

**BOARD OF COUNTY COMMISSIONERS**

**DATE:** January 29, 2013

**AGENDA ITEM NO.** 9

**Consent Agenda** ☒

**Regular Agenda** ☐

**Public Hearing** ☐

**County Administrator's Signature** 

**Subject:**

Approval of Change Order 2013-7 Related to the Consolidated Case Management System Contract No. 089-0408-P

**Department:**

Business Technology Services/CJIS User Policy Board/Purchasing

**Staff Member Responsible:**

Jim Russell/J. Thomas McGrady/Ken Burke/Bob Gualtieri/Bob Dillinger/Gay Inskeep/Bernie McCabe/Ken Welch/Charles Harmon/Anthony Holloway/John Carroll/Joe Lauro

**Recommended Action:**

I RECOMMEND THE BOARD OF COUNTY COMMISSIONERS (BOARD) APPROVE CHANGE ORDER 2013-7 TO THE CONTRACT WITH TYLER TECHNOLOGIES, INC. FOR THE PURCHASE AND IMPLEMENTATION OF A CONSOLIDATED CASE MANAGEMENT SYSTEM (CCMS), AND AUTHORIZE THE CHAIRMAN TO SIGN AND THE CLERK TO ATTEST.

**Summary Explanation/Background:**

On June 5, 2009, the Purchasing Department on behalf of the Consolidated Justice Information System User Policy Board (CJIS) released a Request for Proposal (RFP) for the purpose of purchasing and implementing a new system to replace the legacy CJIS. The new system titled "Justice CCMS" will be utilized for common core court case management processing and many other related functions. The Justice CCMS will be utilized by the following primary stakeholders; the Courts, Clerk of the Court, Public Defender, State Attorney, Sheriff, Board of County Commissioners and local law enforcement. The Justice CCMS will provide a single common, unified platform for both data sharing and the agency specific case management needs of stakeholders. After the initial evaluation of proposals and subsequent ranking of firms, the Board on April 6, 2010, approved staffs' recommendation to proceed with negotiations with the number one ranked firm, Tyler Technologies, Inc. (Tyler). On December 14, 2010, the Board approved the contract with Tyler.

Change Order 2013-7 amends the Agreement and terms, provisions, sections and Exhibits as outlined below:

- 1) Renumber and designate the Project Phases as follows: in accordance with Exhibit A, Section 2.2.1 of the Agreement, the County elects and Tyler agrees to the following software implementation order: Phase 1 Civil and Family; Phase 2 Criminal, Traffic, Juvenile Court Types, Supervision and Jury Management; Phase 3 Probate and Mental Health Court Types. All other Deliverables or Project Milestones, Statement of Work/Professional Services and Amounts due apply per court type in accordance with Exhibit B, Section C of the Agreement.

- 2) Modifies Exhibit B, Section C of the Agreement, Page 7, to provide that the Phase 2, Criminal Milestone Five payment is due thirty (30) days after Criminal Go-Live and in accordance with Section 8 and 9 of the Agreement.
- 3) Extends Phase 2, Criminal Project Schedule an additional one hundred and eighty one (181) calendar days to December 2, 2013, for the Criminal Go-Live date. The extension request is to allow for additional time needed for interface development.
- 4) Amends Section 17.6 to provide that the System Warranty will now begin at Phase 2 Go-Live, and Section 17.5 is amended to provide that the Phase Warranty for Phase 3 will begin at Phase 3 Go-Live.
- 5) De-scopes the SessionWorks: Clerk Edition, Exhibit B, Section A, Page 1. The County elects, and Tyler agrees, to provide Services for Pinellas' In-Court Docketing interface in lieu of Tyler's SessionWorks: Clerk Edition, as identified in Exhibit B, Section E, Ref 2. Phase 2, Deliverable 4 will be increased \$65,400. There is no impact to the total Contract Fees.
- 6) De-scopes Licenses and Interfaces in Exhibit B of the Agreement and as identified below:
  - Check Manager License \$29,000
  - E-Filing Connector License \$27,300
  - DJJ Interface Ref 3 \$53,462
  - Unified Family Court Interface Ref 8 \$12,579

The County elects, and Tyler agrees, to repurpose the de-scoped Licenses and Interfaces as a bucket of hours for Additional Services described in 2.8 and billed in accordance with Section 6.1.2 of the Agreement. Due to the de-scope of SessionWorks: Clerk Edition, Check Manager, and the E-Filing Connector License, the licensing payment of \$318,200 due at the conclusion of Probate Phase 3 Warranty is hereby reduced by the sum of \$121,700, for a new total of \$196,500. Exhibit B, Section E: Interfaces and Extract fees are incorporated into the periodic Deliverables and Milestone payments of Exhibit B, Section C: Professional Services, and Professional Services have been de-scoped, the Criminal Phase 2 Go-Live Milestone Payment of \$400,020 will be reduced by \$66,041, for a new total of \$333,979. Additionally, Exhibit F: Maintenance and Support Agreement, Schedule 1 will be reduced by \$25,557, for a new total of \$241,730.

