



BOARD OF COUNTY COMMISSIONERS

DATE: January 14, 2014

AGENDA ITEM NO. 31

Consent Agenda ☐

Regular Agenda ☒

Public Hearing ☐

County Administrator's Signature:

Subject:

Approval of Change Order 2013-10 Related to the Consolidated Case Management System Contract No. 089-0408-P

Department:

Business Technology Services/CJIS User Policy
Board/Purchasing

Staff Member Responsible:

Martin Rose/J. Thomas McGrady/Ken Burke/Bob
Gualtieri/Bob Dillinger/Gay Inskeep/Bernie
McCabe/Susan Latvala/Charles Harmon/Anthony
Holloway/Jeffrey Undestad/Joe Lauro

Recommended Action:

I RECOMMEND THE BOARD OF COUNTY COMMISSIONERS (BOARD) APPROVE AND EXECUTE CHANGE ORDER 2013-10 TO THE CONTRACT WITH TYLER TECHNOLOGIES, INC. FOR THE PURCHASE AND IMPLEMENTATION OF A CONSOLIDATED CASE MANAGEMENT SYSTEM (CCMS).

Summary Explanation/Background:

On June 5, 2009, the Purchasing Department on behalf of the Consolidated Justice Information System User Policy Board (CJIS) released a Request for Proposal (RFP) for the purpose of purchasing and implementing a new system to replace the legacy CJIS. The new system titled "Justice CCMS" will be utilized for common core court case management processing and many other related functions. The Justice CCMS will be utilized by the following primary stakeholders; the Courts, Clerk of the Court, Public Defender, State Attorney, Sheriff, Board of County Commissioners and local law enforcement. The Justice CCMS will provide a single common, unified platform for both data sharing and the agency specific case management needs of stakeholders. After the initial evaluation of proposals and subsequent ranking of firms, the Board on April 6, 2010, approved staffs' recommendation to proceed with negotiations with the number one ranked firm, Tyler Technologies, Inc. (Tyler). On December 14, 2010, the Board approved the contract with Tyler.

Change Order 2013-10 amends the Agreement and terms, provisions, sections and Exhibits as outlined below:

1. Task Five, Milestone Five, Criminal Court Type Go-Live was previously scheduled for December 2, 2013. Due to additional time required to develop and test integrations, finalize configuration and conversion, and provide end user training, Task Five, Milestone Five Go-Live is extended and re-scheduled for March 31, 2014.

2. With the completion and acceptance of Task Five, Milestone Five Go-Live pursuant to Exhibit B of the Agreement, the County agrees to pay Tyler for the Services to be provided during this extension, including but not limited to extended project management, implementation, conversion, and integration services as provided in the Statement of Work, the "fixed fee" amount of one-hundred eighty-four thousand and five hundred dollars (\$184,500).
3. The invoice for the "fixed fee" Services authorized herein shall be submitted in accordance with the requirements of Sections 6.1.2, 6.1.2.3, and 6.3 of the Agreement to the County no earlier than March 31, 2014.
4. Section 11.1 shall be amended to forty-three (43) months, an extension of four (4) months, or completion of the Services as provided in the Agreement, whichever occurs first.

The County elects, and Tyler agrees, Training and Go-Live services will be provided as required in the Statement of Work for no additional cost beyond the current milestone payment amounts as a result of the extension of the Go-Live date.

Fiscal Impact/Cost/Revenue Summary:

The total contract amount is \$6,815,017.00. This Change Order represents an increase of \$184,500.00, and is available within the current project budget.

Exhibits/Attachments Attached:

Contract Review Transmittal Slip
Two (2) Original Change Order 2013-10 with Attachments

CONTRACT REVIEW TRANSMITTAL SLIP**CATS # 43587**PROJECT: Justice CCMS Project - Change Order 2013-10BID / CONTRACT NO.: 089-0408-P ESTIMATED EXPENDITURE / REVENUE: Contract value \$6,815,017

In accordance with the policy guide for Contract Administration, the attached documents are submitted for your review and comment. Upon completion of your review, please complete the Contract Review Transmittal Slip below and **forward to the next Review Authority on the list, skipping any authority marked "N/A."** Please indicate suggested changes in the "comments" column or by revising, in RED, the appropriate section(s) of the document(s) to reflect the exact wording of the desired change(s).

