



9-1-1 Calltaker Pre-Hire Questionnaire

Name: _____ Date: _____

1. Why do you want to be a 911 Calltaker? _____

2. Briefly outline any job experience you have had that you feel qualifies you to be 911 Calltaker? _____

3. As a Calltaker, you must remain at a work station for your entire shift. The environment can be fast-paced and highly stressful requiring the ability to make split-second life and death decisions. Do you feel you would be able to work effectively in this type of environment? Please explain your answer.

4. What is the most stressful situation that you ever had to deal with in a work environment? _____

5. Describe any work related personal characteristics that might interfere with your ability to do this job.

6. How did you find out about this position? (Newspaper, internet, job fair etc.)

7. This job requires shift work and overtime as needed. Are there any circumstance that would prevent you from being able to work ANY shift (days, nights), weekends, holidays, or overtime? If yes, please explain your answer.

8. We will be conducting job reference checks. In the space below please explain any unfavorable feedback that we may receive. Briefly state any performance problems that you have had and how you corrected the problems for the following areas:

Interaction – _____

Attitude - _____

Attendance - _____

9. Describe your career goals and plans.