**Fiscal Impact/Cost/Revenue Summary:**


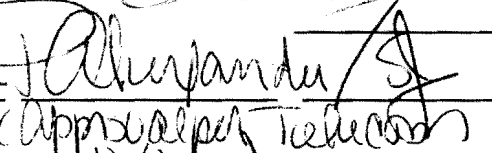
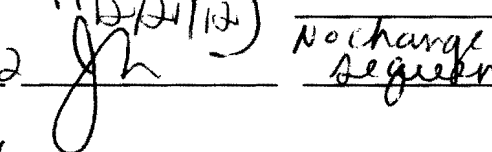
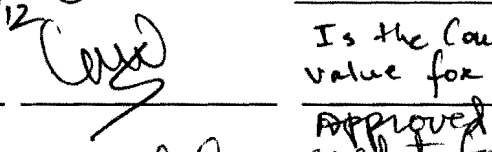
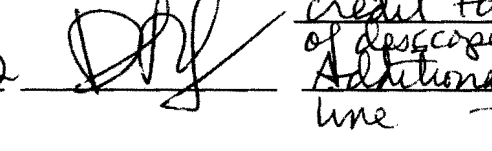
The current contract amount is \$6,364,542.00. There is no cost impact associated with Change Order 2013-7.

**Exhibits/Attachments Attached:**

Contract Review Transmittal Slip  
Two (2) Original Change Order 2013-7 with Attachments

**CONTRACT REVIEW TRANSMITTAL SLIP****CATS # 41416**PROJECT: Justice CCMS-CONSOLIDATED CASE MANAGEMENT SYSTEMBID / CONTRACT NO.: 089-0408-P ESTIMATED EXPENDITURE / REVENUE: Contract value \$6,364,542

In accordance with the policy guide for Contract Administration, the attached documents are submitted for your review and comment. Upon completion of your review, please complete the Contract Review Transmittal Slip below and **forward to the next Review Authority on the list, skipping any authority marked "N/A."** Please indicate suggested changes in the "comments" column or by revising, in RED, the appropriate section(s) of the document(s) to reflect the exact wording of the desired change(s).

REVIEW SEQUENCE	DATE	SIGNATURE	COMMENTS (IF ANY)	COMMENTS REVIEWED AND INCORPORATED (ORIGINATOR'S INITIALS & DATE)
Originator	12/21/12			
(Suzie Jennings, Justice CCMS Project Sponsor)				
BTS	12/21/12			
(Paul Alexander)				
Purchasing	12/21/12		No change in cat / change in sequencing etc	12/20/12
(Joe Lauro)				
Assistant County Administrator	12/27/12		Is the County receiving equal or better value for the descope items?	12/27/12
(Mark Woodard)			Approved revisions to CO correcting credit for descope services, identification of descope services, and transfer to Additional Service; No change in bottom line	
Legal	12/21/12			1/9/12
(Dennis Long)				

Please return to Susanna Templeton, Justice CCMS by \_\_\_\_\_ as soon as possible for inclusion on January 15 BCC agenda. All inquiries should be made to Susanna Templeton ext. 33274. Thank you.

**CONTRACT AMENDMENT AND CHANGE ORDER NO. 2013-7****Section 1. General Information**

<b>Agency</b>		
Pinellas County, a political subdivision of the State of Florida		
<b>Project Sponsor</b>	<b>Phone</b>	<b>Email</b>
Suzie Jennings	(727)464-5330	sjenning@pinellascounty.org
<b>Consultant</b>		
Tyler Technologies Inc., a Delaware corporation authorized to do business in Florida		
<b>Program Manager</b>	<b>Phone</b>	<b>Email</b>
Zoilo Pedrozo	(330) 268-8545	Zoilo.Pedrozo@tylertech.com
<b>Project Name</b>		<b>Contract Number</b>
Justice CCMS-Consolidated Case Management System		089-0408-P

