the "Per Diem or Actual Lodging Expenses" column on the reverse side of this form, and the above section designated as "State of Florida Purchasing Card Charges" should be completed. Incidental travel expenses which may be reimbursable include: a) reasonable taxi fare; b) ferry fares and bridge, road and tunnel tolls; c) storage and parking fees; d) telephone and telegraph expenses; e) convention or conference registration fee. If meals are included in the registration fee, per diem should be reduced accordingly. Receipts should be obtained when required. The official Department of Transportation map should be used in computing mileage from point of origin to destination whenever possible. When any State employee is stationed in any city or town for over 30 continuous work days, such city or town shall be deemed to be his official headquarters and he shall not be allowed per diem or subsistence after the period of 30 continuous work days has elapsed, unless extended by the approval of the agency head. If travel is to a conference or convention, the "Statement of Benefits to the State" section must be completed or a copy of the Authorization to Incur Travel Expense, Form DBF-AA-13, must be attached. Additionally, a copy of an agenda and registration receipt must be attached. Any fraudulent claim for mileage, per diem or other travel expense is subject to prosecution as a misdemeanor.						

**ATTACHMENT A
EXHIBIT 5**

VEHICLE/EQUIPMENT ATTESTATION

In accordance with Chapter 2015-232, Laws of Florida, Specific Appropriation 187A and this Agreement, (Pinellas County Board of County Commissioners) attests to the following statement(s):

I. Check all that apply:

_____ The vehicle and/or equipment purchased was approved by the Agency under the terms and conditions of this Agreement and its approved Budget, **Exhibit 1**. This vehicle and/or equipment will be used solely for the goals and purposes of this Agreement. I understand that this documentation will be submitted with each monthly invoice during the term of this Agreement. After this Agreement expires this form will be submitted on a yearly basis due on or before **July 31st** of each year, up to ten (10) years of the useful life expectancy. This obligation survives the expiration of this Agreement.

II. If there has been a change in approved services check one (1) of the following:

_____ The above mentioned vehicle and/or equipment purchased will no longer be used solely for this Agreement's goals and purposes but for additional services not previously approved. The vehicle and/or equipment will be returned to the Agency for Health Care Administration.

_____ The above mentioned vehicle and/or equipment purchased will no longer be used solely for this Agreement's goals and purposes but for additional services not previously approved. The vehicle and/or equipment will be purchased from the Agency for Health Care Administration at fair market value as of the date of title transfer.

I declare that the above statement(s) is/are true and accurate to the best of my knowledge.

Name of Recipient's Contract Manager

Signature of Recipient's Contract Manager

Name of Recipient's Signatory

Signature of Recipient's Signatory

AHCA CONTRACT MANAGER USE ONLY:

Date Received: _____

Signature: _____

ATTACHMENT B SPECIAL AUDIT REQUIREMENTS

The administration of resources awarded by the Agency for Health Care Administration (which may be referred to as the "Agency" or "Grantor") to the recipient (which may be referred to as the "Vendor", "Facility" or "Recipient") may be subject to audits and/or monitoring by the Agency for Health Care Administration, as described in this Attachment.

MONITORING

In addition to reviews of audits conducted in accordance with OMB Circular A-133 and Section 215.97, F.S., as revised (see "AUDITS" below), monitoring procedures may include, but not be limited to, on-site visits by Agency for Health Care Administration staff, limited scope audits as defined by OMB Circular A-133, as revised, and/or other procedures. By entering into this Agreement, the Recipient agrees to comply and cooperate with any monitoring procedures/processes deemed appropriate by the Agency for Health Care Administration. In the event the Agency for Health Care Administration determines that a limited scope audit of the Recipient is appropriate, the Recipient agrees to comply with any additional instructions provided by the Agency for Health Care Administration staff to the Recipient regarding such audit. The Recipient further agrees to comply and cooperate with any inspections, reviews, investigations, or audits deemed necessary by the Chief Financial Officer (CFO) or Auditor General.

AUDITS

PART I: FEDERALLY FUNDED

This part is applicable if the Recipient is a State or local government or a non-profit organization as defined in OMB Circular A-133, as revised.

1. In the event that the recipient expends **\$300,000.00** (***\$500,000.00*** for fiscal years ending after December 31, 2003) or more in Federal awards in its fiscal year, the Recipient must have a single or program-specific audit conducted in accordance with the provisions of OMB Circular A-133, as revised. **EXHIBIT 1** to this agreement indicates Federal resources awarded through the Agency for Health Care Administration by this Agreement. In determining the Federal awards expended in its fiscal year, the Recipient shall consider all sources of Federal awards, including Federal resources received from the Agency for Health Care Administration. The determination of amounts of Federal awards expended should be in accordance with the guidelines established by OMB Circular A-133, as revised. An audit of the Recipient conducted by the Auditor General in accordance with the provisions OMB Circular A-133, as revised, will meet the requirements of this part.
2. In connection with the audit requirements addressed in Part I, paragraph 1, the Recipient shall fulfill the requirements relative to auditee responsibilities as provided in Subpart C of OMB Circular A-133, as revised.
3. If the Recipient expends less than **\$300,000.00** (***\$500,000.00*** for fiscal years ending after December 31, 2003) in Federal awards in its fiscal year, an audit conducted in accordance with the provisions of OMB Circular A-133, as revised, is not required. In the event that the Recipient expends less than **\$300,000.00** (***\$500,000.00*** for fiscal years ending after December 31, 2003) in Federal awards in its fiscal year and elects to have an audit conducted in accordance with the provisions of OMB Circular A-133, as revised, the cost of the audit must be paid from non-Federal resources (i.e., the cost of such an audit must be paid from Recipient resources obtained from other than Federal entities).

4. The Recipient may access information regarding the Catalog of Federal Domestic Assistance (CFDA) via the internet at <https://www.cfda.gov/>.

PART II: STATE FUNDED

This part is applicable if the Recipient is a nonstate entity as defined by Section 215.97(2), Florida Statutes.

1. In the event that the Recipient expends a total amount of state financial assistance equal to or in excess of **\$500,000.00** in any fiscal year of such Recipient (for fiscal years ending September 30, 2004 or thereafter), the Recipient must have a State single or project-specific audit for such fiscal year in accordance with Section 215.97, Florida Statutes; applicable rules of the Department of Financial Services; and Chapters 10.550 (local governmental entities) or 10.650 (nonprofit and for-profit organizations), Rules of the Auditor General. **EXHIBIT 1** to this agreement indicates state financial assistance awarded through the Agency for Health Care Administration by this Agreement. In determining the state financial assistance expended in its fiscal year, the Recipient shall consider all sources of state financial assistance, including state financial assistance received from the Agency for Health Care Administration, other state agencies, and other nonstate entities. State financial assistance does not include Federal direct or pass-through awards and resources received by a nonstate entity for Federal program matching requirements.
2. In connection with the audit requirements addressed in Part II, paragraph 1, the Recipient shall ensure that the audit complies with the requirements of Section 215.97(8), Florida Statutes. This includes submission of a financial reporting package as defined by Section 215.97(2), Florida Statutes, and Chapters 10.550 (local governmental entities) or 10.650 (nonprofit and for-profit organizations), Rules of the Auditor General.
3. If the Recipient expends less than **\$500,000.00** in state financial assistance in its fiscal year (for fiscal years ending September 30, 2004 or thereafter), an audit conducted in accordance with the provisions of Section 215.97, Florida Statutes, is not required. In the event that the Recipient expends less than **\$500,000.00** in state financial assistance in its fiscal year and elects to have an audit conducted in accordance with the provisions of Section 215.97, Florida Statutes, the cost of the audit must be paid from the nonstate entity's resources (i.e., the cost of such an audit must be paid from the recipient's resources obtained from other than State entities).
4. For information regarding the Florida Catalog of State Financial Assistance (CSFA), a Recipient should access the Florida Single Audit Act website located at <https://apps.fldfs.com/fsaa/>.

PART III: OTHER AUDIT REQUIREMENTS

(NOTE: This part would be used to specify any additional audit requirements imposed by the State awarding entity that are solely a matter of that State awarding entity's policy (i.e., the audit is not required by Federal or State laws and is not in conflict with other Federal or State audit requirements). Pursuant to Section 215.97(8), Florida Statutes, State agencies may conduct or arrange for audits of state financial assistance that are in addition to audits conducted in accordance with Section 215.97, Florida Statutes. In such an event, the State awarding agency must arrange for funding the full cost of such additional audits.)

PART IV: REPORT SUBMISSION

1. Copies of reporting packages for audits conducted in accordance with OMB Circular A-133, as revised, and required by PART I of this agreement shall be submitted, when required by Section .320 (d), OMB Circular A-133, as revised, by or on behalf of the recipient directly to each of the following:

A. The Agency for Health Care Administration at the following address:

Audit Director

Agency for Health Care Administration
Office of Inspector General, MS#5
2727 Mahan Drive
Tallahassee, Florida 32308-5403

- B. The Federal Audit Clearinghouse designated in OMB Circular A-133, as revised (the number of copies required by Sections .320 (d)(1) and (2), OMB Circular A-133, as revised, should be submitted to the Federal Audit Clearinghouse), at the following address:

Federal Audit Clearinghouse
Bureau of the Census
1201 East 10th Street
Jeffersonville, IN 47132

- C. Other Federal agencies and pass-through entities in accordance with Sections .320 (e) and (f), OMB Circular A-133, as revised.

2. In the event that a copy of the reporting package for an audit required by PART I of this agreement and conducted in accordance with OMB Circular A-133, as revised, is not required to be submitted to the Department of "ABC" for the reasons pursuant to Section .320 (e)(2), OMB Circular A-133, as revised, the recipient shall submit the required written notification pursuant to Section .320 (e)(2) and a copy of the recipient's audited schedule of expenditures of Federal awards directly to each of the following (*If the State awarding entity, pursuant to Section .320(f), OMB Circular A-133, wants a copy of the reporting package described in Section .320(c) and/or a management letter, the State awarding agency should replace the above language with the following language*) Pursuant to Section .320 (f), OMB Circular A-133, as revised, the recipient shall submit a copy of the reporting package described in Section .320 (c), OMB Circular A-133, as revised, and any management letter issued by the auditor, to the Department of "ABC" at each of the following addresses:

Audit Director

Agency for Health Care Administration
Office of Inspector General, MS#5
2727 Mahan Drive
Tallahassee, Florida 32308-5403

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3. Copies of financial reporting packages required by PART II of this agreement shall be submitted by or on behalf of the recipient directly to each of the following:
 - A. The Agency for Health Care Administration at the following address:

Audit Director
Agency for Health Care Administration
Office of Inspector General, MS#5
2727 Mahan Drive
Tallahassee, Florida 32308-5403
 - B. The Auditor General's Office at the following address:

Auditor General's Office
Room 401, Pepper Building
111 West Madison Street
Tallahassee, Florida 32399-1450
4. Copies of reports or the management letter required by PART III of this agreement shall be submitted by or on behalf of the recipient directly to:
 - A. The Agency for Health Care Administration at the following address:

Audit Director
Agency for Health Care Administration
Office of Inspector General, MS#5
2727 Mahan Drive
Tallahassee, Florida 32308-5403
5. Any reports, management letter, or other information required to be submitted to the Agency for Health Care Administration pursuant to this Agreement shall be submitted timely in accordance with OMB Circular A-133, Florida Statutes, and Chapters 10.550 (local governmental entities) or 10.650 (nonprofit and for-profit organizations), Rules of the Auditor General, as applicable.
6. Recipients, when submitting financial reporting packages to the Agency for Health Care Administration for audits done in accordance with OMB Circular A-133 or Chapters 10.550 (local governmental entities) or 10.650 (nonprofit and for-profit organizations), Rules of the Auditor General, should indicate the date that the reporting package was delivered to the Recipient in correspondence accompanying the reporting package.