REVIEW SEQUENCE	DATE	SIGNATURE	COMMENTS (IF ANY)	COMMENTS REVIEWED AND INCORPORATED (ORIGINATOR'S INITIALS & DATE)
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Originator	<u>10/30</u>	<u>Tonya Rainwater</u>		
(Tonya Rainwater, Justice CCMS Project Sponsor)				

BTS	<u>11/04/13</u>	<u>Jim Russell</u>		
(Jim Russell)				

Purchasing	<u>11/6/13</u>	<u>Joe Lauro</u>		
(Joe Lauro)				

OMB	<u>1/20/13</u>	<u>[Signature]</u>	FY14 carry-forward resolution pending to make appropriations available. Project funds available from contingency.	<u>11.26.13</u> <u>[Signature]</u>
(Bill Berger)				

Finance	<u>11/22/13</u>	<u>CBW</u>		
(Cassandra Williams)				

Risk	<u>11-8-13</u>	<u>[Signature]</u>	Insurance included in original agreement	<u>11.26.13</u> <u>[Signature]</u>
(Virginia Holscher)				

Assistant County Administrator	<u>11/26/13</u>	<u>[Signature]</u>	-> This is a change to the contract amount, but appears to be within the total project budget. Does it require BCC approval or is the change delegated to the Co. Adm.?	<u>11.26.13</u> <u>[Signature]</u>
(Mark Woodard)				

Legal	<u>11/26/13</u>	<u>[Signature]</u>		
(Dennis Long) (Jason C. Ester)				

Please return to Kat Black, Justice CCMS by as soon as possible. All inquiries should be made to Kat Black ext. 44268. Thank you.

CONTRACT AMENDMENT AND CHANGE ORDER NO. 2013-10**Section 1. General Information**

Agency		
Pinellas County, a political subdivision of the State of Florida		
Project Sponsor	Phone	Email
Tonya Rainwater	(727)464-5330	trainwater@pinellascounty.org
Consultant		
Tyler Technologies Inc., a Delaware corporation authorized to do business in Florida		
Program Manager	Phone	Email
Zoilo Pedrozo	(330) 268-8545	Zoilo.Pedrozo@tylertech.com
Project Name		Contract Number
Justice CCMS-Consolidated Case Management System		089-0408-P

Section 2. Affected Areas

<input checked="" type="checkbox"/> Project Schedule	<input type="checkbox"/> Project Scope	<input checked="" type="checkbox"/> Contract Amount	Software Licenses
<input checked="" type="checkbox"/> Professional Services	<input type="checkbox"/> Interfaces		

Section 3. Description of Change/Justification

Task Five, Milestone Five, Criminal Court Type Go-Live was previously scheduled for December 2, 2013. Due to additional time required to develop and test integrations, finalize configuration and conversion, and provide end user training, Task Five, Milestone Five Go-Live is extended and re-scheduled for March 31, 2014. In addition to the Services Fee due upon the completion and acceptance of Task Five, Milestone Five Go-Live pursuant to Exhibit B of the Agreement, the County agrees to pay Tyler for the Services to be provided during this extension, including but not limited to extended project management, implementation, conversion, and integration services as provided in the SOW, the "fixed fee" amount of one-hundred eighty-four thousand and five hundred dollars (\$184,500). Training and Go-Live services will be provided as required in the SOW for no additional cost beyond the current milestone payment amounts as a result of the extension of the Go-Live date as provided in this Change Order. Exhibit B, Section C of the Agreement is amended as provided in Attachment 1 attached to this Change Order and incorporated herein by reference.