**Section 2. Affected Areas**

<b>X Project Schedule</b>	<b>X Project Scope</b>	Contract Amount	Software Licenses
<b>X Professional Services</b>	<b>X Interfaces</b>		

**Section 3. Description of Change/Justification**

1) The Agreement and all terms, provisions, sections and Exhibits are amended to renumber and designate the Project Phases as follows: in accordance with Exhibit A, Section 2.2.1 of the Agreement, the County elects and Tyler agrees to the following software implementation order: Phase 1 Civil and Family; Phase 2 Criminal, Traffic, Juvenile Court Types, Supervision and Jury Management; Phase 3 Probate and Mental Health Court Types. All other Deliverables or Project Milestone, Statement of Work/Professional Services and Amount due apply per court type in accordance with Exhibit B, Section C of the Agreement.

2) Exhibit B, Section C of the Agreement requires Phase 2, Criminal Milestone Five payment forty-five (45) days after Criminal Go-Live and in accordance with Section 8 and 9 of the Agreement. Exhibit B, Section C, page 7 is amended to provide that the Phase 2, Criminal Milestone Five payment is due thirty (30) days after Criminal Go-Live and in accordance with Section 8 and 9 of the Agreement.

3) Extend Phase 2, Criminal Project Schedule an additional one hundred and eighty one (181) calendar days to December 2, 2013 for the Criminal Go-Live date. The extension request is to allow for additional time needed for interface development.

4) The extension of Phase 2 will result in the Phase 3 Probate Court type Go-Live preceding Phase 2 Go-Live. The Agreement requires the System Warranty begin at the conclusion of Phase 3. Section 17.6 of the Agreement is amended to provide that the System Warranty will now begin at Phase 2 Go-Live, and Section 17.5 is amended to provide that the Phase Warranty for Phase 3 will begin at Phase 3 Go-Live and in accordance with Section 17 of the Agreement.

5) The County de-scopes the SessionWorks: Clerk Edition, Exhibit B, Section A, Page 1 and the County elects and Tyler agrees to provide Services for Pinellas' In Court Docketing interface in lieu of Tyler's

SessionWorks: Clerk Edition, as identified in Exhibit B, Section E, Ref 2. Criminal Phase 2, Deliverable 4 will be increased \$65,400. There is no impact to the total Contract Fees.

6) As provided for in Section 2.3 of the Agreement, the County elects to de-scope Licenses and Interfaces in Exhibit B of the Agreement and as identified below:

- Check Manager License \$29,000
- E-Filing Connector License \$27,300
- DJJ Interface Ref 3 \$53,462
- Unified Family Court Interface Ref 8 \$12,579

7) The County and Tyler agree to repurpose the de-scoped Licenses and Interfaces as a bucket of hours for Additional Services described in 2.8 and billed in accordance with Section 6.1.2 of the Agreement. Due to the de-scope of SessionWorks: Clerk Edition, Check Manager, and the E-Filing Connector License, the licensing payment of \$318,200 due at the conclusion of Probate Phase 3 Warranty is hereby reduced by the sum of \$121,700 for a new total of \$196,500. Exhibit B, Section E: Interfaces and Extract fees are incorporated into the periodic Deliverables and Milestone payments of Exhibit B, Section C Professional Services, and professional services have been de-scoped, the Criminal Phase 2 Go-Live Milestone Payment of \$400,020 will be reduced by \$66,041 for a new total of \$333,979. Exhibit F: Maintenance and Support Agreement, Schedule 1 will be reduced by \$25,557 for a new total of \$241,730.

#### **Section 4. Detail of Change Order Terms**

<b>Change Item</b>	Order of software implementation, Project Schedule, Terms of the Contract, Remove License Software
<b>Change From</b>	Phase 1 Probate, Phase 2 Civil, Phase 3 Criminal Criminal Milestone Payment 5 Forty Five (45) days after Go-Live Criminal Go Live 6/4/2013 Phase 2 Phase Warranty, Phase 3 System Warranty Courtroom automation (In-Court Docketing) TBD Check Manager License \$29,000 E-Filing Connector \$27,300 DJJ Interface \$53,462 Unified Family Court Interface \$12, 579 Exhibit F: Check Manager License, E-Filing Connector
<b>Change To</b>	Phase 1 Civil, Phase 2 Criminal, Phase 3 Probate Criminal Milestone Payment 5 Thirty (30) days after Go-Live Criminal Go Live 12/2/2013 Phase 3 Phase Warranty, Phase 2 System Warranty In-Court Docketing interface \$65,400 Additional Services bucket of hours \$122,341 Exhibit F: remove Check Manager License, E-Filing Connector, and SessionWorks: Clerk Edition.