PART V: RECORD RETENTION

The Recipient shall retain sufficient records demonstrating its compliance with the terms of this Agreement for a period of six (6) years from the date the audit report is issued, and shall allow the Agency for Health Care Administration, or its designee, CFO, or Auditor General access to such records upon request. The Recipient shall ensure that audit working papers are made available to the Agency for Health Care Administration, or its designee, CFO, or Auditor General upon request for a period of three (3) years from the date the audit report is issued, unless extended in writing by the Agency for Health Care Administration.

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**ATTACHMENT B
EXHIBIT 1**

Federal Funds Awarded to the Recipient Pursuant to this Agreement Consist of the Following:

Federal Program Number	Federal Agency	CFDA Number	CFDA Title	Funding Amount

State Funds Awarded to the Recipient Pursuant to this Agreement Consist of the Following Matching Funds for Federal Programs:

Federal Program Number	Federal Agency	CFDA Number	CFDA Title	Funding Amount

State Funds Awarded to the Recipient Pursuant to this Agreement Consist of the Following Funds Subject to Section 215.97 F.S.:

State Program Number	Funding Source	State Fiscal Year	CSFA Number	CSFA Title	Funding Amount
GFA049	General Revenue Fund Line Item 187A	15/16	68.012	Community and Primary Care Services	\$485,419.12

Total Award					\$485,419.12
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ATTACHMENT C

BUSINESS ASSOCIATE AGREEMENT

The parties to this Attachment agree that the following provisions constitute a business associate agreement for purposes of complying with the requirements of the Health Insurance Portability and Accountability Act of 1996 (HIPAA). This Attachment is applicable if the Vendor is a business associate within the meaning of the Privacy and Security Regulations, 45 C.F.R. 160 and 164.

The Vendor certifies and agrees as to abide by the following:

1. Definitions. Unless specifically stated in this Attachment, the definition of the terms contained herein shall have the same meaning and effect as defined in 45 C.F.R. 160 and 164.
 - 1a. Protected Health Information. For purposes of this Attachment, protected health information shall have the same meaning and effect as defined in 45 C.F.R. 160 and 164, limited to the information created, received, maintained or transmitted by the Vendor from, or on behalf of, the Agency.
 - 1b. Security Incident. For purposes of this Attachment, security incident means the attempted or successful unauthorized access, use, disclosure, modification, or destruction of information or interference with system operations in an information system and includes any event resulting in computer systems, networks, or data being viewed, manipulated, damaged, destroyed or made inaccessible by an unauthorized activity.
2. Applicability of HITECH and HIPAA Privacy Rule and Security Rule Provisions. As provided by federal law, Title XIII of the American Recovery and Reinvestment Act of 2009 (ARRA), also known as the Health Information Technology Economic and Clinical Health (HITECH) Act, requires a Business Associate (Vendor) that contracts with the Agency, a HIPAA covered entity, to comply with the provisions of the HIPAA Privacy and Security Rules (45 C.F.R. 160 and 164).
3. Use and Disclosure of Protected Health Information. The Vendor shall comply with the provisions of 45 CFR 164.504(e)(2)(ii). The Vendor shall not use or disclose protected health information other than as permitted by this Contract or by federal and state law. The sale of protected health information or any components thereof is prohibited except as provided in 45 CFR 164.502(a)(5). The Vendor will use appropriate safeguards to prevent the use or disclosure of protected health information for any purpose not in conformity with this Contract and federal and state law. The Vendor will implement administrative, physical, and technical safeguards that reasonably and appropriately protect the confidentiality, integrity, and availability of electronic protected health information the Vendor creates, receives, maintains, or transmits on behalf of the Agency.

4. Use and Disclosure of Information for Management, Administration, and Legal Responsibilities. The Vendor is permitted to use and disclose protected health information received from the Agency for the proper management and administration of the Vendor or to carry out the legal responsibilities of the Vendor, in accordance with 45 C.F.R. 164.504(e)(4). Such disclosure is only permissible where required by law, or where the Vendor obtains reasonable assurances from the person to whom the protected health information is disclosed that: (1) the protected health information will be held confidentially, (2) the protected health information will be used or further disclosed only as required by law or for the purposes for which it was disclosed to the person, and (3) the person notifies the Vendor of any instance of which it is aware in which the confidentiality of the protected health information has been breached.
5. Disclosure to Third Parties. The Vendor will not divulge, disclose, or communicate protected health information to any third party for any purpose not in conformity with this Contract without prior written approval from the Agency. The Vendor shall ensure that any agent, including a subcontractor, to whom it provides protected health information received from, or created or received by the Vendor on behalf of, the Agency agrees to the same terms, conditions, and restrictions that apply to the Vendor with respect to protected health information. The Vendor's subcontracts shall fully comply with the requirements of 45 CFR 164.314(a)(2)(iii).
6. Access to Information. The Vendor shall make protected health information available in accordance with federal and state law, including providing a right of access to persons who are the subjects of the protected health information in accordance with 45 C.F.R. 164.524.
7. Amendment and Incorporation of Amendments. The Vendor shall make protected health information available for amendment and to incorporate any amendments to the protected health information in accordance with 45 C.F.R. 164.526.
8. Accounting for Disclosures. The Vendor shall make protected health information available as required to provide an accounting of disclosures in accordance with 45 C.F.R. 164.528. The Vendor shall document all disclosures of protected health information as needed for the Agency to respond to a request for an accounting of disclosures in accordance with 45 C.F.R. 164.528.
9. Access to Books and Records. The Vendor shall make its internal practices, books, and records relating to the use and disclosure of protected health information received from, or created or received by the Vendor on behalf of the Agency, available to the Secretary of the Department of Health and Human Services ("HHS") or the Secretary's designee for purposes of determining compliance with the HHS Privacy Regulations.
10. Reporting. The Vendor shall make a good faith effort to identify any use or disclosure of protected health information not provided for in this Contract.
 - 10a. To Agency. The Vendor will report to the Agency, within ten (10) business days of discovery, any use or disclosure of protected health information not provided for in this Contract of which the Vendor is aware. The Vendor will report to the Agency, within twenty-four (24) hours of discovery, any security incident of which the Vendor is aware. A violation of this paragraph shall be a material violation of this Contract. Such notice shall include the identification of each individual whose unsecured protected health

information has been, or is reasonably believed by the Vendor to have been, accessed, acquired, used, or disclosed during such breach.

- 10b. To Individuals. In the case of a breach of protected health information discovered by the Vendor, the Vendor shall first notify the Agency of the pertinent details of the breach and upon prior approval of the Agency shall notify each individual whose unsecured protected health information has been, or is reasonably believed by the Vendor to have been, accessed, acquired, used or disclosed as a result of such breach. Such notification shall be in writing by first-class mail to the individual (or the next of kin if the individual is deceased) at the last known address of the individual or next of kin, respectively, or, if specified as a preference by the individual, by electronic mail. Where there is insufficient, or out-of-date contract information (including a phone number, email address, or any other form of appropriate communication) that precludes written (or, if specifically requested, electronic) notification to the individual, a substitute form of notice shall be provided, including, in the case that there are 10 or more individuals for which there is insufficient or out-of-date contact information, a conspicuous posting on the Web site of the covered entity involved or notice in major print or broadcast media, including major media in the geographic areas where the individuals affected by the breach likely reside. In any case deemed by the Vendor to require urgency because of possible imminent misuse of unsecured protected health information, the Vendor may also provide information to individuals by telephone or other means, as appropriate.
- 10c. To Media. In the case of a breach of protected health information discovered by the Vendor where the unsecured protected health information of more than 500 persons is reasonably believed to have been, accessed, acquired, used, or disclosed, after prior approval by the Agency, the Vendor shall provide notice to prominent media outlets serving the State or relevant portion of the State involved.
- 10d. To Secretary of Health and Human Services (HHS). The Vendor shall cooperate with the Agency to provide notice to the Secretary of HHS of unsecured protected health information that has been acquired or disclosed in a breach.
- (i) Vendors Who Are Covered Entities. In the event of a breach by a contractor or subcontractor of the Vendor, and the Vendor is a HIPAA covered entity, the Vendor shall be considered the covered entity for purposes of notification to the Secretary of HHS pursuant to 45 CFR 164. 408. The Vendor shall be responsible for filing the notification to the Secretary of HHS and will identify itself as the covered entity in the notice. If the breach was with respect to 500 or more individuals, the Vendor shall provide a copy of the notice to the Agency, along with the Vendor's breach risk assessment for review at least 15 business days prior to the date required by 45 C.F.R. 164.408 (b) for the Vendor to file the notice with the Secretary of HHS. If the breach was with respect to less than 500 individuals, the Vendor shall notify the Secretary of HHS within the notification timeframe imposed by 45 C.F.R. 164.408(c) and shall contemporaneously submit copies of said notifications to the Agency.
- 10e. Content of Notices. All notices required under this Attachment shall include the content set forth Section 13402(f), Title XIII of the American Recovery and Reinvestment Act of 2009 and 45 C.F.R. 164.404(c), except that references therein to a "covered entity" shall be read as references to the Vendor.

- 10f. Financial Responsibility. The Vendor shall be responsible for all costs related to the notices required under this Attachment.
11. Mitigation. Vendor shall mitigate, to the extent practicable, any harmful effect that is known to the Vendor of a use or disclosure of protected health information in violation of this Attachment.
12. Termination. Upon the Agency's discovery of a material breach of this Attachment, the Agency shall have the right to assess liquidated damages as specified elsewhere in the contract to which this Contract is an attachment, and/or to terminate this Contract.
- 12a. Effect of Termination. At the termination of this Contract, the Vendor shall return all protected health information that the Vendor still maintains in any form, including any copies or hybrid or merged databases made by the Vendor; or with prior written approval of the Agency, the protected health information may be destroyed by the Vendor after its use. If the protected health information is destroyed pursuant to the Agency's prior written approval, the Vendor must provide a written confirmation of such destruction to the Agency. If return or destruction of the protected health information is determined not feasible by the Agency, the Vendor agrees to protect the protected health information and treat it as strictly confidential.
-

The Vendor has caused this Attachment to be signed and delivered by its duly authorized representative, as of the date set forth below.