The invoice for the "fixed fee" Services authorized herein shall be submitted in accordance with the requirements of Sections 6.1.2, 6.1.2.3, and 6.3 of the Agreement to the County no earlier than March 31, 2014.

Additionally, the Term of the Agreement Section 11.1 shall be amended to forty-three (43) months, an extension of four (4) months, or completion of the Services as provided in the Agreement, whichever occurs first.

Section 4. Detail of Change Order Terms

Change Item	Project Schedule, Terms of the Agreement, Contract Amount
Change From	
Change To	Extend the Criminal Go-Live Milestone, Extend the Term of the Agreement, Increase Contract Amount

Section 5. Impacts Summary

	Current Contract	Revised Contract with this Change Order
Scope		
Contract Fees	\$6,630,517	\$6,815,017 (see attachment 1)
Schedule	Task Five, Milestone Five Go-Live December 2, 2013	Task Five, Milestone Five Go-Live March 31, 2014.
Other	Section 11.1: Term of Agreement thirty nine (39) months	Section 11.1: Term of Agreement forty three (43) months

Section 6. Approvals

Approval of this Change Order shall constitute an amendment to the Contract and will be performed subject to all the same terms and conditions as contained in the Contract indicated above, as fully as if the same were repeated in this acceptance. The effective date of the Change Order shall be the date this Change Order is signed by the County. This adjustment to the Contract shall constitute a full and final settlement of any and all claims arising out of or related to the change set forth herein, including claims for impact and delay costs.

PINELLAS COUNTY, by
its Board of County Commissioners

By: _____

Date: _____

TYLER TECHNOLOGIES, INC.,
a Delaware Corporation

By: Tom Barter

Name: TOM BARTER

Title: VP, PROF SERVICES

Date: 12/13/2013

ATTEST:

By: _____
Deputy Clerk

APPROVED AS TO FORM
OFFICE OF THE COUNTY ATTORNEY

By: [Signature]

Exhibit-B: Deliverables and Payment Schedule

Section A: Licensed Software

Licensed Software (including embedded 3 rd third party software)	Cost
Case Manager - Probate/MH	154,420
Case Manager - Civil/Family	270,235
Case Manager - Criminal/Traffic	347,445
Prosecutor - Non-Criminal	58,800
Prosecutor - Criminal	39,200
Public Defender - Non-Criminal	46,800
Public Defender - Criminal	31,200
Supervision	106,000
Tyler Jury	47,000
Financial Manager	Included
API Toolkit	50,000
Public Access	Included
TOTAL	1,151,100

Section B: Hourly Rate Schedule

Professional Services	Hourly Rate
Executive	200.00
Project Management	175.00
Product Manager	180.00
Product Architect	180.00
Senior Analyst	180.00
Senior Engineer/Developer	165.00
Engineer/Developer	155.00
Conversion Analyst	155.00
Business Analyst	155.00
QA Analyst	155.00
Implementation Specialist	155.00
Configuration Specialist	155.00
Training Specialist	150.00
Support Specialist	150.00
Hardware Specialist	150.00
Communications Specialist	130.00

Section C: Professional Service Deliverables Summary

Use Cases Deliverable	Professional Services Hourly Rate	Authorized "bucket" of hours
As described in Section 2.3.2, 3.4.6, 4.4.6, and 5.4.6 of the SOW and identified in Section 6.1.2.1 of the Agreement: Use Cases Change order 2013-11	155.00	400
	TOTAL	De-scoped

Additional Services	Professional Services Hourly Rate	Authorized "bucket" of hours
As described in Section 2.8 and billed in accordance with Section 6.1.2 of the Agreement. Change Order 2013-7, Change Order 2013-11	155.00	1,159.30
	TOTAL	\$179,691

Interfaces Deliverable	Professional Services Hourly Rate	Authorized "bucket" of hours
As described in Section 6.1.2.2 of the of the Agreement and as further described in Section E of this Exhibit B: FDLE, Jail Inmate Management System (JIMS), and Bonds Interfaces	155.00	3,000
	TOTAL	\$465,000
Real Auction Interface as described in Change Order 2012-4 Attachment 1	155.00	267.87
	TOTAL	\$ 41,520
Trakman Interface as described in Change Order 2012-4 Attachment 1	155.00	125