#### **Section 5. Impacts Summary**

	<b>Current Contract</b>	<b>Revised Contract with this Change Order</b>
<b>Scope</b>	Courtroom automation (In-Court Docketing) TBD  Exhibit F: Maintenance and Support Fees Total: \$267,288	In-Court Docketing (ICD) interface \$65,400 Additional Services bucket of hours \$122,341 Exhibit F: Maintenance and Support Fees Total: \$241,730
<b>Contract Fees</b>	\$6,364,542	No Change

Schedule	Criminal Go-Live June 4, 2013	Criminal Go-Live December 2, 2013
<b>Other</b>	Phase 1 Probate Phase 2 Civil Phase 3 Criminal Criminal Milestone Payment 5 Forty Five (45) days after Go-Live. Phase 2 Phase Warranty Phase 3 System Warranty Probate Phase 3 Licensing Payment: \$318,200  Criminal Phase 2 Go-Live Milestone Payment: \$400,020. Criminal Phase 2, Deliverable 4: \$240,012	Phase 1 Civil Phase 2 Criminal Phase 3 Probate Criminal Milestone Payment 5 Thirty (30) days after Go-Live. Phase 3 Phase Warranty Phase 2 System Warranty Probate Phase 3 Licensing Payment: \$261,900 Criminal Phase 2 Go-Live Milestone Payment: \$333,979 Criminal Phase 2, Deliverable 4: \$305,412

**Section 6. Approvals**

Approval of this Change Order shall constitute an amendment to the Contract and will be performed subject to all the same terms and conditions as contained in the Contract indicated above, as fully as if the same were repeated in this acceptance. The effective date of the Change Order shall be the date this Change Order is signed by the County. This adjustment to the Contract shall constitute a full and final settlement of any and all claims arising out of or related to the change set forth herein, including claims for impact and delay costs.

**PINELLAS COUNTY**, by  
its Board of County Commissioners

**TYLER TECHNOLOGIES, INC.,**  
**a Delaware Corporation**

By: \_\_\_\_\_

Date: \_\_\_\_\_

By: LES BURGER

Name: LES BURGER

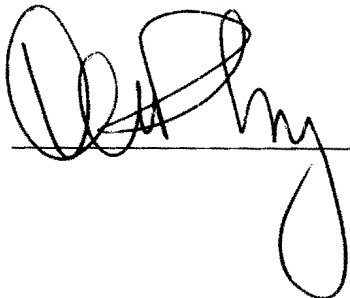
Title: REGIONAL PROJECT MANAGER

Date: 1/10/2013

**ATTEST:**

By: \_\_\_\_\_  
Deputy Clerk

APPROVED AS TO FORM  
OFFICE OF THE COUNTY ATTORNEY

By:  \_\_\_\_\_

Attachment 1-Amended Exhibit B of the Agreement: Deliverables and Payment Schedule  
(remainder of page intentionally left blank.)



## Exhibit-B: Deliverables and Payment Schedule

### Section A: Licensed Software

Licensed Software (including embedded 3 <sup>rd</sup> third party software)	Cost
Case Manager - Probate/MH	154,420
Case Manager - Civil/Family	270,235
Case Manager - Criminal/Traffic	347,445
Prosecutor - Non-Criminal	58,800
Prosecutor - Criminal	39,200
Public Defender - Non-Criminal	46,800
Public Defender - Criminal	31,200
Supervision	106,000
Tyler Jury	47,000
Financial Manager	Included
API Toolkit	50,000
Public Access	Included
<b>TOTAL</b>	<b>1,151,100</b>

**Section B: Hourly Rate Schedule**

Professional Services	Hourly Rate
Executive	200.00
Project Management	175.00
Product Manager	180.00
Product Architect	180.00
Senior Analyst	180.00
Senior Engineer/Developer	165.00
Engineer/Developer	155.00
Conversion Analyst	155.00
Business Analyst	155.00
QA Analyst	155.00
Implementation Specialist	155.00
Configuration Specialist	155.00
Training Specialist	150.00
Support Specialist	150.00
Hardware Specialist	150.00
Communications Specialist	130.00

**Section C: Professional Service Deliverables Summary**

Use Cases Deliverable	Professional Services Hourly Rate	Authorized "bucket" of hours
As described in Section 2.3.2, 3.4.6, 4.4.6, and 5.4.6 of the SOW and identified in Section 6.1.2.1 of the Agreement: <i>Use Cases</i>	155.00	400
	<b>TOTAL</b>	<b>\$62,000</b>