Vendor Name: **Pinellas County Board of County Commissioners**

Signature

Date

Name and Title of Authorized Signer

Pinellas County Board of County Commissioners

Community & Primary Care Services Proposal

**Reducing Emergency Room Visits and Improving Access
for Homeless/Uninsured Individuals Needing Behavioral
Health Care Services**

**BOARD OF COUNTY
COMMISSIONERS**

Dave Eggers
Pat Gerard
Charlie Justice
Janet C. Long
John Morroni
Karen Williams Seel
Kenneth T. Welch



September 30, 2015

RE: AHCA RFA 001-15/16

Pinellas County is pleased to submit an application to the Agency for Health Care Administration (AHCA) for the Community and Primary Care Services RFA 001-15/16.

Pinellas County, a unit of local government and Federally Qualified Health Center, is the lead applicant and eligible entity meeting the requirements set forth in Section 1.1 of the RFA.

Applicant: Pinellas County Board of County Commissioners
Address: 315 Court Street
Clearwater, FL 33765
FEID: 596000800
Medicaid: 688412100
NPI#: 1871641613

The County Administrator has the authority to bind the applicant to an Agreement and designates the following individual as the Project Director of the Grant Agreement who may be reached by phone and to attend meetings as requested:

Daisy Rodriguez, Health Care Administrator
Pinellas County Department of Human Services
440 Court Street, 2nd floor, Clearwater FL 33756
darodriguez@pinellascounty.org | (727) 464-4206

The County is requesting \$487,002 for the 15/16 fiscal year.

The County, through this Community & Primary Care Services funding opportunity, is seeking to increase access to primary care services and prevent unnecessary emergency room visits and inpatient hospitalization for approximately 300 homeless individuals needing behavioral health services. This proposal supports hospital emergency room diversion through the addition of 3.5 behavioral health staff and services. The program proposed will do this by providing disease management, in the form of management of mental illness and substance abuse. In addition, this program will improve patient compliance with the addition of additional staff.

Sincerely,

Mark S. Woodard
County Administrator
mwoodard@pinellascounty.org | 727-464-3485

PLEASE ADDRESS REPLY TO:
Pinellas County Human Services
440 Court Street, 2nd Floor
Clearwater, FL 33756
PHONE: (727) 464-8400
FAX: (727) 464-8454
V/TDD: (727) 464-4062

WEBSITE: www.pinellascounty.org

TABLE OF CONTENTS

COVER LETTER.....	2
EXECUTIVE SUMMARY	4
ORGANIZATIONAL OVERVIEW	7
STATEMENT OF NEED	8
PROVISION OF SERVICES.....	18
EVALUATION PLAN.....	27
BUDGET SUMMARY AND BUDGET NARRATIVE	29
APPENDICES: REQUIRED STATEMENTS.....	31

EXECUTIVE SUMMARY

Pinellas County, a FQHC serving homeless individuals, has recognized that behavioral health continues to be a pervasive concern within our communities, often affecting the physical health and safety of our most vulnerable citizens. A critical lack of funding has impacted the availability and integration of services and information sharing, inhibiting stability for many individuals. The result is a greater demand for deep-end, expensive crisis care and repeated entry into the criminal justice system and emergency rooms.

The County, through this Community & Primary Care Services funding opportunity, is seeking to increase access to primary care services and prevent unnecessary emergency room visits and inpatient hospitalization for approximately 300 homeless individuals needing behavioral health services. This proposal is in the category of hospital emergency room diversion through the addition of co-located behavioral health staff and services. The program proposed will do this by providing disease management, in the form of management of mental illness and substance abuse. In addition, this program will improve patient compliance and coordination with primary medical care, referrals, and connecting patients to other community resources.

According to the SAMHSA, by 2020, mental and substance abuse disorders will surpass all physical diseases as a major cause of disability worldwide, and yet, Florida ranks 49th in the nation for behavioral health funding per capita at \$39.55 per person (Kaiser Family Foundation). Recent research for the County's Behavioral Health Pilot for High Users revealed that patients with a behavioral health diagnosis as the primary diagnosis accounted for 11,093 (39%) of all Pinellas County ER visits in 2012^[1]. This resulted in total emergency room costs of \$50,408,640, of which 37% was incurred by self-pay/non-insured patients. Many were using the emergency room for non-emergent reasons, such as medication refills or non-urgent illnesses. The County's internal data from its Pinellas County Health Program for FY 2013 indicates that there were 6,764 total emergency room visits by 3,440 HS clients.

The need for additional services particularly for this population has been acknowledged not only by the providers, but the state and local government. The Governor, through Executive Order, included Pinellas County in a pilot program to conduct a comprehensive review of services and delivery and integration of those services. In addition, the County has recently initiated two programs: 1) a Behavioral Health High Utilizers Pilot project and 2) an expanded cross-system coordination project to better connect providers to each other to send/receive referral information. The County is coordinating these programs with the provider community through the leadership of the Health & Human Services Leadership Board, comprised of the following entities: The Pinellas County Board of County Commissioners, Florida State Attorney's Office, Pinellas County Sheriff's Office, Pinellas County School Board, and the Juvenile Welfare Board.

The health center is seeking funds to divert clients from visiting the emergency room when less expensive, more readily available, coordinated behavioral health and medical care could be available in locations where the homeless population is served. The proposed program will add

^[1] Agency for Health Care Administration. Ambulatory and Emergency Department Public Use Patient Data. 2012.

behavioral health specialists to the staff at various locations. There will now be 1.0 FTE at Safe Harbor, the County's largest shelter, housed on the shelter premises in a van provided by BayCare Behavioral Health. An additional 1.0 FTE behavioral health specialist will be located inside the shelter during night and weekend hours. A third behavioral health specialist (1.0 FTE) will also "follow" the health center's mobile van (MMU), and provide services to patients inside the facilities where the MMU provides primary care services. Directions for Living will provide one Therapist and Case Manager dedicated to serving the long-term needs of these patients. Finally, a part time primary care nurse will also be available on the Safe Harbor campus nights and weekend to be available for triage and diversion. The targeted population, those who are homeless individuals with mental illness and substance abuse issues, will be guided into treatment by behavioral health specialists.

This program is designed to meet an immediate need for behavioral health/substance abuse stabilization and intervention. The additional behavioral health staff will be available for assessment and treatment for mental illness and/or substance abuse. The role of these specialists will be both to intervene during mental health and substance abuse crises, stabilize, and refer to treatment, and, where indicated, engage in longer term treatment as appropriate. In this way patients will be diverted from returning to the emergency room. This program will establish liaisons with the psychiatry departments in each hospital to ensure appropriate flow of clients who may need hospitalization, or for discharge planning purposes.

Activities include hiring additional behavioral health specialists and care coordinators and one medical nurse, co-locating the staff at sites served by the health center, and developing a seamless transition between clinical and contracted staff that include proper documentation, procedures, referral tracking and coordination.

Upon award, the County will contract with and amend existing contracts to allow for the hiring of additional behavioral health specialists and coordinators within 30-45 days of award. BayCare Behavioral Health and Directions for Living are the identified providers for the behavioral health services and staff. The Florida Department of Health will provide an additional medical nurse to the clinical staff for evening and weekend hours. BayCare is the largest provider of psychiatric services within the Tampa Bay area, and provides extensive acute inpatient hospital services at three separate hospitals within Pinellas County. Directions for Living is the current contracted behavioral health provider for the health center.

Immediately upon hiring the staff necessary for implementation of the program, up to 10 days of training and location set-up will be provided to the new staff to include policies and procedures, and the necessary implementation site prep as needed. The County anticipates making services available within 60 days (by December 1st) or sooner to begin serving clients. Approximately 300 patients, primarily uninsured, low-income homeless, will receive treatment services through this program through June 30, 2016.

Service sites include the Safe Harbor homeless shelter (Largo) until which time Bayside Health Clinic opens to clients in the spring of 2016. Bayside Health Clinic is a new health center site under construction immediately adjacent to the homeless shelter at which time services will move into Bayside. The additional staff will also be co-located at sites where the Mobile Medical Van visits

daily. These sites include Pinellas Hope, a homeless shelter serving 250 people daily also in Largo; St. Vincent de Paul in Clearwater and in St. Petersburg; and the Salvation Army in St. Petersburg.

The County is requesting a total of \$487,002 including \$448,292 for contractual staff and fringe, with the rest of the funds requested for services, travel, and supplies.

The County has been providing integrated primary care to this population since 2001 through the use of a sub-contracting for behavioral health and substance abuse treatment. In order to adapt to the evolving needs of patients, the County has initiated additional programs including the use of on-site care coordinators to enhance the integrated care model, as well as applying for a substance abuse expansion grant to be able to offer Medication Assisted Treatment (MAT) to a selected group of clients. Should this program be successful, the County hopes to be able to continue to provide this new service, thereby further helping to prevent unnecessary emergency room visits and inpatient hospitalizations.

All of the combined efforts, the AHCA proposal, the Behavioral Health Pilot for high utilizers, and the cross-system collaboration project are designed to address, in the most effective way possible, the population of individuals, specifically homeless individuals, who are experiencing the need to use the emergency room on a regular basis, whether it be for primary care, behavioral health, substance abuse, or all of these issues.

ORGANIZATIONAL OVERVIEW

The Pinellas County Board of County Commissioners (herein after referred to as “County”), will serve as the lead applicant for the AHCA Community & Primary Care Services funding opportunity. The County, an eligible entity as a Federally Qualified Health Center, is governed by an elected seven member Board of County Commissioners (BCC). The health center program is also governed by the patient-majority Mobile Medical Unit Advisory Council (MMUAC). The Human Services Department will administer the program.

For over 50 years, the County, through its Human Services department (HS), has provided programs that encourage access to benefits and services and promote improved health outcomes of low-income and homeless residents. HS works to promote the health, well-being and self-sufficiency of all citizens of Pinellas County, with an emphasis on the most vulnerable residents in the County, in a manner consistent with the County’s values, vision and mission. The Department’s efforts benefit all citizens ensuring that they can access appropriate services (e.g., 2-1-1 Tampa Bay Cares, floridahousingsearch.org, Veterans’ Services) and that quality, empirically-based services are provided in a manner that maximizes our return on investment. With respect to the County’s most vulnerable populations, HS facilitates service provision to the homeless, indigent, and those in need of temporary assistance by providing both direct and in-direct funded services. HS values its relationships with its community partners and works in a variety of ways to promote and achieve collective impact.