Section C: Professional Service Deliverables Summary

	TOTAL	\$19,375
Design/Develop/Test new Application Program Interface (API): CalculateFinancialChargeMiscFee and AddFinancialPaymentMiscFee.	155.00	396
	TOTAL	\$61,380
Training		"fixed fee"
Gap fit Session/Demo as described in Change Order 2011-2	TOTAL	\$4,080
Token Development as described in Change Order 2012-4 Attachment 2	TOTAL	\$6,182

Gap Fit ID Number	Development Requirements Description	Estimated Development Hours	Estimated Development Cost
1.010	POS-receipt, slip validation printers	84	\$13,020
2.001	Auto close cash till	24	\$3,720
3.007	Update control # to match Case #	108	\$16,740
3.039	Subpoena Svc/ID #	234	\$36,270
3.040	Quick Add Subpoenas	278	\$43,090
5.007	Support custom file stamp that includes UCN	425	\$65,875
9.001	Auto link cases on case add for traffic	184	\$28,520

Section C: Professional Service Deliverables Summary

9.014	Warrant and Protection Order Functions	416	\$64,480
9.015	Indicate on the Jailing tab of the party record if an active jailing is associated to a case	68	\$10,540
9.032	Ability to convert cash bonds more than once	192	\$29,760
9.043	Notice of Hearings-companion cases to be listed	60	\$9,300
11.012	Limit the amount of community service waived per case	196	\$30,380
13.005	Create Pre-Trial Case	260	\$40,300
15.001	Provide a .CSV for the Event Listing report	26	\$4,030
17.004	Individual Bonds on multiple Counts (charges) for a single case	216	\$33,480
TOTAL		2,771	\$429,505

Task 1: Pre-Implementation Planning

Deliverables or Project Milestone	Statement of Work/Professional Services	Amount
PROJECT MILESTONE ONE(1) —Completion and County acceptance of the Project Pre-Implementation Planning.	Payment for deliverables identified in the SOW Task-1 through Task 1.4	3% \$120,006

Task 2: Gap Fit Analysis

Deliverables or Project Milestone	Statement of Work/Professional Services	Amount
PROJECT MILESTONE TWO (2)—Gap/Fit, Implementation and Development Planning Complete. County review and acceptance of Milestone 2.	Payment for SOW Tasks 2.1 through Task-2.2.6	3% \$120,006

Task 3: Phase 3 Probate and Mental Health Court Types

Deliverables or Project Milestone	Statement of Work/Professional Services	Amount
Completion of all Phase 3 design activities including CPDs, local enhancements and interfaces.	Progress payment to be made upon review and acceptance in accordance with Section 9 of the Agreement.	5% \$200,010
Completion of Phase 3 initial data conversion load cycle including legacy extracts and iterative population of the IFL; and the subsequent 'push' to the Odyssey application where County data can be viewed.	Progress payment to be made upon review and acceptance in accordance with Section 9 of the Agreement.	5% \$200,010
Completion of Tyler unit testing of all Phase 3 functionality including all local enhancements and interfaces.	Progress payment to be made upon review and acceptance in accordance with Section 9 of the Agreement.	5% \$200,010
Completion of Phase 3 Organizational Readiness Assessment including the successful completion of UAT and Training in preparation for Go-Live, and authorization by County to proceed with Go-Live.	Progress payment to be made upon review and acceptance in accordance with Section 9 of the Agreement.	5% \$200,010
PROJECT MILESTONE THREE (3)—Phase 3 Go Live complete including the successful completion of Phase 3 Warranty; and based upon approval by the County in accordance with Section 8 and 9 of the Agreement.	Payment: Task 3.1-3.14.7 and UAT successfully completed. Payable upon successful completion of Phase 3 Warranty.	10% \$400,020
Task 4: Phase 1 Civil and Family Court Types		
Deliverables or Project Milestone	Statement of Work/Professional Services	Amount
Completion of all Phase 1 design activities including CPDs, local enhancements and interfaces.	Progress payment to be made upon review and acceptance in accordance with Section 9 of the Agreement.	5% \$200,010
Completion of Phase 1 initial data conversion load cycle including legacy extracts and iterative population of the IFL; and the subsequent 'push' to the Odyssey application where County data can be viewed.	Progress payment to be made upon review and acceptance in accordance with Section 9 of the Agreement.	5% \$200,010