Additional Services	Professional Services Hourly Rate	Authorized "bucket" of hours
As described in Section 2.8 and billed in accordance with Section 6.1.2 of the Agreement. Change Order 2013-7	155.00	789.30
	<b>TOTAL</b>	<b>\$122,341</b>

Interfaces Deliverable	Professional Services Hourly Rate	Authorized "bucket" of hours
As described in Section 6.1.2.2 of the of the Agreement and as further described in Section E of this Exhibit B: <i>FDLE, Jail Inmate Management System (JIMS), and Bonds Interfaces</i>	155.00	3,000
	<b>TOTAL</b>	<b>\$465,000</b>
Real Auction Interface as described in Change Order 2012-4 Attachment 1	155.00	267.87
	<b>TOTAL</b>	<b>\$ 41,520</b>
Trakman Interface as described in Change Order 2012-4 Attachment 1	155.00	125

**Section C: Professional Service Deliverables Summary**

	<b>TOTAL</b>	<b>\$19,375</b>
Design/Develop/Test new Application Program Interface (API): CalculateFinancialChargeMiscFee and AddFinancialPaymentMiscFee.	155.00	396
	<b>TOTAL</b>	<b>\$61,380</b>
<b>Training</b>		<b>"fixed fee"</b>
Gap fit Session/Demo as described in Change Order 2011-2	<b>TOTAL</b>	<b>\$4,080</b>
Token Development as described in Change Order 2012-4 Attachment 2	<b>TOTAL</b>	<b>\$6,182</b>

<b>Gap Fit ID Number</b>	<b>Development Requirements Description</b>	<b>Estimated Development Hours</b>	<b>Estimated Development Cost</b>
1.010	POS-receipt, slip validation printers	84	\$13,020
2.001	Auto close cash till	24	\$3,720
3.007	Update control # to match Case #	108	\$16,740
3.039	Subpoena Svc/ID #	234	\$36,270
3.040	Quick Add Subpoenas	278	\$43,090
5.007	Support custom file stamp that includes UCN	425	\$65,875
9.001	Auto link cases on case add for traffic	184	\$28,520

**Section C: Professional Service Deliverables Summary**

9.014	Warrant and Protection Order Functions	416	\$64,480
9.015	Indicate on the Jailing tab of the party record if an active jailing is associated to a case	68	\$10,540
9.032	Ability to convert cash bonds more than once	192	\$29,760
9.043	Notice of Hearings-companion cases to be listed	60	\$9,300
11.012	Limit the amount of community service waived per case	196	\$30,380
13.005	Create Pre-Trial Case	260	\$40,300
15.001	Provide a .CSV for the Event Listing report	26	\$4,030
17.004	Individual Bonds on multiple Counts (charges) for a single case	216	\$33,480
<b>TOTAL</b>		<b>2,771</b>	<b>\$429,505</b>

**Task 1: Pre-Implementation Planning**

Deliverables or Project Milestone	Statement of Work/Professional Services	Amount
<b>PROJECT MILESTONE ONE(1) —Completion and County acceptance of the Project Pre-Implementation Planning.</b>	<b>Payment for deliverables identified in the SOW Task-1 through Task 1.4</b>	<b>3% \$120,006</b>

**Task 2: Gap Fit Analysis**

Deliverables or Project Milestone	Statement of Work/Professional Services	Amount
<b>PROJECT MILESTONE TWO (2)—Gap/Fit, Implementation and Development Planning Complete. County review and acceptance of Milestone 2.</b>	<b>Payment for SOW Tasks 2.1 through Task-2.2.6</b>	<b>3% \$120,006</b>