Pinellas County is a Federally Qualified Health Center (FQHC) and is a recipient of Public Health Services Act, Section 330 (h) funding from the U.S. Department of Health and Human Services, Health Resources and Services Administration (HRSA) for the administration a Health Care for the Homeless (HCH) health center program. The County’s HCH program has been serving homeless citizens with primary care, specialty care including behavioral health and substance abuse services, since 2001. In 2014, the County reported serving 1,790 unduplicated patients in the service area.

The HCH program operates a Mobile Medical Unit (MMU) that travels throughout the county five days a week to meet patients where they are - homeless shelters, soup kitchens and treatment facilities. The mobile van gives the County the flexibility to take medical services directly to the clients who often lack transportation and other means of getting access to care. The County also has a second medical team located inside the Safe Harbor homeless shelter to provide care five days a week and on the weekend for residents.

The program is continually adjusting services to meet the various and transitional needs of the homeless population including the construction of a new health clinic adjacent to the County’s largest homeless shelter, Safe Harbor, which has been a critical area of the county with high EMS/Emergency Department use.

STATEMENT OF NEED

1. Demographic information about the focal population to be served in the proposed target county under this Grant.

Pinellas County Homeless Point in Time Count (PIT)

Each year, each Homeless Continuum of Care (COC) is required to report the number of homeless persons within its community to the Federal Department of Housing and Urban Development (HUD) and the Florida Department of Children and Families (DCF). The count includes both sheltered and unsheltered persons. Sheltered persons are those residing in Emergency Shelters (ES), Transitional Shelters (TS) or Safe Havens (SH). Unsheltered persons are those residing in places not meant for human habitation. The two primary sources for these data are the Tampa Bay Information Network (TBIN) and a street survey of homeless persons which counted the number of homeless persons on the night of January 28, 2015 this year. These data are then combined to produce the counts reported to HUD and DCF. Additional data are obtained from the Pinellas County School District and the Pinellas County Jail to report data relevant to the community that does not fit the exact criteria outlined by HUD. This PIT report enumerates data from each of these sources for the 2015 reporting period.

The 2015 PIT Homeless Count for Pinellas Count revealed a total of 6,853 adults and children who reported to be homeless on the night of January 28, 2015. The total number of homeless individuals reported to HUD this year was 3,387. This number is almost identical to the 3,391 that were reported to HUD in 2014. There were an additional 388 individuals in the street survey, 408 in the jail data, and 2670 in the school data that did not meet HUD criteria. Taken together these added to 6,853 individuals.

Data indicate that homeless individuals are 71.5% male, 6.8% Hispanic, 64% White, 31.8% Black, and 4.2% other races. 17.4% are veterans with 94.1% of these being male. 18.7% are chronically homeless. Street survey results indicate that 39.7% of individuals report being homeless for a year or longer and 32.9% report being homeless 4 or more times in the last 3 years.

Unmet Medical Needs of Homeless Population

Data from the Point in Time County indicate that 20.2% report having a serious mental illness. 16.5% report having a substance use disorder. 23 individuals report having HIV/AIDS. 8.1% report being victims of domestic violence.

A 2015 needs assessment conducted by the health center found that:

- 92% of respondents agreed/strongly agreed with the following statement: "MMU is successful at providing access to health services for Pinellas County's homeless population, but needs to focus more on improving coordination of care and health outcomes."
- 46% felt that mental illness was often a barrier; 23% felt that mental illness was always a barrier to accessing care on the MMU.

- 34% felt that substance abuse was often a barrier; 27% felt that substance abuse was always a barrier to accessing care on the MMU.
- 77% feel there are gaps in service provision, capacity and coordination of care for dually diagnosed patients (Medical and mental health) - (15.4% - major gap in service provision, 23% - insufficient capacity, 38% - gaps in coordination of care)

On May 31, 2014, the Tampa Bay Times newspaper wrote about the demands that individuals residing in Pinellas homeless shelters are putting on the EMS system by using it as a primary health care provider. The paper reported that the Safe Harbor homeless shelter has been one of the biggest users of the EMS since it opened in 2011, when it topped the list of EMS calls in the County with 537. In 2013, it was third on the list with 545 calls. Pinellas Hope was eleventh on the list with 356 calls. If you add the costs of the first responders and ambulance costs, the estimated total cost of Safe Harbor to Pinellas' EMS system was about \$502,048 in 2013.

Uninsured

According to 2013 CMS data for the Percent of Estimated Eligible Uninsured People for Outreach Targeting, there are approximately 3.4 million uninsured residents in Florida and approximately 156,534 uninsured residents in Pinellas County, 4.5% of the State's total. (<https://data.cms.hhs.gov/dataset/The-Percent-of-Estimated-Eligible-Uninsured-People/9hxb-n5xb>)

In 2014, of all HCH health center grantees, 43% (368,125) were reported to be uninsured. For the same time period within the Pinellas County HCH program, 98% of the 1,790 unduplicated patients served through the County's HCH program were uninsured. This has been a consistent percentage for the County over the past three years of patient data as reported in UDS reports.

Income & Poverty Level

In 2010 in Pinellas County, 31% of individuals were below 200% of the federal poverty level, up from 27% in 2000. Five-year estimates (2008-2012) from the American Communities Survey demonstrate that 29.2% of blacks and 10.9% of whites in Pinellas are below 100% of the federal poverty level.

In 2014, of all HCH health center grantees, 88.9% (629,809) of patients were reported to be at 100% and below of the FPL. Using client data from the County's HCH program, 99% of unduplicated patients were below 100% of the FPL in 2014.

2. Justification for the need for funding in the targeted area, including strengths and challenges

Behavioral health continues to be a pervasive concern within our communities, often affecting the physical health and safety of our most vulnerable citizens. A critical lack of funding has impacted the availability and integration of services and information sharing, inhibiting stability for many individuals. The result is a greater demand for deep-end, expensive crisis care and repeated entry into the criminal justice system and emergency rooms.

According to the SAMHSA, by 2020, mental and substance abuse disorders will surpass all physical diseases as a major cause of disability worldwide, and yet, Florida ranks 49th in the nation for behavioral health funding per capita at \$39.55 per person (Kaiser Family Foundation).

(Strengths) The need for additional services particularly for this population has been acknowledged not only by the providers, but the state and local government. As described below, the Governor, through Executive Order, included Pinellas County in a pilot program to conduct a comprehensive review of services and delivery and integration of those services. In addition, the County has recently initiated two programs: 1) a high utilizers pilot project and 2) an expanded cross-system coordination project to better connect providers to each other to send/receive referral information.

The County is coordinating these programs with the provider community through the leadership of the Health & Human Services Leadership Board, comprised of the following entities: The Pinellas County Board of County Commissioners, Florida State Attorney's Office, the Public Defender for the Sixth Judicial Circuit, Pinellas County Sheriff's Office, Pinellas County School Board, and the Juvenile Welfare Board.

State of Florida, Office of the Governor, Executive Order 15-175: On July 9, 2015, Governor Rick Scott issued an Executive Order which highlighted mental health reforms needed across Florida. This Executive Order expanded the initial pilot program started in Broward County to Pinellas County. The pilot program calls for an inventory of all programs available across agencies that address mental health needs. In the interest of improving the coordination and effectiveness of mental health services in Florida, the Department of Children and Families (DCF) will lead a comprehensive review of local, state, and federally funded behavioral health services and conduct an analysis of how those services are delivered and how well they are integrated with other similar and/or interdependent services within the community.

Pinellas County Behavioral Health Pilot for High Utilizers: In Pinellas County, a cadre of behavioral health providers and stakeholders has been actively engaged in the review of costs and cross-system impacts of high utilization populations. Efforts have focused on reviewing system processes and developing an integrated approach to help stabilize chronic populations. The partners have worked together to identify the top 33 utilizers of Pinellas County's public Baker Act facility and the County jail. These individuals were the most chronic users of these systems in 2014 and have not had success with being stabilized by providers. Collectively, these individuals spent an estimated 891 days in the hospital, a total of 925 bed-days in the public Baker Act facility, and 3,851 days in jail. Seventy-three percent (73%) of these individuals are homeless. The estimated hospital, behavioral health, and jail costs for these individuals exceeded \$2.4 million in 2014. As identified in the pilot project study, 73% of high utilizers are homeless. Patients with a behavioral health diagnosis as the primary diagnosis accounted for 11,093 (39%) of all Pinellas County ER visits in 2012[1], resulting in total ER costs of \$ 50,408,640.00. Many were using the ER for non-emergent reasons, such as medication refills or non-urgent illnesses. County data indicates that there were 6,764 total ER visits by 3,440 HS clients.

Pinellas County Cross-System Coordination Project: Each year thousands of mental health and substance abuse clients access Pinellas County’s behavioral health system. Coordinating care between these providers can be difficult and time consuming, slowing access to services and frequently resulting in incomplete clinical and medical information for the receiving agency. Accurate client information is critical for proper diagnosis and treatment planning. An agency and the client are at risk when lost and omitted information leads to an inaccurate diagnosis and inappropriate treatment. The County is now providing funding to behavioral health organizations to provide the technology and system coordination needed to improve coordination of care. In 2014, three organizations including 2-1-1 Tampa Bay Cares, Suncoast Center, Inc., and PEMHS contracted with Netsmart Technologies’s CareConnect product to send referrals and coordinate care through the use of shared demographic and Continuity of Care (CCD) documents. It provides a secure way to exchange clinical and administrative information. Additionally, by utilizing standards like CCD, the software will allow each agency to exchange information with the Pinellas County Health Program, and the Florida Department of Health. The County is now expanding access to CareConnect with an additional four (4) providers. Through connectivity between stakeholders, providers will have real-time information, with a complete history of treatment and services provided to their patients. Integrated data will be available for analyses to inform systems practices and improvements, leading to improved outcomes.

(Challenges) The criminal justice and behavioral health providers consistently identify lack of timely access to income and other benefits, including health insurance, as among the most significant and persistent barriers to successful community reintegration and recovery for people with serious mental illnesses and co-occurring substance use disorders. Too often, without the proper interventions, individuals with mental health and substance abuse concerns can get caught in an endless cycle of behavioral health crises, emergency room, and justice system contacts. Access to community-based services is vital to helping stabilize individuals with behavioral health concerns.

3. Impact of the problem on the identified population

Jail Data

The National Alliance of Mental Illness in Florida states that individuals with mental health conditions are significantly overrepresented in the prison and jail population. In a recent five-site study of jail populations, researchers found rates of serious mental illnesses that are three to six times more than those found in the general population. Approximately 20 percent of state prisoners and 21 percent of local jail prisoners have a recent history of a mental health condition.