Completion of Tyler unit testing of all Phase 1 functionality including all local enhancements and interfaces.	Progress payment to be made upon review and acceptance in accordance with Section 9 of the Agreement.	5% \$200,010
Completion of Phase 1 Organizational Readiness Assessment including the successful completion of UAT and Training in preparation for Go-Live, and authorization by County to proceed with Go-Live.	Progress payment to be made upon review and acceptance in accordance with Section 9 of the Agreement.	5% \$200,010
PROJECT MILESTONE FOUR (4) Phase 1 Go Live complete. Approved by the County in accordance with Section 8 and 9 of the Agreement.	Payment Task 4.1-4.14.7 and UAT successfully completed. Payable upon completion of Phase 1 Warranty.	10% \$400,020

Task 5: Phase 2 Criminal, Traffic, Juvenile Court Types, Supervision and Jury Management

Deliverables or Project Milestone	Statement of Work/Professional Services	Amount
Completion of all Phase 2 design activities including CPDs, local enhancements and interfaces.	Progress payment to be made upon review and acceptance in accordance with Section 9 of the Agreement.	6% \$240,012
Completion of Phase 2 initial data conversion load cycle including legacy extracts and iterative population of the IFL; and the subsequent 'push' to the Odyssey application where County data can be viewed.	Progress payment to be made upon review and acceptance in accordance with Section 9 of the Agreement.	6% \$240,012
Completion of Tyler unit testing of all Phase 2 functionality including all local enhancements and interfaces.	Progress payment to be made upon review and acceptance in accordance with Section 9 of the Agreement.	6% \$240,012

Section C: Professional Service Deliverables Summary

Completion of Phase 2 Organizational Readiness Assessment including the successful completion of UAT and Training in preparation for Go-Live, and authorization by County to proceed with Go-Live.

Progress payment to be made upon review and acceptance in accordance with Section 9 of the Agreement.

\$305,412

PROJECT MILESTONE FIVE (5) Phase 2 Go Live complete. Approved by the County in accordance with Section 8 and 9 of the Agreement.

Payment: Task 5.1-5.14.7 and UAT successfully completed. Payable 30 days after Phase 2 Go-Live.

\$333,979

TOTAL of Tasks 1 through 5

\$3,999,559

Extension of Tyler "professional services" as identified in attachment 2 of Change Order 2013-10. Invoice due by Tyler on March 17, 2014

\$184,500

Grand Total of Section C - Use Cases, Additional Services, Interfaces Deliverables, Training, and Tasks 1 through 5

\$5,619,417

Section D Licensing Fee Payment Schedule

Enterprise Licensing Fee	\$318,200
<i>Due upon completion of PROJECT MILESTONE TWO (as described in Section C of this Exhibit.)</i>	
Enterprise Licensing Fee	\$318,200
<i>Due upon completion of PROJECT MILESTONE THREE (as described in Section C of this Exhibit.)</i>	
Enterprise Licensing Fee	\$318,200
<i>Due upon completion of PROJECT MILESTONE FOUR (as described in Section C of this Exhibit.)</i>	
Enterprise Licensing Fee	\$196,500
<i>Due upon completion of PROJECT MILESTONE FIVE (as described in Section C of this Exhibit.)</i>	
TOTAL	\$1,151,100
Session Sync Calendaring License as described in Change Order 2012-6	\$2500.00
TOTAL	\$1,153,600

Section E: Interfaces and Extracts

All Interfaces and data file Extracts must be priced up-front unless otherwise noted; actual development and delivery Phase and Date will be determined during the Gap Fit analysis. Some listed interfaces and/or extracts may be determined to be NOT NEEDED based upon the results of the Gap Fit analysis. Section E: Interfaces and Extracts costs listed below have been incorporated into the Deliverables and Project Milestone payments identified in Section C of this Exhibit.