<b>Task 3: Phase 3 Probate and Mental Health Court Types</b>		
<b>Deliverables or Project Milestone</b>	<b>Statement of Work/Professional Services</b>	<b>Amount</b>
Completion of all Phase 3 design activities including CPDs, local enhancements and interfaces.	Progress payment to be made upon review and acceptance in accordance with Section 9 of the Agreement.	<b>5%</b> <b>\$200,010</b>
Completion of Phase 3 initial data conversion load cycle including legacy extracts and iterative population of the IFL; and the subsequent 'push' to the Odyssey application where County data can be viewed.	Progress payment to be made upon review and acceptance in accordance with Section 9 of the Agreement.	<b>5%</b> <b>\$200,010</b>
Completion of Tyler unit testing of all Phase 3 functionality including all local enhancements and interfaces.	Progress payment to be made upon review and acceptance in accordance with Section 9 of the Agreement.	<b>5%</b> <b>\$200,010</b>
Completion of Phase 3 Organizational Readiness Assessment including the successful completion of UAT and Training in preparation for Go-Live, and authorization by County to proceed with Go-Live.	Progress payment to be made upon review and acceptance in accordance with Section 9 of the Agreement.	<b>5%</b> <b>\$200,010</b>
<b><i>PROJECT MILESTONE THREE (3)—Phase 3 Go Live complete including the successful completion of Phase 3 Warranty; and based upon approval by the County in accordance with Section 8 and 9 of the Agreement.</i></b>	<b><i>Payment: Task 3.1-3.14.7 and UAT successfully completed. Payable upon successful completion of Phase 3 Warranty.</i></b>	<b>10%</b> <b>\$400,020</b>
<b>Task 4: Phase 1 Civil and Family Court Types</b>		
<b>Deliverables or Project Milestone</b>	<b>Statement of Work/Professional Services</b>	<b>Amount</b>
Completion of all Phase 1 design activities including CPDs, local enhancements and interfaces.	Progress payment to be made upon review and acceptance in accordance with Section 9 of the Agreement.	<b>5%</b> <b>\$200,010</b>



**Section C: Professional Service Deliverables Summary**

Completion of Phase 1 initial data conversion load cycle including legacy extracts and iterative population of the IFL; and the subsequent 'push' to the Odyssey application where County data can be viewed.	Progress payment to be made upon review and acceptance in accordance with Section 9 of the Agreement.	5% \$200,010
Completion of Tyler unit testing of all Phase 1 functionality including all local enhancements and interfaces.	Progress payment to be made upon review and acceptance in accordance with Section 9 of the Agreement.	5% \$200,010
Completion of Phase 1 Organizational Readiness Assessment including the successful completion of UAT and Training in preparation for Go-Live, and authorization by County to proceed with Go-Live.	Progress payment to be made upon review and acceptance in accordance with Section 9 of the Agreement.	5% \$200,010
<b>PROJECT MILESTONE FOUR (4) Phase 1 Go Live complete. Approved by the County in accordance with Section 8 and 9 of the Agreement.</b>	<b>Payment Task 4.1-4.14.7 and UAT successfully completed. Payable upon completion of Phase 1 Warranty.</b>	10% \$400,020

**Task 5: Phase 2 Criminal, Traffic, Juvenile Court Types, Supervision and Jury Management**

Deliverables or Project Milestone	Statement of Work/Professional Services	Amount
Completion of all Phase 2 design activities including CPDs, local enhancements and interfaces.	Progress payment to be made upon review and acceptance in accordance with Section 9 of the Agreement.	6% \$240,012
Completion of Phase 2 initial data conversion load cycle including legacy extracts and iterative population of the IFL; and the subsequent 'push' to the Odyssey application where County data can be viewed.	Progress payment to be made upon review and acceptance in accordance with Section 9 of the Agreement.	6% \$240,012
Completion of Tyler unit testing of all Phase 2 functionality including all local enhancements and interfaces.	Progress payment to be made upon review and acceptance in accordance with Section 9 of the Agreement.	6% \$240,012

*Section C: Professional Service Deliverables Summary*

Completion of Phase 2 Organizational Readiness Assessment including the successful completion of UAT and Training in preparation for Go-Live, and authorization by County to proceed with Go-Live.	Progress payment to be made upon review and acceptance in accordance with Section 9 of the Agreement.	<b>\$305,412</b>
<b><i>PROJECT MILESTONE FIVE (5) Phase 2 Go Live complete. Approved by the County in accordance with Section 8 and 9 of the Agreement.</i></b>	<b><i>Payment: Task 5.1-5.14.7 and UAT successfully completed. Payable 30 days after Phase 2 Go-Live.</i></b>	<b>\$333,979</b>
<b><i>TOTAL of Tasks 1 through 5</i></b>		<b>\$3,999,559</b>
<b><i>Grand Total of Section C - Use Cases, Additional Services, Interfaces Deliverables, Training, and Tasks 1 through 5</i></b>		<b>\$5,210,942</b>