The Pinellas County Jail is the only jail in Pinellas County and serves all law enforcement agencies. The jail complex houses an average daily population topping 3,000 inmates, including pre-trial and sentenced offenders. The Pinellas County Jail is the 28th largest jail in the nation, and is nationally accredited by Detention and Inmate Healthcare professional associations.

USF's Baker Act Reporting Center produces the Annual Report of Baker Act Data for the state. The *Summary of 2013 Data* indicates that involuntary mental health exams totaled **171,744**, a **9.15%** increase over 2012 and a **72.14%** increase over 2002. Pinellas County accounted for **10,286** involuntary 'Baker Act' examinations in 2013 with **50%** of the Baker Act referrals come from law enforcement encounters. Baker Act examinations increased significantly more than the population of the state between the years 2002 and 2013. While Florida's population age 5 and over increased approximately 15%, the Baker Act involuntary examinations increased **70%** during the same time period.

In addition to mental health, substance abuse remains a critical area of concern. In the six months from January through June 2014, Pinellas County had **806** individuals brought to the jail for involuntary protective custody due to substance abuse under the Florida Marchman Act.

Pinellas County providers offer services across the mental health continuum from prevention to long-term residential services with supportive services. County funding supports crisis bed capacity for Baker Acts, forensic outreach mental health & substance abuse, adult substance abuse detox, drug court diversion, behavioral health jail diversion, the Public Defender's behavioral health Incompetent to Proceed program, and integrated behavioral healthcare in the county's medical homes and FQHC Healthcare for the Homeless program.

In FY 2012-2013, treatment was provided to over 60,000 (unduplicated count) Pinellas County residents served by Westcoast Integrated Network (WIN) providers. Nearly 80,000 additional residents received outreach and screening services.

Substance Abuse/Overdose Deaths

In Pinellas County, from 2007-2010, deaths from accidental overdoses of prescription drugs outpaced those from heroin in the 1970s and crack cocaine in the 1980s. While prescription related deaths have declined since their peak in 2010, Pinellas is still struggling to address this significant addiction issue. In 2014, the Pinellas County Medical Examiner reported the following deaths among those cases testing positive for drugs: 393 alcohol, 88 hydrocodone, 126 oxycodone, 75 methamphetamine, and 98 cocaine, indicating that the problem still exists.

Psychiatric Emergency Care

BayCare is the largest provider of psychiatric services within the Tampa Bay area, and provides extensive acute inpatient hospital services at three separate hospitals within Pinellas County. With a total of 104 inpatient beds this service provides care for over 5000 patients annually including pediatric, adult and geriatric patients. Over ten percent (10%) of inpatient services provided by BayCare within the Pinellas County is uncompensated in nature and provides care to the indigent and homeless population.

Homeless and Emergency Room Use

The Tampa Bay Times newspaper reported in May 2014 how the Safe Harbor homeless shelter has been one of the biggest users of the EMS since it opened in 2011, when it topped the list of EMS calls in the County with 537. In 2013, it was third on the list with 545 calls. Pinellas Hope was eleventh on the list with 356 calls. Many of these calls could be diverted if the proper, non-emergency medical services were available.

4. Prevalence of issues that exist within the county or areas proposed

Within the service area, homeless individuals cycle through jail, the emergency room, and psychiatric hospitalizations.

Psychiatric hospitalizations

BayCare hospitals have a dedicated psychiatric emergency department which is utilized for screening patients to determine the most appropriated level of psychiatric care.

- St. Anthony's Hospital provides contact to over 2,500 patients in the psychiatric emergency department annually while providing inpatient services to over 2,000 patients annually within a 50 bed capacity. Services include adult and geriatric acute care.
- Mease Dunedin Hospital provides contact to over 1,800 patients in the psychiatric emergency department annually while providing inpatient services to 1800 patients annually within a 32 bed capacity. Services include geriatric, adult and pediatric inpatient acute care.
- Morton Plant Hospital- provides contact to over 1,300 patients in the psychiatric emergency department annually while providing inpatient services to 1,200 patients annually within a 22 bed capacity. Services include adult acute care.

5. Previous and current efforts (including any outcomes) undertaken to address issues related to community and primary care services including any collaborations with health entities, local governmental agencies, civic associations and others that show experience with the identified problem and target groups.

In 2014, the health center received additional funding to expand medical services at the county's largest homeless shelter, which also received the highest number of EMS calls. Previously, the health center's mobile van would provide services one day per week at the shelter. Often times, EMS services are called upon for non-urgent medical concerns that could have been addressed by primary care or preventive care services. By co-locating this medical team within the shelter, barriers including transportation and available of access has been greatly reduced. This partnership involved the Pinellas County Sheriff's Office, the Florida Department of Health in Pinellas County, and the County Safety and Emergency Management Services.

The County hopes to employ this same model addressing behavioral health and substance abuse by adding new co-located behavioral health specialists and care coordinators for immediate access in areas where there are high concentrations of homeless individuals.

6. The source(s) of all data and statistics used to validate the need

The Pinellas County Health Care for the Homeless program reports all operational and clinical data via the UDS Reporting system required annually by the U.S. Department of Health &

Human Services, Health Resources and Services Administration. This data is specific to the health center and can be compared to state and national health center grantee data. (<http://bphc.hrsa.gov/uds/datacenter.aspx?q=d>)

The Pinellas County Point in Time Count is conducted by the Pinellas County Homeless Leadership Board as required by the U.S. Department of Housing & Urban Development for Continuum of Care providers. (<http://pinellashomeless.org>)

BayCare provided data regarding psychiatric emergency department use in 2014.

The Central Florida Behavioral Health Network (CFBHN) provided data on the high utilizer population in Pinellas County. CFBHN is a not for profit 501 (c) (3) community services network that contracts with over 84 providers in a fourteen county geographic service area to provide a full array of mental health and substance abuse services funded as a managing entity by the Department of Children and Families. CFBHN has access to data from its providers including the Pinellas County Sheriff's office and matches behavioral health and jail data to analyze cross-utilization patterns and track high utilizer clients. (<http://www.cfbhn.org/Pages/default.aspx>)

National Alliance for Mental Illness in Florida (www.namiflorida.org) NAMI Florida is the state affiliate of the National Alliance on Mental Illness and has its headquarters in Tallahassee, FL. We have 36 affiliates in communities across Florida providing education, advocacy, and support groups for people with mental illnesses and their loved ones. Each affiliate includes family members, friends, professionals, and consumers whose lives have been impacted by mental illness. Affiliates also help members access psychiatric services, treatment, benefits, medication, and housing.

The Pinellas County Data Collaborative was established in 1999 pursuant to Chapter 163.62 Florida Statutes, which allows governmental and certain private agencies to share information. The mission of the Data Collaborative is to improve the delivery of behavioral health services to Pinellas County residents by encouraging information sharing among key community providers, government agencies and educational institutions. The County provides funding to USF-Florida Mental Health Institute to support the Data Collaborative by obtaining, maintaining, analyzing and reporting information from multiple sources (health care, behavioral health, justice system and human services) in order to better understand cross-system utilization, patterns and trends. Aggregate data are then used to improve planning and policies across these sectors. Key partners include Pinellas County Board of County Commissioners, the Pinellas County Juvenile Welfare Board, Pinellas County Sheriff's Office, the Pinellas County State Attorney and Public Defender- Sixth Judicial Circuit Court, the Central Florida Behavioral Health Network, and the Florida Department of Children and Families.

7. Sources of other funds currently received by the applicant to support proposed activities. Explain how funding requested under this program will be used differently than the funding already received for the proposed activities.

As a federally funded health center grantee, about 1/3 of the center's operating funds come from the U.S. Department of Health and Human Services, Health Resources and Services

Administration (HRSA). The County provides general fund revenue for the remaining expenses of the program for care. Services provided include primary care, specialty care and dental services. The County, through a sub-contract of the Florida Department of Health in Pinellas County, provides behavioral health services with Directions for Mental Health, Inc., d/b/a Directions for Living.

Currently, the health center clinical staff will conduct a behavioral health screening on all clients annually. Results from this screening may indicate need for a referral to the contracted behavioral health provider. Due to the nature of our mobile health center program, the clients must travel to the provider to receive a further, more in-depth assessment and treatment. As previously indicated, this population faces many barriers to treatment including transportation which often delays or deters the patient from getting the services needed. Therefore, when patients don't receive the preventive or maintenance treatment necessary, they often end up in the emergency room or jail.

This funding opportunity would focus on immediate on-site stabilization for individuals in crisis and coordinated follow-up care and warm hand-off for patients that would mitigate the barriers faced by this hard to reach, transient population. Funding would go toward additional on-site behavioral health specialists that will be able to assess potential emergency room calls and coordinate care with the existing contracted provider and/or emergency room if necessary. The co-location, expanded hours, and pro-active outreach to these clients where they are is the standard of service we hope to achieve with additional funding.

8. Identify other programs operating in the county serving the same population proposed to be served under this project. Applicants should explain how it proposes to avoid duplication of existing services and how the proposed program will enhance or differ from services provided by existing services.

Health center patients seeking the assistance of the proposed services may or may not be in treatment in other community based programs. Part of the clinical assessment will include ascertaining if the patient is in treatment by referral back to treatment in that facility with a release of information if immediate intervention is not required. The key to the proposed program is emergency room diversion by providing additional co-located staff to serve the immediate needs. This new program means that patients will not have to go the extra step to receive care.

The following programs are operating in Pinellas County and are collaborative partners with the County in addressing issues and trends:

Baker Act: Crisis Stabilization Unit

Personal Enrichment through Mental Health Services (PEMHS) provides 59 Adult beds for Adult Crisis Stabilization (CSU) in Pinellas County. Additional beds were opened in 2008 to meet increased demand for Baker Act beds in St. Petersburg. PEMHS continues to operate with an average 86% utilization rate (Fiscal Year (FY) 2013), and conducted 10,286 Baker Acts in 2013. Approximately 20% of individuals have more than one admission. The cost of treatment in a CSU bed is approximately \$300 per night.

BayCare Behavioral Health provides beds for Baker Act patients including:

- St. Anthony's Hospital provides contact to over 2,500 patients in the psychiatric emergency department annually while providing inpatient services to over 2,000 patients annually within a 50 bed capacity. Services include adult and geriatric acute care.
- Mease Dunedin Hospital provides contact to over 1,800 patients in the psychiatric emergency department annually while providing inpatient services to 1800 patients annually within a 32 bed capacity. Services include geriatric, adult and pediatric inpatient acute care.
- Morton Plant Hospital- provides contact to over 1,300 patients in the psychiatric emergency department annually while providing inpatient services to 1,200 patients annually within a 22 bed capacity. Services include adult acute care.