Ref	Interface	Pinellas County Tasks	Tyler Tasks	Cost
1	Collection agencies	Assist in securing Linebarger's cooperation, to the extent necessary to obtain any reasonably required documentation or testing.	Customize its existing collection agency extract to the extent necessary to provide the required data to Linebarger.	\$19,655
2	In-Court Docketing (ICD)	Make any necessary changes to its existing software to the extent such changes are necessary for such software to participate in an interface with Odyssey.	Tyler shall provide an interface to the County In-Court Docketing module.	\$65,400
4	DHSMV	(1) Perform any parsing or manipulation of the DHSMV file as desired by the County; and (2) Send the DHSMV file to Planet Press if so desired for printing; and (3) Make any necessary changes to the Global 360 system, if the county decides to continue use of that solution for document management; and (4) Continue its existing process for on-demand printing requests (clerk logs onto DHSMV screen, the result is sent to an IP printer device and sent to Planet Press server).	(1) Create a scheduled job that creates a flat file of DL's with upcoming cases one week in advance on the calendar, and transmit the resulting file to DHSMV by FTP; and (2) Provide a mechanism for the parsed and/or manipulated DHSMV documents to be added to the Odyssey Document Management System	\$53,462
5	Amscot, ACE, and other vendors	Facilitate interface effort by/coordination with Amscot, ACE, and any other vendors.	(1) Provide a web service to Amscot, ACE, and any other vendors that will allow them to retrieve case data. (2) Receive a flat file daily from each vendor that contains all citation payment transactions made, and apply those transactions to the related cases.	\$84,909
6	OnCore Recording	None	Configure Odyssey's existing OnCore interface (that calls OnCore ASP page).	\$3,931

Ref	Interface	Pinellas County Tasks	Tyler Tasks	Cost
7	SPPD	Configure the Odyssey SSRS output generator (under Tyler's guidance and supervision) to create the appropriate output file.	(1) Provide instruction on how to configure the SSRS job to create the appropriate output file; and (2) Modify the SSRS output generator as necessary to provide the data elements required	\$18,869
9	Warrants	None.	Create a web query system (similar to the Odyssey Public Access module) for accessing warrants via the web.	\$94,344
10	Calendars for public view (TV monitors at CJC)	None.	Make any necessary updates to the Odyssey INFAX interface to create the appropriate output file.	\$28,303
11	On-line real estate sales	Facilitate any effort by/coordination with RealAuction.	Make any necessary changes to Odyssey to generate the appropriate XML publishing packages. (Note: It is assumed that Odyssey will publish XML data for consumption by RealAuction and that RealAuction will call an Odyssey web service to transmit data back to Odyssey.	\$6,290
12	Sheriff's Office/Pitney Bowes Subpoena System	None.	Create job to print subpoenas in batch mode and to be sent as pdf's to the Pitney Bowes System.	\$31,448
13	Jury	Pinellas County shall be responsible for any changes to its existing software to the extent such changes are necessary for such software to participate in an interface with Odyssey.	To be determined by the Gap Fit Analysis, and included in the fixed price, Tyler shall provide an interface to the County Jury Management module or provide the Tyler Jury module. If the County elects to continue using its existing County Jury Management Module, Tyler and the County will execute a cost-neutral Change Order substituting an interface for the applicable software and services that will not be used.	TBD

The following group of interfaces will be provided by existing Odyssey functionality:

Ref	Agency	Pinellas County Tasks	Tyler Tasks	Cost
14	FACC / CCIS	None	None. These interfaces or features are provided by existing Odyssey functionality. Configuration of these features will be performed with other Configuration activities as defined in the Statement of Work.	N/A
15	OSCA	None		
16	TCATS, FACC	None		
17	TrakMan	None		
18	Planet Press	None		
19	AR (Tyler Munis)	None	Perform the necessary interface tasks required to meet the requirements identified in Exhibit D.	