**Section D Licensing Fee Payment Schedule**

<b>Enterprise Licensing Fee</b> <i>Due upon completion of PROJECT MILESTONE TWO (as described in Section C of this Exhibit.)</i>	<b>\$318,200</b>
<b>Enterprise Licensing Fee</b> <i>Due upon completion of PROJECT MILESTONE THREE (as described in Section C of this Exhibit.)</i>	<b>\$318,200</b>
<b>Enterprise Licensing Fee</b> <i>Due upon completion of PROJECT MILESTONE FOUR (as described in Section C of this Exhibit.)</i>	<b>\$318,200</b>
<b>Enterprise Licensing Fee</b> <i>Due upon completion of PROJECT MILESTONE FIVE (as described in Section C of this Exhibit.)</i>	<b>\$196,500</b>
<b>TOTAL</b>	<b>\$1,151,100</b>
<b>Session Sync Calendaring License as described in Change Order 2012-6</b>	<b>\$2500.00</b>
<b>TOTAL</b>	<b>\$1,153,600</b>

## Section E: Interfaces and Extracts

All Interfaces and data file Extracts must be priced up-front unless otherwise noted; actual development and delivery Phase and Date will be determined during the Gap Fit analysis. Some listed interfaces and/or extracts may be determined to be NOT NEEDED based upon the results of the Gap Fit analysis. Section E: Interfaces and Extracts costs listed below have been incorporated into the Deliverables and Project Milestone payments identified in Section C of this Exhibit.

Ref	Interface	Pinellas County Tasks	Tyler Tasks	Cost
1	Collection agencies	Assist in securing Linebarger's cooperation, to the extent necessary to obtain any reasonably required documentation or testing.	Customize its existing collection agency extract to the extent necessary to provide the required data to Linebarger.	\$19,655
2	In-Court Docketing (ICD)	Make any necessary changes to its existing software to the extent such changes are necessary for such software to participate in an interface with Odyssey.	Tyler shall provide an interface to the County In-Court Docketing module.	\$65,400
4	DHSMV	(1) Perform any parsing or manipulation of the DHSMV file as desired by the County; and (2) Send the DHSMV file to Planet Press if so desired for printing; and (3) Make any necessary changes to the Global 360 system, if the county decides to continue use of that solution for document management; and (4) Continue its existing process for on-demand printing requests (clerk logs onto DHSMV screen, the result is sent to an IP printer device and sent to Planet Press server).	(1) Create a scheduled job that creates a flat file of DL's with upcoming cases one week in advance on the calendar, and transmit the resulting file to DHSMV by FTP; and (2) Provide a mechanism for the parsed and/or manipulated DHSMV documents to be added to the Odyssey Document Management System	\$53,462
5	Amscot, ACE, and other vendors	Facilitate interface effort by/coordination with Amscot, ACE, and any other vendors.	(1) Provide a web service to Amscot, ACE, and any other vendors that will allow them to retrieve case data. (2) Receive a flat file daily from each vendor that contains all citation payment transactions made, and apply those transactions to the related cases.	\$84,909
6	OnCore Recording	None	Configure Odyssey's existing OnCore interface (that calls OnCore ASP page).	\$3,931

Ref	Interface	Pinellas County Tasks	Tyler Tasks	Cost
7	SPPD	Configure the Odyssey SSRS output generator (under Tyler's guidance and supervision) to create the appropriate output file.	(1) Provide instruction on how to configure the SSRS job to create the appropriate output file; and (2) Modify the SSRS output generator as necessary to provide the data elements required.	\$18,869
9	Warrants	None.	Create a web query system (similar to the Odyssey Public Access module) for accessing warrants via the web.	\$94,344
10	Calendars for public view (TV monitors at CJC)	None.	Make any necessary updates to the Odyssey INFAX interface to create the appropriate output file.	\$28,303
11	On-line real estate sales	Facilitate any effort by/coordination with RealAuction.	Make any necessary changes to Odyssey to generate the appropriate XML publishing packages. (Note: It is assumed that Odyssey will publish XML data for consumption by RealAuction and that RealAuction will call an Odyssey web service to transmit data back to Odyssey.	\$6,290
12	Sheriff's Office/Pitney Bowes Subpoena System	None.	Create job to print subpoenas in batch mode and to be sent as pdf's to the Pitney Bowes System.	\$31,448
13	Jury	Pinellas County shall be responsible for any changes to its existing software to the extent such changes are necessary for such software to participate in an interface with Odyssey.	To be determined by the Gap Fit Analysis, and included in the fixed price, Tyler shall provide an interface to the County Jury Management module or provide the Tyler Jury module. If the County elects to continue using its existing County Jury Management Module, Tyler and the County will execute a cost-neutral Change Order substituting an interface for the applicable software and services that will not be used.	TBD