Suncoast Center Inc: Forensic Outreach Mental Health and Substance Abuse Program

The Forensic Focused Outreach Program is a jail diversion and reintegration program targeting individuals with mental health and co-occurring substance abuse disorders who are involved with the criminal justice system. Suncoast offers outreach and services at program offices located throughout Pinellas County, and accepts referrals from both the human services community at large, law enforcement and the courts system.

The Forensic Focused Outreach Program works to create individual transition plans which include: 1) an assessment of clinical needs and social needs public safety risk; 2) planning for needed treatment and services; 3) identifying post-release services; and 4) coordination among agencies to avoid gaps in care. In addition, the program provides follow-up care for those individuals who have completed their sentences at state prisons and are being released into the county.

Operation PAR: Adult Substance Abuse Detox

Operation PAR provides integrated substance abuse and mental health services, utilizing evidence-based and best practices throughout its service delivery. Operation PAR's Inpatient Detoxification program provides 24 hour medically monitored alcohol and/or drug detoxification and stabilization, physical health screens, comprehensive bio-psychosocial assessments, psychiatric evaluations as needed, individual and group counseling, addiction education, relapse prevention and referrals for additional treatment and social services.

Westcare-Turning Point: Adult Inebriate Receiving

The Turning Point Homeless & Substance Abuse Emergency Shelter provide police referral receiving, assessments & referrals, crisis intervention, physical health and mental health referrals, substance abuse education, peer support groups, life skills training and housing and employment placement services. Turning Point is the sole source provider for homeless inebriated clients arriving directly from the street. Turning Point provides twenty four hour a day intake and intervention services to screen and assess homeless individuals with substance abuse and mental health disorders, provides crisis intervention services while engaging the

individual in the treatment process, and provides integrated health, mental health and substance abuse services.

Public Defender's Office: Jail Diversion Program

The Pinellas County Jail Diversion Program helps individuals whose legal involvement may be a result of untreated mental illness or co-occurring mental health and substance abuse disorders. This is a short-term program designed to help stabilize and link clients to more traditional treatment methods in order to reduce their criminal incidents and length of incarceration. The Jail Diversion Program has diverted over 3,500 clients with an 89% success rate. The Pinellas County Sheriff's Office has continuously voiced support for the placement of inmates to appropriate community-based facilities, as opposed to the Pinellas County Jail. The cost per day to house an inmate in the Pinellas County Jail is \$106. Mentally ill clients, however, generate a higher cost per day than other inmates because of the need for medication, treatment and special care to avoid disruption.

PROVISION OF SERVICES

1. Activities to be conducted as a result of this funding including the timeframes for implementation. Describe all strategies to be used for policy initiatives, prevention, intervention, education and outreach.

The health center is seeking funds to divert clients from visiting the emergency room when less expensive, more readily available, coordinated behavioral health and medical care could be available in locations where the homeless population is served.

Activities include hiring four additional behavioral health specialists, one case manager and one medical nurse, co-locating the staff at sites served by the health center, and developing a seamless transition between clinical and contracted staff that includes proper documentation, procedures, referral tracking and coordination.

Upon award, the County will contract with and amend existing contracts to allow for the hiring of additional behavioral health specialists and coordinators within 30-45 days of award. BayCare Behavioral Health and Directions for Living are the identified providers for the behavioral health services and staff. The Florida Department of Health will provide an additional medical nurse to the clinical staff for evening and weekend hours. BayCare is the largest provider of psychiatric services within the Tampa Bay area, and provides extensive acute inpatient hospital services at three separate hospitals within Pinellas County. Directions for Living is the current contracted behavioral health provider for the health center and provides behavioral health and substance abuse treatment.

Immediately upon hiring the staff necessary for implementation of the program, up to 10 days of training and location set-up will be provided to the new staff to include policies and procedures, and the necessary implementation site prep as needed.

The County anticipates making services available within 60 days (by December 1st) or sooner to begin serving clients.

2. An explanation of how activities will be implemented and to whom. Include the intended focal population, the total number of unduplicated individuals that will benefit from each activity, the areas served or locations in which activities will commence.

Approximately 300 patients, primarily uninsured, low-income homeless adults without children, will receive treatment services through this program through June 30, 2016.

Service sites include the Safe Harbor homeless shelter (Largo) until Bayside Health Clinic opens to clients in the spring of 2016. Bayside Health Clinic is a new health center site under construction immediately adjacent to the homeless shelter. The additional staff will also be co-located at sites where the Mobile Medical Van visits daily. These sites include Pinellas Hope, a homeless shelter serving 250 people daily also in Largo; St. Vincent de Paul in Clearwater and in St. Petersburg; and the Salvation Army in St. Petersburg.

3. Strategies to address potential barriers to the provision of the activities proposed.

In order to address any potential barriers to the provision of the activities, the County, along with its partners, has already begun to move forward on any necessary implementation steps. Mechanisms are in place to hire and train staff for the program, in addition to a system for coordinating care and tracking referrals. Key to the success of this program is training for all staff and specifically for the behavioral health staff in proper triage and referral. The County is in the process of identifying office space in locations where the MMU serves the target population so as to be able to provide the necessary services. The logic model has been completed by qualified staff at the County and submitted with this grant application. Weekly meetings have been set up to coordinate the program. Community outreach and education will be provided to let the community know that these services are available.

4. A description of plans to collaborate with organizations and health care systems to conduct proposed activities.

The County will collaborate with the Florida Health Department in Pinellas County, Directions for Living, and BayCare Behavioral Health to conduct the proposed activities. Staff from the DOH, Directions, and BayCare will be located at Safe Harbor and health center locations to provide behavioral health services, triage, screening, assessment, and short term treatment. Medication management will be provided by a combination of DOH and Directions staff, in addition to health center staff. If needed, other services can be accessed through the BayCare system.

5. Lists of intended outcomes or specific changes expected as a result of program activities.

The program intends to provide 300 patients with behavioral health and substance abuse interventions, access to care, crisis management, stabilization, referral to treatment, and short term treatment through the use of behavioral health specialists. One hundred percent of the patients served will receive, at a minimum, evaluation and referral for on-site or of-site treatment. Over the past two years, more than 900 unique health center patients have received treatment for behavioral health issues. This treatment has consisted of referrals to and counseling by mental health counselors. Based on the higher prevalence of behavioral health disorders in the homeless population, it is expected that at least one-third of these patients (300 patients) will require behavioral health intervention by the specialists. It is projected that 50% of patients will receive short term counseling for a duration of six weeks. Expected outcomes include a reduction in emergency room visits by 50% for behavioral health related codes, and by 15% for medical related codes during evening and weekend hours.

6. A description of activities, actions and strategies that will be undertaken to achieve objectives including timelines with beginning and end dates, and the persons responsible for each activity.

Activity	Action	Start Date	End Date	Person Responsible
Contract Amendments	County HS to initiate contract amendments, review, and approvals	10/21/2015	12/15/15	Tim Burns, Division Director, Planning & Contracts, Human Services
Hiring of new staff	Behavioral Health Specialists (3.0 FTEs)	10/21/15	11/15/15	Gail Ryder, BayCare Behavioral Health
	Behavioral Health Specialists (1.0 FTE) Navigator/Coordinator (1.0 FTE)	10/9/15	11/15/15	April Lott, Director, Directions for Living
	Medical Nurse (0.5 FTE)	10/9/15	11/15/15	Patricia Boswell, Assistant Director, FL DOH
Staff Training & Coordination of Care	Introduction to health center program, coordinating hours of care, and referral tracking procedures, including UDS reporting and clinical records.	11/15/15	12/1/15	Chitra Ravindra, M.D., Medical Director, and Andrew Wagner, Public Health Services Manager, FL Dept. of Health in Pinellas
On-Site Coordination w/Homeless Shelters & Providers	Ensuring access to office space or space for the additional mobile van parking along with any logistics/supply needs	10/21/15	12/1/15	Daisy Rodriguez, Health Care Administrator/ Project Director, Human Services Dept.
Logic Model for Performance Outcomes and Measures	Finalize proposed logic model with performance measures identified	10/21/15	12/1/15	Stephanie Reed, Ph.D., Strategic Planning & QA Section Chief, Human Services Dept.
Program Coordination	Weekly meetings	10/23/15	12/31/15	Daisy Rodriguez, Health Care Administrator/ Project Director, Human Services Dept.
	Bi-Weekly meetings	1/1/16	6/30/16	Daisy Rodriguez, Health Care Administrator/ Project Director, HS

7. The mechanism that will be used by the program to document and measure its progress toward meeting programmatic objectives and program effectiveness. Specific indicators and measures must be provided.

A logic model has been created for the proposed outcomes identified by the program. If funded, the logic model will be finalized and used to measure performance of the identified contractors related to the programmatic objectives. The logic model identifies short-term and long-term objectives and specific quantitative measures for each objective including:

Monthly assessment of grant activities will include the following measures:

Short-term Results/Outputs

- # unique individuals seen by behavioral health specialists by location
- # encounters provided by behavioral health specialists by location
- #/% of patients assessed by behavioral health specialists with aggregate results of assessments by location
- #/% of patients sent to ER for treatment
- #/% of patients sent to other treatment facilities by location (e.g., Crisis Stabilization Unit, substance abuse treatment facility – long or short term, etc.
- # referrals to Directions for Living for counseling/ follow-up
- # Days to counseling/follow-up visit after being seen for crisis intervention

Intermediate Results

- #/% of patients with behavioral health screening completed by primary care provider (Goal 100%)
- #/% of patients requiring stabilization will be stabilized by behavioral health specialists on site (Goal 50%)
- #/% of patients evaluated/assessed for behavioral health intervention on-site (Goal 100%)
- #/% of patients referred to long term treatment/counseling (Goal 100%)

Quantitative and qualitative data are collected and stored in the County's electronic health record, Nextgen. Data from this new intervention will also be recorded in Nextgen, and routinely analyzed to monitor and assess trends in patient care. The County currently tracks the following performance measures for all patients, and will augment as indicated above to demonstrate the outcomes of the services available through this funding.

Stephanie Reed, Ph.D., Strategic Planning and Quality Assurance Section Chief, Human Services will collect, monitor and report progress to the program team monthly.

8. The roles and responsibilities of other organizations involved with implementing the project.

Pinellas County Human Services administers and has overall responsibility of the health center program. The program is governed by both the Board of County Commissioners and the Mobile Medical Unit Advisory Council. Daisy Rodriguez, Health Care Administrator, serves as the Project Director of the health center program. HS is responsible for all administrative and governance aspects of the program including contracting, reporting, grants management and compliance, and overall strategic direction of the health center program.