The following group of interfaces will be implemented according to Section 6.1.2.2 of the Agreement:

Ref	Agency	Pinellas County Tasks	Tyler Tasks	Cost
20	FDLE FCIC (via PCSO) (Warrants)	Pinellas County will provide at least one technical resource to participate and assist in the analysis, coding/implementation, and testing of these interfaces.	Tyler will design, code, and test these interfaces with the county's assistance.	See "Bucket of Hours" Section C.
21	Sheriff (JIMS) & Bonds			
22	FDLE FCIC II			

The following group of interfaces will be constructed by Pinellas County, by modifying existing internally-developed software to call Odyssey API's and web services to retrieve or update Odyssey data as necessary.

Ref	Agency	Pinellas County Tasks	Tyler Tasks	Cost for interfaces 23-31
23	ADR	Modify the ADR application to call the Odyssey XML web services to retrieve case and party information and bring into ADR.	For the interfaces in this grouping, Tyler will provide:	\$23,568
24	DougDocx	Modify DougDocx to call the Odyssey XML web services to retrieve case and party information.	(a) Training for Pinellas County IT developers on using Odyssey web services;	
25	Drivers School	Uses Odyssey SSRS to build scheduled report that produces a text file to make accessible to Pinellas web site for download.	(b) Consulting and support assistance if questions arise during implementation of the interfaces;	

Ref	Agency	Pinellas County Tasks	Tyler Tasks	Cost for interfaces 23-31
26	EARS (Evidence Archival and Retrieval System)	(1) Modify the EARS VB program to call Odyssey web service to retrieve basic case information (keyed by case number) in XML format; and (2) Modify EARS VB program to call Odyssey web service to add the destruction event back to the case.	and (c) Developer to developer support until testing is successfully completed and the interfaces are operational	
27	PACE (Pinellas Archival of Civil Evidence)	(1) Modify the PACE program to call Odyssey web service to retrieve basic case information (keyed by case number) in XML format; and (2) Modify Pace program to call Odyssey web service to add the destruction event back to the case.		
28	Traffic Kiosk / Web / IVR	Modify the County's Traffic Kiosk, Web, and IVR systems to call the appropriate Odyssey web services to retrieve and update case data.		
29	Global360	To be determined by the Gap Fit Analysis, if the County elects to continue using Global 360, the County shall use Odyssey web services in one of the following ways: (1) All document storage and workflow occurs in Global360. Pinellas build calls to Odyssey XML web service create corresponding docket entries (case events) in Odyssey. (2) Documents are initially stored in Global360 and any workflow processing is done there. When that workflow is done, Pinellas call Odyssey XML web service to store the document into Odyssey and attach to case docket entries (case events).	(continued from previous page)	
30	TCIndexer	Modify the TCIndexer to call Odyssey web services to search for a party and retrieve basic case information.		

Ref	Agency	Pinellas County Tasks	Tyler Tasks	Cost for interfaces 23-31
31	Drug Court	Pinellas will work with Support2020 to modify the existing Drug Court System. The Support2020 system will call Odyssey web services to retrieve case and party information.		

Amendment to Exhibit B, Section C of the Agreement inserting the following "professional services" on page 3 and revised total on page 8:

Page 3:

Professional Services	"fixed fee"
Extension of Tyler "professional services" as identified in attachment 2 of Change Order 2013-10. Invoice due by Tyler on March 31, 2014	\$184,500

Page 8:

Grand Total of Section C - Use Cases, Additional Services, Professional Services, Interfaces Deliverables, Training, and Tasks 1 through 5	\$5,619,417
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