The following group of interfaces will be provided by existing Odyssey functionality:

Ref	Agency	Pinellas County Tasks	Tyler Tasks	Cost
14	FACC / CCIS	None	None. These interfaces or features are provided by existing Odyssey functionality. Configuration of these features will be performed with other Configuration activities as defined in the Statement of Work.	N/A
15	OSCA	None		
16	TCATS, FACC	None		
17	TrakMan	None		
18	Planet Press	None	Perform the necessary interface tasks required to meet the requirements identified in Exhibit D.	
19	AR (Tyler Munis)	None		

The following group of interfaces will be implemented according to Section 6.1.2.2 of the Agreement:

Ref	Agency	Pinellas County Tasks	Tyler Tasks	Cost
20	FDLE FCIC (via PCSO) (Warrants)	Pinellas County will provide at least one technical resource to participate and assist in the analysis, coding/implementation, and testing of these interfaces.	Tyler will design, code, and test these interfaces with the county's assistance.	See "Bucket of Hours" Section C.
21	Sheriff (JIMS) & Bonds			
22	FDLE FCIC II			

The following group of interfaces will be constructed by Pinellas County, by modifying existing internally-developed software to call Odyssey API's and web services to retrieve or update Odyssey data as necessary.

Ref	Agency	Pinellas County Tasks	Tyler Tasks	Cost for interfaces 23-31
23	ADR	Modify the ADR application to call the Odyssey XML web services to retrieve case and party information and bring into ADR.	For the interfaces in this grouping, Tyler will provide:  (a) Training for Pinellas County IT developers on using Odyssey web services;  (b) Consulting and support assistance if questions arise during implementation of the interfaces;	\$23,568
24	DougDocx	Modify DougDocx to call the Odyssey XML web services to retrieve case and party information.		
25	Drivers School	Uses Odyssey SSRS to build scheduled report that produces a text file to make accessible to Pinellas web site for download.		

Ref	Agency	Pinellas County Tasks	Tyler Tasks	Cost for interfaces 23-31
26	EARS (Evidence Archival and Retrieval System)	(1) Modify the EARS VB program to call Odyssey web service to retrieve basic case information (keyed by case number) in XML format; and (2) Modify EARS VB program to call Odyssey web service to add the destruction event back to the case.	<p>and</p> <p>(c) Developer-to-developer support until testing is successfully completed and the interfaces are operational.</p> <p>(continued from previous page)</p>	
27	PACE (Pinellas Archival of Civil Evidence)	(1) Modify the PACE program to call Odyssey web service to retrieve basic case information (keyed by case number) in XML format; and (2) Modify Pace program to call Odyssey web service to add the destruction event back to the case.		
28	Traffic Kiosk / Web / IVR	Modify the County's Traffic Kiosk, Web, and IVR systems to call the appropriate Odyssey web services to retrieve and update case data.		
29	Global360	To be determined by the Gap Fit Analysis, if the County elects to continue using Global 360, the County shall use Odyssey web services in one of the following ways: (1) All document storage and workflow occurs in Global360. Pinellas build calls to Odyssey XML web service create corresponding docket entries (case events) in Odyssey. (2) Documents are initially stored in Global360 and any workflow processing is done there. When that workflow is done, Pinellas call Odyssey XML web service to store the document into Odyssey and attach to case docket entries (case events).		
30	TCIndexer	Modify the TCIndexer to call Odyssey web services to search for a party and retrieve basic case information.		

Ref	Agency	Pinellas County Tasks	Tyler Tasks	Cost for interfaces 23-31
31	Drug Court	Pinellas will work with Support2020 to modify the existing Drug Court System. The Support2020 system will call Odyssey web services to retrieve case and party information.		

Attachment 2-Amended Exhibit F of the Agreement: Maintenance and Support Services Agreement,  
Schedule I  
Maintenance and Support Services Agreement

	<b>License Fee</b>	<b>Annual M&amp;S Fee</b>
Case Manager - Probate/MH	154,420	32,428
Case Manager - Civil/Family	270,235	56,749
Case Manager - Criminal/Traffic	347,445	72,963
Prosecutor - Non-Criminal	58,800	12,348
Prosecutor - Criminal	39,200	8,232
Public Defender - Non-Criminal	46,800	9,828
Public Defender - Criminal	31,200	6,552
Supervision	106,000	22,260
Tyler Jury	47,000	9,870
Financial Manager	-	-
API Toolkit	50,000	10,500
Public Access	-	-
Total		241,730