Pinellas County subcontracts with the Florida Department of Health for primary, specialty and dental care services. The DOH then subcontracts with a full network of providers for services including behavioral health and substance abuse, and pharmacy services. Dr. Chitra Ravindra, Florida Department of Health, is the Medical Director overseeing the health center program. DOH is responsible for clinical quality assurance and operations of the on-site medical van, Safe Harbor clinic, medical staff and training, and coordination of care among contracted providers.

BayCare and Directions will be contracted for the service provisions outlined in this funding opportunity. BayCare will hire 3.0 FTE behavioral health specialists and provide ongoing supervision through a program manager who will be available throughout the duration of the program. BayCare staff will be co-located at the designated sites and will be responsible for reporting program data and participating in the program team monitoring the program's outlined objectives.

Directions for Living is the current subcontractor for behavioral health and substance abuse services under the Florida Department of Health. Directions will provide one full time behavioral health specialist and Case Manager to connect individuals to long-term care, discharge and follow-up after stabilization from the various health center sites. Directions will be responsible for reporting program data and participating in the program team monitoring the program's outline objectives.

Together, all the contracted and governing bodies will work together to oversee implementation of the program, screen, diagnose, and refer the individuals in need to the appropriate service contractor. Each contracted party will be responsible for reporting performance outcomes and working to identify any barriers or challenges faced by the patients. For the first 60 days of implementation, the parties will meet weekly to review program objectives and outcomes. The team will then meet bi-weekly through June 30, 2016.

9. A description of how the program will be staffed, (e.g., paid staff and/or volunteers, consultants and subcontracts). Identify the number and type of positions needed, which positions will be full-time and which will be part-time, and qualifications proposed for each position, including type of experience and training required. Applicant must explain how staff and volunteers are recruited as well as how consultants and subcontracts are procured.

Pinellas County contracts with the vendors for services identified in the proposal. Each contract will be amended to incorporate the additional service provisions and budget outlined herein. The County adheres to all County policies for procurement of services.

The program will be staffed with behavioral health specialists at various locations. There will be one full-time FTE at the Safe Harbor homeless shelter on the shelter premises in a van provided by BayCare Behavioral Health during normal operating hours, 8:00 am – 4:00 pm. A second full-time behavioral health specialist will be located inside the shelter during night and weekend hours. One full-time behavioral health specialist will also “follow” the health center’s medical van (MMU) and provide services to patients where the MMU provides medical services.

Directions for Living is the current subcontractor for behavioral health and substance abuse services under the Florida Department of Health. Directions will provide one full time behavioral health specialist and Case Manager to connect individuals to long-term care, discharge and follow-up after stabilization from the various health center sites. Directions will be responsible for reporting program data and participating in the program team monitoring the program’s outline objectives.

Finally, a medical nurse will also be available on the Safe Harbor campus nights and weekends to be available for triage and diversion.

Pinellas County Staffing Plan			
Position	FTE	Contractor	Qualifications
Licensed Mental Health Clinician	1.0	BayCare Behavioral Health	<ul style="list-style-type: none"> Master’s degree in Counseling, Psychology, Social Work or related field required.
Masters Level Practitioner	2.0	BayCare Behavioral Health	<ul style="list-style-type: none"> Master’s degree in Counseling, Psychology, Social Work or related field required.
Program Manager	0.3	BayCare Behavioral Health	TBD
Therapist	1.0	Directions for Living	<ul style="list-style-type: none"> Master’s degree in Counseling, Psychology, Social Work or related field required. Licensed Practitioner of the Healing Arts or License Eligible Required Must have sufficient clinical knowledge to provide clinical intervention with adults and children who manifest a range of psychopathology, utilizing various treatment approaches including individual, family play, and group therapy, individual

			psychopathology and normal childhood development.
Case Manager	1.0	Directions for Living	<ul style="list-style-type: none"> • Bachelor's degree in Human Services from an accredited college with a minimum of one year of previous experience working with adults and children with serious persistent mental illness. • Completion of Targeted Case Management Certification required. • Proficiency in completing progress notes, treatment plans, and pertinent information concerning the consumer required.
Registered Nurse	1.0	FL Dept. of Health in Pinellas County	<ul style="list-style-type: none"> • Florida Nursing License, Maintain current CPR certification every two years. Position requires a valid Florida Driver's License and access to private transportation.

10. Applicants must submit a work plan listing the objectives for implementation of proposed activities, including activities which will be conducted to meet each objective per month, methods used to assess whether or not objectives are met, timeframe, and person responsible for carrying out each activity. All awardees will be expected to submit an updated workplan in the frequency specified in the awardees Agreement.

Pinellas County Board of County Commissioners AHCA Community & Primary Care Services Project Work Plan				
Objective: The program will be <u>implemented</u> and delivering services to clients within 60 days of award.				
Activity	Timeframe	Measure	Method	Person Responsible
Contracts Amended for Identified Providers	By December 31, 2015	BCC Approves Contract Amendments	Contract review according to County Policy & Procedure	Tim Burns, Planning & Contracts, HS
Identified personnel are hired by contractors	By November 1, 2015	100% of positions filled within 45 days of grant award	Vendors to recruit for positions	Contracted Vendors

Train Staff	By December 1, 2015	100% of staff trained in grant activities	Scheduled trainings provided by health center	Chitra Ravindra, M.D., Medical Director, DOH
On-Site Coordination w/Homeless Shelters & Providers	By December 1, 2015	100% of new staff are accommodated and ready to start at sites identified	HS staff to make arrangements with identified sites	Daisy Rodriguez, Health Care Administrator/ Project Director, HS
Objective: Reduce ER Visits				
Activity	Timeframe	Measure	Method	Person Responsible
Co-location of behavioral health specialists with primary care providers.	Through June 30, 2016	Reduce # of EMS transports for behavioral health related codes	Compare number of EMS calls at baseline and number of EMS calls each month	Baycare
Appropriate patients referred to behavioral health specialists as indicated by BH screening or as indicated by primary care provider	Through June 30, 2016	Reduce # of EMS transports for behavioral health related codes	Compare number of EMS calls at baseline and number of EMS calls each month	Baycare
Addition of registered nurse to provide after hours and weekend triage and ER diversion		Reduce # of EMS transports for medical health related codes for evening and weekend hours	Compare number of EMS calls at baseline and number of EMS calls each month	DOH
Referral made to appropriate behavioral health provider as needed	Through June 30, 2016	Increase # patients sent to other treatment facilities by location as appropriate	Tabulate counts from electronic health records	Baycare
Crisis intervention and assessment provided by behavioral health specialists as needed	Through June 30, 2016	Increase # patients sent to other treatment facilities by location as appropriate	Tabulate counts from electronic health records	Baycare
Objective: Improve Coordination of Care for Behavioral Health Services				
Activity	Timeframe	Measure	Method	Person Responsible

Client Screening	Through June 30, 2016	100% of clients receive a behavioral health screening	Screening provided by primary care provider at medical visit	Primary Care staff
Care Coordination	Through June 30, 2016	#/% referrals to Directions for Living for counseling/follow-up	Tabulate counts from electronic health records	BayCare
Care Coordination	Through June 30, 2016	# days to counseling/follow-visit after being seen for crisis intervention	Tabulate time from electronic health records	Directions
Objective: Improve access to medical care after normal operating hours				
Activity	Timeframe	Measure	Method	Person Responsible
Access to Care	Through June 30, 2016	#/% of patients seen by medical nurse after normal operating hours	Tabulate counts from electronic health records	DOH
Objective: Reduce EMS transports from health center designated sites				
Activity	Timeframe	Measure	Method	Person Responsible
Screen and Assess Clients in Crisis	Through June 30, 2016	#/% unique individuals seen by behavioral health specialists by location	Tabulate counts from electronic health records	BayCare
	Through June 30, 2016	#/% encounters provided by behavioral health specialists by location	Tabulate counts from electronic health records	BayCare
	Through June 30, 2016	#/% patients assessed by behavioral health specialists	Tabulate counts from electronic health records	BayCare

EVALUATION PLAN

- 1. Successful applicants will evaluate the implementation of and measure outcomes of proposed activities. This will include monthly reporting on the strategies identified in the proposed work plans. Evaluation activities may also include quantitative and qualitative assessments of service participation, and, where possible, increase in knowledge, intended behavior modification, or noted improvements in quality of life measures as a result of participation in the activities proposed.**

The activities outlined in this proposal will be evaluated during implementation and at least monthly to measure program efficiency and production of desired outcomes. The evaluation process will include monthly data collection and reporting of short-term, and intermediate outputs and results, and quarterly reporting of longer-term results.

Evaluation activities will include analysis of data from the electronic health record, with quantitative assessment of encounters and services provided, and improvements in outcomes over time. Qualitative assessments will capture patients' satisfaction with services, increased knowledge of their behavioral health conditions, and enhanced quality of life. A survey instrument will also be created capture improvements in coordination of primary health and behavioral health care at startup and at end of grant period.

- 2. The evaluation must clearly articulate how the applicant will evaluate program activities. It is expected that evaluation activities will be implemented at the beginning of the program in order to capture and document actions contributing to program outcomes. The evaluation must be able to produce documented results that demonstrate whether and how the strategies and activities funded under the program made a difference in the improvement of community and primary health care. The evaluation should identify the expected result (e.g., a particular impact or outcome) for each major objective and activity and discuss the potential for replication.**

Quantitative assessments will be used to assess the implementation phase and specific grant activities. Assessment of the implementation phase will include the following measures:

- Percent of positions filled within 45 days of grant award (Goal 100%)
- Percent of staff trained in grant activities (crisis intervention, patient flow, medical/behavioral health care integration) (Goal 100%)
- Proposed services available to target population within 60 days of grant award (Goal - All)

Data on patients serviced will continue to be entered into Nextgen, the electronic health record, so data will be available from the beginning of the project. Monthly assessment of grant activities will include the following measures:

Short-term Results/Outputs

- # unique individuals seen by behavioral health specialists by location

- # encounters provided by behavioral health specialists by location
- #/% of patients assessed by behavioral health specialists with aggregate results of assessments by location
- #/% of patients sent to ER for treatment
- #/% of patients sent to other treatment facilities by location (e.g., Crisis Stabilization Unit, substance abuse treatment facility – long or short term, etc.
- # referrals to Directions for Living for counseling/ follow-up
- # Days to counseling/follow-up visit after being seen for crisis intervention

Intermediate Results

- #/% of patients with behavioral health screening completed by primary care provider (Goal 100%)
- #/% of patients requiring stabilization will be stabilized by behavioral health specialists on site (Goal 50%)
- #/% of patients evaluated/assessed for behavioral health intervention on-site (Goal 100%)
- #/% of patients referred to long term treatment/counseling (Goal 100%)

Quarterly and end of grant period assessment of activities will include the following measures:

- Reduction in EMS transports for behavioral health related codes from Safe Harbor homeless shelter site (Goal 50%)
- Improved coordination of care among behavioral health providers on site and off site, as evidenced by:
 - decrease in number of crises among target population over baseline at startup
 - decrease in time for patients to be seen for counseling over baseline
- Improved coordination of care between Primary care and behavioral health care providers as evidenced by:
 - Improved identification of patients requiring intervention by medical providers
 - Assessment of behavioral health integration at each site using a recognized assessment tool (samhsa.gov)
- Patients will report increased knowledge of his/her behavioral health condition via survey. (Goal 75%)
- Results of satisfaction surveys will be reported monthly

Each of the proposed activities and measurements of this project have the potential for replication in a health care facility. Co-location of behavioral health services with primary care services requires an understanding of the linkage between behavioral health and physical health, and how both conditions may be exacerbated when left untreated. The target population of this project is homeless; therefore, the scale of replication may differ among the general population. The homeless population is more likely to suffer from mental health and substance abuse conditions, and more likely to be dually diagnosed as having medical and behavioral health conditions than the general population. Therefore, there may be a greater need for co-location of crisis intervention of this type with primary care services.

BUDGET SUMMARY AND BUDGET NARRATIVE

Pinellas County will contract with two vendors identified within the proposal. The budget outlined below includes contractual staff, supplies, travel, and other expenses.

Travel: Funds for the behavioral health specialists have been set aside for mileage as needed to pro-actively meet the clients at the locations identified by the health center.

Supplies: Funds for office supplies for the new staff have been identified.

Contractual Staff: As outlined in the proposal, the County will contract for 4 behavioral health specialists, 1 Case Manager, and 1 Nurse. The budget includes salary, fringe and administrative costs.

Other: This category includes services for interpretation, purchase of computer equipment and the necessary software and protections needed. A mobile van will be utilized to provide space for counseling at designated sites. The new contractual staff will be equipped with cell phones. Transportation funds have been designated to reduce barriers for clients reaching the services needed.

EXPENSES	Year 1		
	State Funding	Other Resources	Total
PERSONNEL (Pinellas County will contract with key providers in the community for identified services, please see contractual budget)			
NOT APPLICABLE			
TOTAL PERSONNEL	\$0	\$0	\$0
FRINGE BENEFITS			
NOT APPLICABLE			
TOTAL FRINGE	\$0	\$0	\$0
TRAVEL			
TRAVEL (200 miles per month @ .575 cost per mile x 12 months – 5 FTE)	\$6,900	\$0	\$6,900
TOTAL TRAVEL	\$6,900	\$0	\$6,900
EQUIPMENT (Include items of moveable equipment that cost \$5,000 or more and with a useful life of one year or more)			
NOT APPLICABLE			
TOTAL EQUIPMENT	\$0	\$0	\$0
SUPPLIES			
Office Supplies (\$38/mo x 5.0 FTE x 12 months)	\$2,280	\$0	\$2,280
TOTAL SUPPLIES	\$2,280	\$0	\$2,280
CONTRACTUAL (Contractual rates include salary, fringe and indirect costs per provider)			
Behavioral Health Staff (BayCare Health System)			
- Licensed Mental Health Clinician (1.0 FTE)	\$89,137	\$0	\$89,137
- Masters Level Practitioner (2.0 FTE)	\$138,658	\$0	\$138,658
- Program Manager (0.3 FTE)	\$39,923	\$0	\$39,923

EXPENSES	Year 1		
	State Funding	Other Resources	Total
<i>(Directions for Living)</i>			
- Therapist (1.0 FTE)	\$58,677	\$0	\$58,677
- Case Manager (1.0 FTE)	\$45,638		\$45,638
Medical Staff <i>(Florida Department of Health)</i>			
- Nurse (1.0 FTE)	\$76,259	\$0	\$76,259
TOTAL CONTRACTUAL	\$448,292	\$0	\$448,292
OTHER (Include detailed justification. Note: Federal funding CANNOT support construction, fundraising, or lobbying costs.)			
Interpretive Services (\$70/mo, 2 hr min)	\$840	\$0	\$840
Laptop Computer Bundle (includes purchase of computer, EHR software, wifi, antivirus) (5 FTE @ \$2,000 each)	\$10,000	\$0	\$10,000
Mobile Van (4 quarters/yr @ \$864.75/qtr)	\$12,090	\$0	\$12,090
Cell Phone (5 FTE x \$200/yr)	\$1,000	\$0	\$1,000
Cellular Air Time (5 FTE x \$60/mo x 12 months)	\$3,600	\$0	\$3,600
Transportation (Bus Passes/Cab Fare)	\$2,000	\$0	\$2,000
TOTAL OTHER	\$29,530	\$0	\$29,530
TOTAL DIRECT COSTS	\$487,002		\$487,002

ATTACHMENT A REQUIRED STATEMENTS

1) STATEMENT OF NO-INVOLVEMENT

I hereby certify my company had no prior involvement in performing a feasibility study of the implementation of the subject Grant, in drafting of the Request for Application or in developing the subject program.



Signature of Authorized Official

9/30/15

Date

2) NON-COLLUSION CERTIFICATION

I hereby certify that all persons, companies, or parties interested in the response as principals are named therein, that the response is made without collusion with any other person, persons, company, or parties submitting a response; that it is in all respects made in good faith; and as the signer of the response, I have authority to legally bind the vendor to the provision of this response.



Signature of Authorized Official

9/30/15

Date

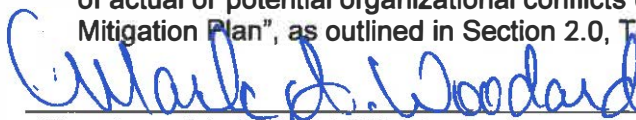
3) ORGANIZATIONAL CONFLICT OF INTEREST CERTIFICATION

I hereby certify that, to the best of my knowledge, my company (including its subcontractors, subsidiaries and partners):

Please check the applicable paragraph below:

☒ Has no existing relationship, financial interest or other activity which creates any actual or potential organizational conflicts of interest relating to the award of a Grant resulting from this Request for Application.

☐ Has included information in its response to this Request for Application detailing the existence of actual or potential organizational conflicts of interest and has provided a "Conflict of Interest Mitigation Plan", as outlined in Section 2.0, Terms and Conditions.



Signature of Authorized Official

9/30/15

Date

4) CERTIFICATION REGARDING TERMINATED CONTRACTS

I hereby certify that my company (including its subsidiaries and affiliates) has not unilaterally or willfully terminated any previous Contract prior to the end of the Contract with a State or the Federal government and has not had a Contract terminated by a State or the Federal government for cause, prior to the end of the Contract, within the past five (5) years, other than those listed on page 3 of this Attachment.


Signature of Authorized Official


Date

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5) LIST OF TERMINATED CONTRACTS

List the terminated Contracts in chronological order and provide a brief description (half-page or less) of the reason(s) for the termination. Additional pages may be submitted; however, no more than five (5) additional pages should be submitted in total.

The Agency is not responsible for confirming the accuracy of the information provided.

The Agency reserves the right within its sole discretion, to determine the vendor to be an irresponsible bidder based on any or all of the listed Contracts and therefore may reject the vendor's response.

Vendor's Name: N/A

Client's Name: _____

Term of Terminated Contract: _____

Description of Services: _____

Brief Summary of Reason(s) for Contract Termination: _____

Vendor's Name: N/A

Client's Name: _____

Term of Terminated Contract: _____

Description of Services: _____

Brief Summary of Reason(s) for Contract Termination: _____

Name and Title of Authorized Official

Charles L. Woodard
Signature of Authorized Official

9/30/15
Date

APPLICANTS ARE NOT AUTHORIZED TO MODIFY AND/OR MAKE CAVEAT STATEMENTS TO ATTACHMENT A, REQUIRED STATEMENTS. SUCH ACTIONS WILL RESULT IN REJECTION OF THE APPLICANT'S RESPONSE.

**ATTACHMENT B
VENDOR CERTIFICATION REGARDING
SCRUTINIZED COMPANIES LISTS**

Respondent Vendor Name: Pinellas County Board of County Commissioners
Vendor FEIN: 596000800
Vendor's Authorized Representative Name and Title: Mark Woodard, County Administrator
Address: 315 Court St
City: Clearwater State: FL Zip: 33765
Telephone Number: _____
Email Address: mwoodard@pinellascounty.org

Section 287.135, Florida Statutes, prohibits agencies from contracting with companies, for goods or services over \$1,000,000, that are on either the Scrutinized Companies with Activities in Sudan List or the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List. Both lists are created pursuant to section 215.473, Florida Statutes.

As the person authorized to sign on behalf of the Respondent, I hereby certify that the company identified above in the section entitled "Respondent Vendor Name" is not listed on either the Scrutinized Companies with Activities in Sudan List or the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List. I understand that pursuant to section 287.135, Florida Statutes, the submission of a false certification may subject company to civil penalties, attorney's fees, and/or costs.

Certified By: _____,

who is authorized to sign on behalf of the above referenced company.

Authorized Signature: _____

Print Name and Title: Mark S. Woodard, County Administrator

OMB Contract Review

Contract Name	State of Florida Agency for Health Care Administration Grant Agreement				
GRANICUS / LEGISTAR	15-662	Contract #	GFA049	Date:	2/22/16

Mark all Applicable Boxes:

Type of Contract									
CIP		Grant	x	Other		Revenue		Project	

Contract information:

New Contract (Y/N)	N	Original Contract Amount	n/a
Fund(s)	0001	Amount of Change	n/a
Cost Center(s)	100200	Contract Amount	\$485,419.12
Program(s)	1569	Amount Available	Total: \$485,419.12
Account(s)	3346101	Included in Applicable Budget? (Y/N)	No – requires a budget resolution (grant funds)
Fiscal Year(s)	FY16		

Description & Comments

(What is it, any issues found, is there a financial impact to current/next FY, does this contract vary from previous FY, etc.)

The Human Services Department requests Board approval for acceptance of this grant award, in the amount of \$485,419.12, from the State of Florida Agency for Health Care Administration (AHCA). The Community and Primary Care Services grant funding is for provision of behavioral health assessments and brief intervention services to homeless clients served by the County's Healthcare for the Homeless program (Mobile Medical Unit and Safe Harbor Clinic).

With the call for applications released in September 2015, the grant funds were not anticipated in the FY16 budget. A budget resolution has been submitted to recognize the unanticipated grant receipts and increase the Human Services Department's Fiscal Year 2016 (FY16) expense budget by \$485,420. No match is required, but the grant is non-recurring. The funds will be available from the date of execution through the end of the State's current fiscal year (June 30, 2016). Use of any remaining award balance beyond June requires legislative approval to carry funding forward in AHCA's FY17 budget.

Analyst: **Veronica Ettel**

Ok to Sign: ☒

Date: 2/22/16